Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 2 July 2024 2:20 PM **To:** eugene_ng@live.com.sg

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SNM 1908R / SMH 5262G AND OTHERS ON 23/06/2024

14:30 ALONG/ AT PIE (TUAS) ADTER ADAM ROAD EXIT

Dear Sirs,

For an update, we have received a copy of your accident report.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, June 28, 2024 2:05 PM

To: eugene ng@live.com.sg

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SNM 1908R / SMH 5262G AND OTHERS ON 23/06/2024 14:30 ALONG/ AT PIE (TUAS)

ADTER ADAM ROAD EXIT

Our Ref: CD/AIG24060236/Apa3

AIG Ref: 3736111173SG

NG NGEE HENG EUGENE(HUANG YIXING)

219B BEDOK CENTRAL #09-14

SINGAPORE 462219

Dear Sirs.

ACCIDENT INVOLVING SNM 1908R / SMH 5262G AND OTHERS ON 23/06/2024 14:30 ALONG/ AT PIE (TUAS) ADTER ADAM ROAD EXIT

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Hsiao Tong Claims

Tel: 6742 3197

Email: chewht@lkkauto.com

<u>AIG</u>

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)