



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05

Sin Ming Autocare

Singapore 575721

Tel: (65) 6455 0600

Fax: (65) 6455 6192

Email: motorclaims@autocare.com.sg

Co. Reg. No.: 200210033N, GST Reg. No.: 20-0210033-N

Your Ref: SJQ7301C (INDIA INSURANCE)

Our Ref: SNQ1790R

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET

#04/#05/#06 – 02 IOB BUILDING

Singapore 049711

**Date: 18/11/2024**

Dear Sirs/ Mdm

### **ACCIDENT INVOLVING - SNQ1790R AND SJQ7301C ON 24/10/2024**

We are the repairers of vehicle nos. **SNQ1790R** and that you were the insurer of vehicle nos. **SJQ7301C** in the aforesaid accident. Our investigations reveal that the accident was caused by the negligence of the vehicle insured by you. As such, we are looking to you for reimbursement calculated as follows;

|                    |                     |
|--------------------|---------------------|
| 1) Repair Costs    | S\$ 5, 341.00       |
| 2) LOU – \$100 X 4 | S\$ 400.00          |
| 3) Search Fee      | S\$ 2.18            |
| 4) Medical Fee     | S\$ 87.01           |
|                    | -----               |
| <b>TOTAL :</b>     | <b>S\$ 5,830.19</b> |
|                    | =====               |

To substantiate our claim, we enclosed the following;

- 1) Final Repair bill
- 3) Letter of Authorisation/ Authority
- 4) SAS report
- 5) Search Fee

We look forward to your favorable reply in due course.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

Yours faithfully



Claims Section  
Email: motorclaims@autocare.com.sg  
Encl.

# LETTER OF AUTHORITY

Your Ref: SJQ7301C (India International Ins.)

Our Ref: SNQ1790R

Date. 24/10/2024

To: India International Insurance P.L.

Attn : Motor Claims Dept

Dear Sirs/ Mdm

**ACC INVLG** - SNQ1790R AND SJQ7301C on 24/10/2024

I/We, M/s Tai Pei Ren the owner of Motor Vehicle No. SNQ1790R authorise M/s Sin Ming AutoCare BFG Pte Ltd as my authorised representative to write, negotiate and settle claim on my behalf in my claim against the party/ parties involved in the above-mentioned accident.

I also hereby authorised you to pay your cheque drawn in favour of M/s Sin Ming AutoCare BFG Pte Ltd

\*



Signature of owner

(With Company's stamp, if applicable)

*\*PLEASE NOTE THAT IT IS A CONDITION OF ANY SETTLEMENT REACHED THAT IT SHALL BE WITHOUT PREJUDICE TO ANY PERSONAL INJURY CLAIM (IF ANY) OF THE OWNER/ CLAIMANT.*

## LETTER OF AUTHORISATION

TO : M/S SIN MING AUTOCARE BFG PTE LTD  
NO. 176, SIN MING DRIVE, #02-05  
SIN MING AUTOCARE, SINGAPORE 575721

We/ I, Tai Pei Ren below mentioned person/company, being the registered owner of Motor Vehicle Registration no. SNA 1790R involved in an accident on SNA 7301G involving Motor Vehicle irrevocably authorise you to:-

- 1) undertake and proceed with all repairs to the said vehicle ;
- 2) thereafter negotiate, claim and/or recover from the adjuster/insurance company/owner sustained by me/ us
- 3) settle and claim, collect and/or received monies pertaining to the claim and to give a valid receipt thereof as well as to sign discharge vouchers on my/ our behalf
- 4) for the purposes above, appoint any solicitors as you deemed fit to act on my/ our behalf;
- 5) and
- 6) apply all such monies collected or received into account or payment of our repair bills as well as legal costs and disbursements incurred.

I/ We warrant that all facts and documents furnished to you in support of the claim are true and if need be will attend Courts to give evidence in respect thereof. And should any statement of facts furnished to you be found to be false and you are unable to succeed in the claim, I/We will be fully responsible for the repair and legal costs incurred.

Name of Vehicle Owner : Tai Pei Ren

Motor Vehicle Reg No. : SNA 1790R

NRIC No. :

Address :

Signed : 

Company Stamp :  
(With Company's stamp, if applicable)

*\*PLEASE NOTE THAT IT IS A CONDITION OF ANY SETTLEMENT REACHED THAT IT SHALL BE WITHOUT PREJUDICE TO ANY PERSONAL INJURY CLAIM (IF ANY) OF THE OWNER/ CLAIMANT.*

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2024D0012704  
Claimant Ref: SNQ1790R

We/I, SIN MING AUTOCARE BFG PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,341.00 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 89.19 <sup>& Medical Fee</sup> (search fee), vehicle no. SNQ1790R that was damaged pursuant to the accident which occurred on 24/10/2024 (date) at CTE EXIT TO OUTRAM RD (location) involving vehicle no. SJQ7301C (insured vehicle). This is pursuant to the inspection conducted on 29/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAI PEI REN ("the third party claimant") of vehicle no. SNQ1790R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SNQ1790R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,830.19 to SIN MING AUTOCARE BFG PTE LTD.

Dated this 29 day of Nov 2024

**CLAIMANT:**

Signature: \_\_\_\_\_

Signed by "the workshop" (with chop)

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#02-25 Paya Ubi Ind. Park S(408933)



## Sin Ming Autocare BFG Pte Ltd

176, Sin Ming Drive #02-05

Sin Ming Autocare

Singapore 575721

Tel: (65) 6455 0600

Fax: (65) 6455 6192

Email: motorclaims@autocare.com.sg

Co. Reg. No.: 200210033N, GST Reg. No.: 20-0210033-N

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET #05-00 IOB BUILDING  
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 6223 8122 Fax No. : 6225 7743

### Tax Invoice : TP/24017

Date : 18/11/2024

Vehicle Num. : SNQ1790R

Make/Model : AUDI Q5

Chassis/Eng# :

Accident Date : 24/10/2024

Claim No. :

Reference : THIRD PARTY CLAIM - INDIA INS

Policy No. : 5145123230

| S/N | Quantity | Particular                                                   | Unit Price | Amount S\$ |
|-----|----------|--------------------------------------------------------------|------------|------------|
| 1.  | 1        | LIST ITEMS :<br>LUMP SUM REPAIR ( Parts & Labour inclusive ) |            | 4,900.00   |
|     |          | List TotalS\$ :                                              |            | 4,900.00   |



E. & O.E.

Total S\$ : 4,900.00

GST@9% S\$ : 441.00

Amount Due S\$ : 5,341.00

=====

for Sin Ming Autocare BFG Pte Ltd

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SJQ7301C

Date of Accident

24/10/2024 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **India International Insurance ...**Period of Insurance ..... **06/09/2024 - 05/09/2025**Requested By ..... **SMBFG (SIN MING AUTOCARE ...**Requested Date ..... **25/10/2024 15:52****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SHQ1790R



820 THOMSON ROAD, SINGAPORE 574623  
MAIN LINE: 6347 6688 WEBSITE: www.mtalvernia.sg  
GST REGN NO. M4-0003321-8

24-HOUR URGENT CARE CENTRE  
Mount Alvernia Hospital  
820 Thomson Road  
Singapore 574623  
Tel: 63476210

Patient Name : TAI PEI REN  
ID No. : S8516572J  
Account No. : O240728470

Receipt No. : 240139392  
Payment Date : 25/10/2024  
Print Date : 25/10/2024  
Page : 1 of 1

| Item                               | Qty | UOM | Amount (\$)  |
|------------------------------------|-----|-----|--------------|
| ETORICOXIB TAB 120MG               | 3   | EA  | 3.42         |
| OMEPRAZOLE 20MG CAP                | 7   | EA  | 7.91         |
| OUTPATIENT NURSING SERVICE         | 1   | EA  | 25.00        |
| RMO CONSULTATION FEE               | 1   | EA  | 43.00        |
| SURGICAL MASK                      | 1   | EA  | 0.50         |
| Total Charges                      |     |     | <u>79.83</u> |
| GST @ 9%                           |     |     | <u>7.18</u>  |
|                                    |     |     | 87.01        |
| Paid:                              |     |     |              |
| AMERICAN EXPRESS BY TAI PEI REN    |     |     | 87.01        |
| Mode of Payment : AMERICAN EXPRESS |     |     |              |
| Reference No. :                    |     |     |              |

This is a computer generated official receipt, no signature is required.

Claim Audit

| AUDIT TRAIL |                   |                          |                                                                                                                                                                                                       |                          |
|-------------|-------------------|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| No.         | On                | Audit                    | Remarks                                                                                                                                                                                               | By                       |
| 1           | 28 Oct 2024 14:31 | Clm Dtl Modified         | Claimant's Name: -> TAI PEI REN. Claimant's ID: -> SXXXX572J.                                                                                                                                         | [A] HOW MEI KWAN         |
| 2           | 28 Oct 2024 14:31 | Clm Veh Model Changed    | (201613) AUDI Q5 2.0 TFSI Quattro (A).                                                                                                                                                                | [A] HOW MEI KWAN         |
| 3           | 28 Oct 2024 14:31 | Clm Created              | Reg No: SNQ1790R. Acct Date: 2024/10/24. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Sin Ming Autocare BFG Pte Ltd (HQ) | [A] HOW MEI KWAN         |
| 4           | 28 Oct 2024 14:31 | Adj Co Assigned          | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                    | [A] HOW MEI KWAN         |
| 5           | 28 Oct 2024 14:31 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2024/11/07                                                                                                                                                                | [A] HOW MEI KWAN         |
| 6           | 28 Oct 2024 14:31 | Adj Mandate Set          | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                     | [A] HOW MEI KWAN         |
| 7           | 28 Oct 2024 14:31 | Label Added              | (30653):Direct Settlement.                                                                                                                                                                            | [A] HOW MEI KWAN         |
| 8           | 28 Oct 2024 14:31 | Adj Adjuster Assigned    | [None] -> KENNETH KONG                                                                                                                                                                                | [A] HOW MEI KWAN         |
| 9           | 30 Oct 2024 13:37 | Adj Mandate Request      | Cur.Reg:0.00:PODS LIABILITY: 100%. Insured driver swerved into to 3rd party's lane and hit 3rd party car. Please see 3rd party video footage uploaded in Merimen, Thanks.                             | [A] CHEW HSIAO TONG      |
| 10          | 04 Nov 2024 15:22 | Video Downloaded         | Downloaded SNQ1790R TP VIDEO                                                                                                                                                                          | [I] Zuhaidah Bte Samsuri |
| 11          | 04 Nov 2024 15:22 | Adj Next Rpt Changed     | Next Rpt:Final Rpt.Due Date:2024/11/07                                                                                                                                                                | [I] Zuhaidah Bte Samsuri |
| 12          | 04 Nov 2024 15:22 | Adj Mandate Set          | Approved:0.00.                                                                                                                                                                                        | [I] Zuhaidah Bte Samsuri |
| 13          | 06 Nov 2024 10:43 | TP Ins Updated           | TPPolNo:[None] -> 5145123230.                                                                                                                                                                         | [A] HOW MEI KWAN         |
| 14          | 06 Nov 2024 10:43 | Clm Dtl Modified         | Insured Name: -> ING DESIGNERS PTE LTD. Insured ID: -> 201502217M.                                                                                                                                    | [A] HOW MEI KWAN         |
| 15          | 06 Nov 2024 10:50 | Adj Im. Advice Submitted | Next Rpt:Final Rpt.Due Date:2024/11/07                                                                                                                                                                | [A] HOW MEI KWAN         |
| 16          | 08 Nov 2024 15:17 | Video Downloaded         | Downloaded SNQ1790R TP VIDEO                                                                                                                                                                          | [A] CHEW HSIAO TONG      |
| 17          | 22 Nov 2024 12:06 | Adj Rpt Initiated        |                                                                                                                                                                                                       | [A] CHEW HSIAO TONG      |
| 18          | 22 Nov 2024 12:06 | Clm Dtl Modified         | Claim Conclusion: -> 3.                                                                                                                                                                               | [A] CHEW HSIAO TONG      |
| 19          | 22 Nov 2024 12:06 | Clm Dtl Modified         | JPJ Reg. Date: -> 2015/07/31.                                                                                                                                                                         | [A] CHEW HSIAO TONG      |
| 20          | 22 Nov 2024 12:06 | Clm Details Notified     |                                                                                                                                                                                                       | [A] CHEW HSIAO TONG      |
| 21          | 22 Nov 2024 13:08 | Adj Mandate Request      | Cur.Reg:5830.19:Liability: 100% *Quantum: \$5,830.19 (all-in). Pls refer to adjuster report for details. *For your approval please.                                                                   | [A] CHEW HSIAO TONG      |
| 22          | 26 Nov 2024 00:33 | Adj Mandate Set          | Approved:5830.19.                                                                                                                                                                                     | [I] Zuhaidah Bte Samsuri |

Date From

Date To

Audit Type

None

Go

| ACTIVITY  |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History |           |           |          |          |                  |       |       |        |
|-----------------------------------------------------|-----------|-----------|----------|----------|------------------|-------|-------|--------|
| Bill Ref No                                         | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |



|         |                         |                          |       |                                                     |                                                     |          |                    |       |
|---------|-------------------------|--------------------------|-------|-----------------------------------------------------|-----------------------------------------------------|----------|--------------------|-------|
| 3262103 | 29 Oct 2024<br>09:09:08 | TP Case<br>(Insurer)     | Motor | LKK Auto<br>Consultants<br>Pte Ltd                  | India<br>International<br>Insurance Pte<br>Ltd (HQ) | SNQ1790R | SJQ7301C           | 12.00 |
| 3263198 | 30 Oct 2024<br>13:36:07 | Video Upload             | Motor | India<br>International<br>Insurance Pte<br>Ltd (HQ) | India<br>International<br>Insurance Pte<br>Ltd (HQ) | SNQ1790R | CHEW HSIAO<br>TONG | xx.xx |
| 3267346 | 06 Nov 2024<br>10:50:10 | OD/TP Case<br>(Adjuster) | Motor | LKK Auto<br>Consultants<br>Pte Ltd                  | LKK Auto<br>Consultants<br>Pte Ltd (HQ)             | SNQ1790R | SJQ7301C           | 12.00 |