

Hueh Yin (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 25 June 2024 10:56 AM
To: jacquiwong@visionlawllc.com; assignments; Admin A; admin-d; Mei Kwan (LKKAuto)
Subject: ERGO REF. CDMPG24001495 - OUR REF: AW1-jgv-ins-M89-122942-2024(jw)
YOUR REF: SJV742H
Attachments: image006.wmz; image001.wmz

Please use this email for future correspondence, thank you.

Hi LKK,

Officer-in-Charge : Ivy Yong

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Pauline Soh | Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg

www.ergo.com.sg

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ERGO

A Munich Re company

www.ergo.com.sg

We appreciate you choosing ERGO as your trusted insurer. Your feedback matters. Please leave us your comments what we have done well and how can we create better experience for you.

Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Monday, 24 June 2024 4:56 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; 'Jennifer Guay' <jenniferguay@visionlawllc.com>

Cc: 'investigations' <investigations@jpknights.com>; 'Claims' <claims@jpknights.com>; 'Kenrick Kuek' <suheng@gmail.com>

Subject: RE: OUR REF: AW1-jgv-ins-M89-122942-2024(jw) YOUR REF: SJV742H

Dear Sirs,

PRE - REPAIR SURVEY

CLAIMANT: ONG CHOONG KEAT

ACCIDENT INVOLVING SKU 2520 L & SJV 742 H ON 13th JUNE 2024 AT ALONG KPE AT ABOUT 19:30 HOURS

We refer to your email dated 24th June 2024 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of **LKK** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: **MCS GARAGE**
 10 Kaki Bukit Road 2
 #03-25
 First East Centre
 Singapore 417868

Contact Person: **Mr Kenrick (92700917)**

Please let us hear from you shortly.

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#25-03/04/05
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 111]

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact : _____

Date & Time _____

Surveyor during repair : _____

Date & Time : _____

Surveyor after repair :

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Monday, 24 June, 2024 4:21 PM
To: Jacqui Wong <jacquiwong@visionlawllc.com>
Cc: investigations <investigations@jpknights.com>; Claims <claims@jpknights.com>
Subject: RE: OUR REF: AW1-jgv-ins-M89-SKU2520L-2024(jw) YOUR REF: SJV742H

Please use this email for future correspondence, thank you.

@JPK FYI – PRI requested.

Dear Jacqui

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
IHS	Chris Ang
Perfect	Gary
LKK	Bryan/Andrew
Precise	Anthony Lim

Pauline Soh | Executive
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ pauline.soh@ergo.com.sg
www.ergo.com.sg

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Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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From: Jacqui Wong <jacquiwong@visionlawllc.com>

Sent: Monday, 24 June 2024 4:06 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; 'JenniferGuay' <jenniferguay@visionlawllc.com>

Cc: 'Kenrick Kuek' <suheng@gmail.com>

Subject: OUR REF: AW1-jgv-ins-M89-SKU2520L-2024(jw) YOUR REF: SJV742H

ERGO INSURANCE PTE. LTD.
Attention: Motor Claim Department

Dear Sirs,

PRE - REPAIR SURVEY
CLAIMANT: ONG CHOONG KEAT
ACCIDENT INVOLVING SKU 2520 L & SJV 742 H ON 13th JUNE 2024 AT ALONG KPE AT ABOUT 19:30 HOURS

We are instructed by **ONG CHOONG KEAT** to notify you of a road accident on **13th JUNE 2024 AT ALONG KPE AT ABOUT 19:30 HOURS** involving our client's **SKU 2520 L & SJV 742 H** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Jacqui Wong (JW)
(Secretary to Ms Audrey Wong)

VISION LAW LLC
133 New Bridge Road
#25-03/04/05
Chinatown Point
Singapore 059413
Tel: 65342813 [Ext 111]

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #25-03/04/05

For Surveyor

Please initial here after completion of pre-repair survey.
Thank you.

Appointed Surveyor: _____
Name & Signature

Contact: _____

Date & Time _____

Surveyor during repair: _____

Date & Time: _____

Surveyor after repair: _____

Date & Time: _____

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #25-03/04/05 Chinatown Point, Singapore 059413

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