

## Rajes (LKK Auto)

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**From:** MTPRI <MTPRI@smrt.com.sg>  
**Sent:** Friday, October 25, 2024 4:54 PM  
**To:** assignments; Rajes (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg  
**Subject:** FW: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SME381U [Our Ref. LC.ro.50641.24.gma]SHD6288G

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Ref: TAX/10/24/2078

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SME381U  
Insured: SHD6288G  
Workshop: GMA Automotive Services

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Friday, 25 October 2024 4:45 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** GMA Automotive Services<GMA\_AS@hotmail.com> <GMA\_AS@hotmail.com>; Lee Pei Yin Cynthia <lee.cynthia@htapartners.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>  
**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SME381U [Our Ref. LC.ro.50641.24.gma]SHD6288G

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**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Hua Yen

We refer to your email below.

Our client is agreeable to appoint **LKK** to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SME381U**.

Kindly contact the person-in-charge to make the necessary arrangements for the pre-repair survey of our client's vehicle. Please be informed that our client's vehicle is at :

Venue : **GMA Automotive Services**

Block 71 Woodlands Avenue 10  
#04-07 Singapore 737743

Contact Person : **Mr Cleon : 9061 1218**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Thank you.

Best regards  
Ruby Ong  
Secretary

**HIN TAT AUGUSTINE & PARTNERS**

20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416

DID : +65 6429 8185 | Tel : +65 6533 0212 ext 159 | Fax : +65 6338 3536

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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Sent:** Friday, 25 October 2024 4:13 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Cc:** GMA Automotive Services<[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)> <[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)>; Lee Pei Yin Cynthia <[lee.cynthia@htapartners.com.sg](mailto:lee.cynthia@htapartners.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>

**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SME381U [Our Ref. LC.ro.50641.24.gma]SHD6288G

Ref: TAX/10/24/2078

WITHOUT PREJUDICE

Dear Ruby,

We are the owner of SHD6288G as such we do not follow the new protocol.  
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.  
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.  
Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen

Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [Huayen.Ong@strides.com.sg](mailto:Huayen.Ong@strides.com.sg)

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Friday, 25 October 2024 3:41 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** GMA Automotive Services<[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)> <[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)>; Lee Pei Yin Cynthia <[lee.cynthia@htapartners.com.sg](mailto:lee.cynthia@htapartners.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SME381U [Our Ref. LC.ro.50641.24.gma]

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Dear Hua Yen

We are still awaiting for the GIA report from our client.

Thank you.

Best regards  
Ruby Ong  
Secretary

**HIN TAT AUGUSTINE & PARTNERS**

20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
DID : +65 6429 8185 | Tel : +65 6533 0212 ext 159 | Fax : +65 6338 3536  
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**From:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Sent:** Friday, 25 October 2024 3:32 PM  
**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Cc:** GMA Automotive Services<[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)> <[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)>; Lee Pei Yin Cynthia <[lee.cynthia@htapartners.com.sg](mailto:lee.cynthia@htapartners.com.sg)>; MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <[Ana.Magnaye@stridespremier.com.sg](mailto:Ana.Magnaye@stridespremier.com.sg)>  
**Subject:** RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SME381U [Our Ref. LC.ro.50641.24.gma]

Dear Ruby,

Please provide GIA report.

Thanks & Regards  
Hua Yen

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Friday, 25 October 2024 3:15 pm  
**To:** MTPRI <[MTPRI@smrt.com.sg](mailto:MTPRI@smrt.com.sg)>  
**Cc:** GMA Automotive Services<[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)> <[GMA\\_AS@hotmail.com](mailto:GMA_AS@hotmail.com)>; Lee Pei Yin Cynthia <[lee.cynthia@htapartners.com.sg](mailto:lee.cynthia@htapartners.com.sg)>

**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SME381U [Our Ref. LC.ro.50641.24.gma]

**Importance:** High

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Your ref: SHD6288G

**WITHOUT PREJUDICE**

Our ref: LC.ro.50641.24.gma

25 October 2024

**URGENT**

**Strides Automotive Services Pte Ltd**

By Email only

60 Woodlands Industrial Park E4

Singapore 7577005

**Attn: Motor Claims Dept**

Dear Sir / Madam

**CLAIMANT : C BHONESVERAN**

**NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SME381U & SHD6288G AT BLOCK 234 CHOA CHU KANG AVENUE 3 CARPARK JUNCTION ON 25 OCTOBER 2024 @ 0640HRS**

We are instructed by C Bhonesveran to notify you of a road traffic accident on 25 October 2024 at about 0640hrs at Block 234 Choa Chu Kang Avenue 3 carpark junction involving our client's vehicle registration number SME381U and vehicle registration number SHD6288G driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Best regards

Ruby Ong

Secretary

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#02-10/12 The Riverwalk

Singapore 058416

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