

Hueh Yin (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 25 June 2024 2:56 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; Henry Kao
Subject: FW: Our Reference: SMP5051G || Your Reference: SMB1345J ALONG JURONG TOWN HALL ROAD ON 23 JUNE 2024

Importance: High

Ref: BUS/06/24/5032

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SMP5051G
Insured: SMB1345J
Workshop: ADVANCE AUTO GARAGE

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Claims ARCO <claims@arcolaw.sg>
Sent: Tuesday, 25 June 2024 2:26 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: pd.arcoda@gmail.com; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>
Subject: Re: Our Reference: SMP5051G || Your Reference: SMB1345J ALONG JURONG TOWN HALL ROAD ON 23 JUNE 2024
Importance: High

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WITHOUT PREJUDICE

Dear Hua Yen,

We refer to your below email.

We would like to appoint **LKK Auto Consultants (Adrian Ling)** as our mutual surveyor - SJE.

Kindly liaise with the repairer for the survey.

The workshop details are as follow:

ADVANCE AUTO GARAGE

VICOM BUILDING NO.23 KAKI BUKIT AVE 4 ,

#04-01

SINGAPORE 415933

Contact Person: XAVIER LIM 9007 9247

Thank you.

Please note that we have moved to 229 Mountbatten Road #03-17 Mountbatten Square Singapore 398007 from 1st May onwards. Therefore, please update the records at your end and send all future communications to our new mailing address.

Our phone numbers and email addresses will remain the same, so reaching out to us as usual.

For more information, kindly contact us at 62230986

Best Regards,

Yuna

ARCO LAW LLC

229 Mountbatten Road

#03-17 Mountbatten Square Singapore 398007

Website : www.arcolaw.sg



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From: MTPRI <MTPRI@smrt.com.sg>

Sent: Tuesday, June 25, 2024 10:01 AM

To: Claims ARCO <claims@arcolaw.sg>

Cc: pd.arcoda@gmail.com <pd.arcoda@gmail.com>; MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: RE: Our Reference: SMP5051G | | Your Reference: SMB1345J ALONG JURONG TOWN HALL ROAD ON 23 JUNE 2024

Ref: BUS/06/24/5032

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1345J as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 7 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. In House Low Thian Seng

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Monday, 24 June 2024 5:12 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Rachel Wu <RachelWu@msfirstcapital.com.sg>; Claims ARCO <claims@arcolaw.sg>; pd.arcoda@gmail.com

Subject: FW: Our Reference: SMP5051G || Your Reference: SMB1345J ALONG JURONG TOWN HALL ROAD ON 23 JUNE 2024

Importance: High

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Our Ref: D24005547MFBP/SMRT/TPD1/RW

Your Ref: SMB1345J

Dear Hua Yen,

For PRI

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building|Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD INSURANCE GROUP**

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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and notify the sender immediately by return e-mail.

From: Claims ARCO <claims@arcolaw.sg>
Sent: Monday, June 24, 2024 4:28 PM
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>
Cc: pd.arcoda@gmail.com
Subject: Our Reference: SMP5051G || Your Reference: SMB1345J ALONG JURONG TOWN HALL ROAD ON 23 JUNE 2024
Importance: High

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above captioned matter.

Our Reference: SMP5051G - ADVANCE AUTO
Your Reference: SMB1345J

We are instructed to notify you of a road accident on **23 JUNE 2024** at about **08:28** hours **ALONG JURONG TOWN HALL ROAD** involving our client's vehicle registration number **SMP5051G** and vehicle registration number **SMB1345J** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly let us have the list of surveyors.

The workshop details are as follows:

ADVANCE AUTO GARAGE
VICOM BUILDING NO.23 KAKI BUKIT AVE 4,
#04-01
SINGAPORE 415933
Contact Person: XAVIER LIM 9007 9247

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank You.

Please note that we have moved to 229 Mountbatten Road #03-17 Mountbatten Square Singapore 398007

from 1st May onwards. Therefore, please update the records at your end and send all future communications to our new mailing address.

Our phone numbers and email addresses will remain the same, so reaching out to us as usual.

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