

Rajes (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Friday, October 25, 2024 11:34 AM
To: assignments
Cc: Crystabelle Tan Gek Peng; Claims
Subject: RE: EL REF : DMCV2400224H/02/CT ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

Follow Up Flag: Follow up
Flag Status: Completed

WITHOUT PREJUDICE

Dear Sirs,

Please refer to below email and arrange PRI.

Note: Adjusted amount \$6000 and above, kindly seek mandate from claim officer.

Best regards
ChristineYow
Claims Assistant



Tel (65) 6337 4779
Email claims@ecics.com.sg **Web** www.ecics.com.sg
Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 25 October 2024 11:02 am
To: ECICS Claims <claims@ecics.com.sg>; Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Cc: claims@premiumauto.com.sg
Subject: RE: EL REF : DMCV2400224H/02/CT ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

Dear Christine,

We would like to assign LKK Auto Consultants to conduct the survey.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9924 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: ECICS Claims <claims@ecics.com.sg>

Sent: Thursday, 24 October 2024 8:41 am

To: Claim Advisor <claims@premiumauto.com.sg>

Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>

Subject: EL REF : DMCV2400224H/02/CT ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Claim Advisor <claims@premiumauto.com.sg>

Sent: Thursday, 24 October 2024 8:10 am

To: ECICS Claims <claims@ecics.com.sg>

Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; claims@premiumauto.com.sg

Subject: RE: EL REF : DMCV2400224H/02/CT ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

Dear Christine,

This is confirmation sent by client to M/S Valor Law LLC.

Please advice for the PRI.

**Best Regards,
Cha Hau
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Tuesday, 22 October 2024 4:35 PM

To: Claim Advisor

Cc: Crystabelle Tan Gek Peng

Subject: EL REF : DMCV2400224H/02/CT ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

WITHOUT PREJUDICE

Dear Cha Hau,

We are waiting withdraw confirmation from M/S Valor Law LLC before we arrange the PRI, thanks.

Best regards
Christine Yow

Claims Assistant

Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunus Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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From: Claim Advisor <claims@premiumauto.com.sg>

Sent: Tuesday, 22 October 2024 4:11 pm

To: ECICS Claims <claims@ecics.com.sg>

Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

Dear Christine,

Client had informed.

May I know is the survey appt tomorrow confirmed?

**Best Regards,
Cha Hau
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Tuesday, 22 October 2024 3:58 PM

To: Claims

Cc: Crystabelle Tan Gek Peng

Subject: RE: ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

WITHOUT PREJUDICE

Dear En Qi Lim,

Please let the client to inform M/S Valor Law LLC to cancel the PRI with ECICS, thanks.

Best regards
Christine Yow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 22 October 2024 11:02 am

To: ECICS Claims <claims@ecics.com.sg>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

Dear Christine,

Our client is doing the claim with us.

Attached above is the Estimate for your kind reference.

Kindly advise liability clearance and direct settlement.

Thank you.

Best Regards,
En Qi Lim
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: ECICS Claims <claims@ecics.com.sg>

Sent: Friday, 18 October 2024 5:42 pm

To: Claims <claims@premiumauto.com.sg>

Cc: ECICS Claims <claims@ecics.com.sg>

Subject: RE: ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

WITHOUT PREJUDICE

Dear Sir

M/S Valor Law LLC is representing SNG3238J.

We have already arranged PRI with them.

Best regards

Christine Yow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 18 October 2024 4:45 pm

To: ECICS Claims <claims@ecics.com.sg>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING VEHICLE SNG 3238 J AND YOUR INSURED GBA 2457 Z ON 16/10/2024 - CH

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 23/10/2024 @10.30am. 55 Ubi Road 1. Owner Waiting.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9924 f. +65 6841 1183

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