Shiau Chan (LKKAuto)

From: Taufikh (LKKAuto)

Sent: Tuesday, 15 July 2025 9:31 AM

To: Lim Teng Keat

Cc: Coco Lu Ting; Loi Ai Ting; Lim Yan Shi Jenn; Shiau Chan (LKKAuto)

Subject: RE: FINALIZATION - CTI Ref: SNM24D206003/GBH8599X/C02/KHONGLH & CCS

Ref: SNF8296M

Attachments: SNF 8296M.pdf; FINALIZATION.pdf

Hi Lim,

COR \$1770, 3 days.

Subject to insurance approval.

Regards Taufikh Lkk Auto

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Saturday, 12 July 2025 5:28 pm

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Lim Yan Shi Jenn

<jenn.lim@cyclecarriage.com.sg>

Subject: FINALIZATION - CTI Ref: SNM24D206003/GBH8599X/C02/KHONGLH & CCS Ref: SNF8296M

Dear Taufikh,

Please find attached Documents of Finalization for SNF8296M.

Final COR \$1,770.00 bef GST with 3 working days.

Thanks & Regards,

Lim Teng Keat Customer Service Advisor Claim Division Operation Body & Paint Centre 209 Pandan Gardens



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
Tel: +65 6568 4504 • DID: +65 6568 4531 • Mobile: +65 9181 9978 • www.cyclecarriage.com.sg

A member of the Jardine Cycle & Carriage Group

From: Lynn Khong (CTPIS) < lynn.khong@sg.cntaiping.com>

Sent: Monday, 28 April 2025 9:33 am

To: Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg >

Cc: Coco Lu Ting < coco.lu@cyclecarriage.com.sg; Hueh Yin (LKK Auto) < huehyin@lkkauto.com; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

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'WITHOUT PREJUDICE'

Dear Teng Keat,

Based on the available information, we would like to explore a direct settlement for the sake of an amicable settlement and on a without any admission of liability basis.

Please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

The claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

This proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

This proposal of direct settlement in paragraphs 1 to 4 above is CONDITIONAL upon China Taiping's Policy liability being engaged, and China Taiping Insurance Pte Ltd reserve any and all rights under our Policy to investigate further into the claim and to make a determination on our Policy coverage, including our rights to reject the claim should new evidence be available. In the event that we reject our Policy coverage, you will then have to look directly to our insured and /or insured motorist for recovery of any sums you may incur or may have incurred towards repairs for the vehicle.

Regards,

Lynn Khong Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg>

Sent: Wednesday, 16 April 2025 2:56 pm

To: Lynn Khong (CTPIS) < lynn.khong@sg.cntaiping.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; assignments

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

[Internal]

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[Internal]

Dear Lynn,

Would like to check if the liability cleared?

Thanks & Regards,

Lim Teng Keat **Customer Service Advisor** Claim Division Operation Body & Paint Centre 209 Pandan Gardens



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A member of the Jardine Cycle & Carriage Group

From: Lim Teng Keat

Sent: Saturday, 29 March 2025 3:01 pm

To: 'lynn.khong@sg.cntaiping.com' < lynn.khong@sg.cntaiping.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; 'Hueh Yin (LKK Auto)' <huehyin@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

Dear Lynn,

Would like to check if the liability cleared?

Thanks & Regards,

Lim Teng Keat **Customer Service Advisor** Claim Division Operation Body & Paint Centre 209 Pandan Gardens



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A member of the Jardine Cycle & Carriage Group

From: Lim Teng Keat

Sent: Friday, 21 February 2025 4:33 pm

To: 'lynn.khong@sg.cntaiping.com' <lynn.khong@sg.cntaiping.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>;

'Hueh Yin (LKK Auto)' <<u>huehyin@lkkauto.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>>; 'SUR'

<sur@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

Dear Lynn,

Would like to check if the liability cleared?

Thanks & Regards,

Lim Teng Keat **Customer Service Advisor** Claim Division Operation Body & Paint Centre 209 Pandan Gardens



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From: Lim Teng Keat

Sent: Friday, 3 January 2025 2:48 pm To: lynn.khong@sg.cntaiping.com

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Hueh

Yin (LKK Auto) "> yin (LKK Auto) "> yin (LKK Auto)

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

Dear Lynn,

Would like to check if the liability cleared?

Thanks & Regards,

Lim Teng Keat

Customer Service Advisor Claim Division Operation Body & Paint Centre 209 Pandan Gardens



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A member of the Jardine Cycle & Carriage Group

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 2 December 2024 9:09 am

To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; SUR

<sur@lkkauto.com>

Cc: Coco Lu Ting < coco.lu@cyclecarriage.com.sg >; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

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Dear Teng Keat,

Liability you need check with officer insurance.

Thank you.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>

Sent: Friday, November 29, 2024 5:56 PM

To: Hueh Yin (LKK Auto) < huehyin@lkkauto.com >; SUR < sur@lkkauto.com >; assignments

<assignments@lkkauto.com>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

< vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit < kevin.leong@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

Dear Hueh Yin,

Would like to check if the liability cleared?

Thanks & Regards,

Lim Teng Keat **Customer Service Advisor**

Claim Division Operation Body & Paint Centre 209 Pandan Gardens



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A member of the Jardine Cycle & Carriage Group

From: Hueh Yin (LKK Auto) < huehyin@lkkauto.com>

Sent: Friday, 29 November 2024 5:46 pm

To: Lim Teng Keat <tengkeat.lim@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: Coco Lu Ting < coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

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Dear All,

This survey arrangement pending since Oct.

Kindly arrange survey and update date and time.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg>

Sent: Friday, 25 October 2024 4:36 pm

To: Lynn Khong (CTPIS) < lynn.khong@sg.cntaiping.com>

Cc: Coco Lu Ting < coco.lu@cyclecarriage.com.sg>; Vikneswaran Naidu Ayavoo

<vikneswarannaidu.ayavoo@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg> Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D206003/GBH8599X/C02/KHONGLH & Your Ref: SNF8296M

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Dear Lynn,

May assign to Mohammed Rasul Bin Mohd Yunus (LKK)

Thanks & Regards,

Lim Teng Keat
Customer Service Advisor
Claim Division Operation Body & Paint Centre
209 Pandan Gardens



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