

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, October 25, 2024 2:17 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: PRI for SNN 6183B– Our Insured: SHB 5168L on 23.10.24 MSFCIL Ref: D24009410MFSH/Strides/SP/TPD-1 OUR REF: CL/241053/T/HH
Attachments: 241053 GIA.pdf

Ref: TAX/10/24/2074

Dear Rajes,

Kindly survey on “ Without Prejudice” basis.

TP: SNN6183B
Insured: SHB5168L
Workshop: Oohray Motor Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, 25 October 2024 11:57 am
To: info <info@catherinelimllc.com>
Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: PRI for SNN 6183B– Our Insured: SHB 5168L on 23.10.24 MSFCIL Ref: D24009410MFSH/Strides/SP/TPD-1 OUR REF: CL/241053/T/HH

Dear Sally,

Please be informed that we are not agreeable of your propose.

We will appoint our surveyor to conduct a PRI at your client's workshop.

Thanks & Regards

Hua Yen

From: info <info@catherinelimllc.com>

Sent: Friday, 25 October 2024 11:48 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Subject: RE: PRI for SNN 6183B– Our Insured: SHB 5168L on 23.10.24 MSFCIL Ref: D24009410MFSH/Strides/SP/TPD-1 OUR REF: CL/241053/T/HH

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Dear Sir (Without Prejudice)

We refer to email appended below.

Our client is not agreeable to your list and wish to appoint KAAS. Thank you.

Regards

Sally Goh

(For and on behalf of Catherine Lim)

Catherine Lim LLC

(Advocates & Solicitors)

12 Eu Tong Sen Street,

#05-172, The Central (SOHO 2)

Singapore 059819

Tel: 64385500

(UEN & GST Reg No. 201310922k)

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Friday, 25 October 2024 11:38 am

To: info <info@catherinelimllc.com>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; MTPRI <MTPRI@smrt.com.sg>

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Ref: TAX/10/24/2074

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5168L as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.
Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.
Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: info <info@catherinelimllc.com>

Sent: Friday, 25 October 2024 10:55 am

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>

Subject: RE: PRI for SNN 6183B– Our Insured: SHB 5168L on 23.10.24 MSFCIL Ref: D24009410MFSH/Strides/SP/TPD-1

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Dear Sir (Without Prejudice)

Please find attached GIA report. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street,
#05-172, The Central (SOHO 2)
Singapore 059819
Tel: 64385500
(UEN & GST Reg No. 201310922k)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Friday, 25 October 2024 10:20 am
To: info <info@catherinelimllc.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>
Subject: RE: PRI for SNN 6183B– Our Insured: SHB 5168L on 23.10.24 MSFCIL Ref: D24009410MFSH/Strides/SP/TPD-1

Dear Shirley,

Kindly provide GIA report.

Thanks & Regards
Hua Yen

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Friday, 25 October 2024 9:37 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Magnaye Ana Margie Marasigan (StridesASvcs/Ins & Claims/Tx,RAC&PH) <Ana.Magnaye@stridespremier.com.sg>; info <info@catherinelimllc.com>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>
Subject: PRI for SNN 6183B– Our Insured: SHB 5168L on 23.10.24 MSFCIL Ref: D24009410MFSH/Strides/SP/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: info <info@catherinelimllc.com>

Sent: Thursday, October 24, 2024 4:41 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: RE: PRI for SNN 6183B – ACCIDENT INVOLVING SNN 6183B/SHB 5168L ON 23.10.24 ALONG PARKVIEW SQUARE PICK UP POINT OUR REF: CL/241053/T/HH

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sir/Mdm

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SNN 6183B/SHB 5168L ON 23.10.24 ALONG PARKVIEW SQUARE PICK UP POINT

We are instructed by HUA HONG PTE LTD to notify you of a road traffic accident involving our client's vehicle No. **SNN 6183B** and vehicle No. **SHB 5168L** driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Workshop: Oohray Motor Pte Ltd

Venue: 8 Kaki Bukit Ave 4, Premier@Kaki Bukit
#06-31 Singapore 415875

Contact: 6661 9687 / 8890 8960 (Ms Jerleen)

Regards
Shirley Chia
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street,
#05-172, The Central (SOHO 2)
Singapore 059819
Tel: 64385500
(UEN & GST Reg No. 201310922k)

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