



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: CD/CTI24100451Rpa3

Our ref: JO202410-1065

05/07/2025

WITHOUT PREJUDICE

Attn: Motor Claim Dept

CHINA TAIPING INSURANCE(S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Dear Sir/Mdm,

Accident involving SLC1824A and SNF2699Z on 23/10/2024

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 5,504.50
Rental (8 Days x \$120.00)	:	S\$ 960.00
LTA Search Fee	:	S\$ 27.25
		<u>S\$ 6,491.75</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Veronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: Kenneth Sudekar s/o Edwin Jeyaseelan NRIC: SXXXX 2921

Address: Blk 304 Shunfu Road # 04-83 (S) 570304

Name of Driver: As above NRIC: _____

Address: _____

Accident on 23/10/2024 Involving SKP 9090K and SLC 1824A

At/along Upper Thomson Road

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle Honda VIZEL at my/our request I/We the above owner of Motor Vehicle No: SLC 1824A do authorize them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our behalf concerning the said claim and such, all future correspondence should be addressed to the said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a valid discharge voucher or any other documents in connection with this on my/our behalf and for me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of repairs to my motor vehicle.

Owner Signature: 

Name: KENNETH SUDEKAR S/O EDWIN JEYASEELAN

Date: 25/10/2024

CITY AUTO PTE LTD

Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Tel: 6453 1235 Fax: 6453 7944
(Claims Section)

Witness Signature: 

Name: _____

Date: 25/10/2024

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00020852400 Claim No : SNM24D206004/SNF2699Z/C02/TANCHC

Claimant : KENNETH SUDEKAR S/O EDWIN JEYASEELAN

Amount : **S\$ 6,331.75**

SINGAPORE DOLLARS SIX THOUSAND THREE HUNDRED THIRTY-ONE AND CENTS
SEVENTY-FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLC1824A

Insured Vehicle No. : SNF2699Z

Date of Loss : 23/10/2024

Place of Accident : UPPER THOMSON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SG CAR CHOICE LEASING PTE LTD

Driver Name : TAN JIAN TONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess /	S\$	5,504.50
(3) Loss of Use /Rental	S\$	800.00
(4) Loss of Earning	S\$	
(5) GIA/Police Reports/ Investigation Results/Search Fees	S\$	27.25
(6) Medical Reports/Expenses	S\$	
(7) Survey Fees/P.T. Fees/Towing	S\$	
(8) Cost including Disbursement	S\$	
TOTAL S\$		6,331.75

Claimant Name : *[Signature]*

NRIC No : Sxkax 2981

Signature : Kenneth Sudeka s/o Edwin Jeyasulan

Date : 1/9/2025



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

CHINA TAIPING INSURANCE (S) PTE LTD

NO. 3

ANSON RD

SPRINGLEAF TOWER

SINGAPORE 079909

Contact : 62222366

Fax No. : 62247175

TAX INVOICE

Tax Invoice : I202507-000196

Date : 05/07/2025

Vehicle No. : SLC1824A

Make / Model : HONDA VEZEL 1.5X CVT ABS
D/AIRBAG 2WD 5DR

Mileage (km) : 0

Chassis No. : RU11114361

Accident Date : 23/10/2024

Claim No. : CD/CTI24100451/Rpa3

Reference : JO202410-1065

Policy No. : 5145145272

S/No.	Particular	Amount
		S\$
	* Lumpsum repair	5,050.00

Total S\$: 5,050.00

GST @ 9% S\$: 454.50

Grand Total S\$: 5,504.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp


for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !



KH LEASING PTE LTD

261A Upper Thomson Road, Singapore 574388 Tel: 6458 9997 Fax: 6453 1234
Co Reg No: 201611813C GST Reg No: 201611813C

VEHICLE RENTAL AGREEMENT

No. 10453

Date: Friday, 25 Oct 2024

Person-in-Charge: JACK

1) Hirer's Particulars:

I/We: KENNETH SUDEKAR S/O EDWIN JEYASEELAN

NRIC/Passport/RC/RB No: *****298i

Tel: _____

Address: BLK 304 SHUNFU ROAD #04-83 S(570304)

I hereby agree to hire the undermentioned vehicle from the owner: KH Leasing Pte Ltd. Owner and Hirer have agreed and understood all the terms and conditions on both sides of this agreement and signifies acceptance upon signing

Name of Driver(s) in full: KENNETH SUDEKAR S/O EDWIN JEYASEELAN

Date of Birth: 29-02-1972

NRIC/Passport No: *****298i

Driving License No: _____

Driving License Issue Date: 20-10-1998

Country of Issue: Singapore

Bank: _____

Account No.: _____

Name of Additional Driver(s) in full: _____

Date of Birth: _____

NRIC/Passport No: _____

Driving License No: _____

Driving License Issue Date: _____

Country of Issue: _____

Bank: _____

Account No.: _____

2) Vehicle Details:

Vehicle No: SJA2989K

Make and Model: TOYOTA WISH 1.8 CVT

Engine No: _____

Chassis No: _____

Date, Time and Mileage on Collection: 25-10-2024 (date) 11:30 AM (time) _____ (mileage)

Date, Time and Mileage upon Return: _____ (date) _____ (time) _____ (mileage)

3) Period of Lease:

For 8 day(s) days/weeks/months 25-10-2024 ("Commencement date") to 02-11-2024 ("Lease period")

4) Rental Charges:

Amount:

8 Days Rate @ \$ 120.00 / day
Weeks Rate @ \$ / week
Months Rate @ \$ / month
(refundable) Deposit \$ -

Remarks:

Payment on every: Friday

Interest rate of 1.5% will be charged on overdue payments.

- Note**
- : Hirer unconditionally agrees to pay \$2500 comprising excess payable and compensation to owner for impact of claim on future motor insurance premiums.
 - : Hirer is responsible for the first \$2500 excess (Section 1) and \$2000 excess (Section 2) for collision/damage to KH Leasing Pte Ltd (including windscreen) plus loss of earnings while damaged vehicle is under repair.
 - : No insurance coverage for driver below 22 and/or above 65 years old and for with driving experience less than 2 years and below.
 - : Please check radiator water and engine oil daily.
 - : Extra charges are required for those vehicles that run out of petrol, lost key and etc.
 - : This vehicle is used within Singapore only. Our insurance does not cover Malaysia.
 - : The contract will become recurring unless it is otherwise stated.
 - : KH has the right to disclose all personal data to another party.

Remark: All payments received are GST inclusive.

Hirer's Signature





KH LEASING PTE LTD

Business Registration No: 201611813C

261A Upper Thomson Road Singapore 574388. Tel: 6458 9957 (5 Lines) Fax: 6453 1234 GST Reg No: 201611813C

KENNETH SUDEKAR S/O EDWIN JEYASEELAN

NRIC / UEN: S7211298i

BLK 304 SHUNFU ROAD #04-83 S(570304)

INVOICE

Date : 2nd November 2024

Invoice # : INV 410-R2411-169479

Our Ref # : 10453

Vehicle No.	Rental Rate	Inv. Start Date	Inv. End Date
SJA2989K	\$120.00 Per Day	25 Oct 2024	02 Nov 2024

#	Description	Amount(\$)
1	Rental payment for SJA2989K	\$960.00
2	Deposit for 10453	WAIVED

E. & O.E.

TOTAL \$960.00

*Price payable is inclusive of GST.

Kindly make the above rental payment (PAYABLE IN ADVANCE/BEFORE START OF RENTAL PERIOD) of \$960.00 for vehicle no. SJA2989K to our account:-

KH Leasing Pte Ltd

Important Note: ALL payments by cheques are subject to clearance. All outstanding rental payment subjected to an additional 5% of late payment charge on the prevailing rental rate if no rental payment received by the Invoice Start Date.

Thank you.

This is a computer generated copy, no signature is required.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

SLC 1824A

(V202410-000510)

Print Date/Time : 24 Oct 2024 / 12:00:18

Receipt Date/Time : 24 Oct 2024 / 12:00:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241024-001592

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
-----	--	--------------------------------	-------------------------	-------------------------------

Result of Insurance Enquiry - SNF2699Z

As at 23 Oct 2024/19:20:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SNF2699Z

Enquiry Fee	25.00	2.25	27.25
-------------	-------	------	-------

20241024115849573217

Sub-Total	25.00	2.25	27.25
------------------	-------	------	-------

Total Before Rounding	25.00	2.25	27.25
------------------------------	-------	------	-------

Rounding Difference			0.00
----------------------------	--	--	------

Total Amount Payable			27.25
-----------------------------	--	--	-------

Paid By

421808XXXXXX7176	eNETS Credit Card	27.25
------------------	-------------------	-------

Total		27.25
--------------	--	-------

Cash Change		0.00
-------------	--	------

Tendered Amount		27.25
-----------------	--	-------

Excess Refundable Amount		0.00
--------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 30 October 2024 1:08 PM
To: LEASINGOPS@CARCHOICE.COM.SG
Subject: ACCIDENT INVOLVING SNF2699Z(CHINA TAIPING) / SLC1824A / OTHERS AT/ALONG UPPER THOMSON ROAD ON 23/10/2024
Attachments: SLC1824A SKETCH PLAN.JPG

SG CAR CHOICE LEASING PTE LTD
DRIVER: TAN JIAN TONG

[By Email Only]

Dear Sir/Madam,

You Ref: SNF2699Z

Our Ref: CD/CTI24100451/Rpa3

ACCIDENT INVOLVING SNF2699Z(CHINA TAIPING) / SLC1824A / OTHERS AT/ALONG UPPER THOMSON ROAD ON 23/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLC1824A against your motor insurance policy.

Please let us have the following documents as stipulated in the policy terms & condition:-

- Copy of Rental Agreement.
- Copy of Driver's NRIC and Driver's Driving License.

In addition, please assist to confirm the total vehicles involved as third party reported that it is 3 vehicles chain collision. Please see attached sketch plan.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, August 8, 2025 10:53 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 7 July 2025 8:28 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Subject: [SEEK MANDATE] - CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM24D206004/SNF2699Z/C02/TANCHC**

LKK ref: CD/CTI24100451/Rpa3q2(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNF2699Z(CHINA TAIPING) / SLC1824A(TP) / OTHERS ON 23/10/2024

We refer to the above matter.

SNF2699Z(OI)-> SLC1824A(TP) -> SKP9090R

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer **"CITY AUTO PTE LTD"** at **\$6,331.75(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$10,897.43	\$ 5,504.50 (\$5,050.00 +9%GST)
2. Loss of Rental (8DAYS X \$120.00)	\$ 960.00	\$ 800.00 (8DAYS X \$100.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$11,884.68	\$ 6,331.75

Surveyor recommended 7days for repair + 1SUNDAY = 8days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 20/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, April 30, 2025 9:57 AM

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

Dear Jacqueline,

We are pending LOD and claim documents from third party for further action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 30 April 2025 9:44 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Any update for the DS?

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jacqueline Tan (CTPIS)
Sent: Tuesday, 17 December 2024 9:48 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

Hi Hsiao Tong,

Enclosed please find OI's addendum SAS.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 13 December 2024 12:57 pm
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Jacqueline,

We attached here with a copy of Insured's LOA and addendum form for your reference.

Please advise if any Insured's amended GIA report submitted by reporting centre. If so, pls forward a copy of Insured's amended GIA for our further action. Thanks.

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!*

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 5 November 2024 3:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

As discussed, please advise Insured amend SAS report accordingly. Additionally, please request Employment Letter to confirm that the OID is employee of Insured.

Once both of these documents are completed and submitted, you may proceed DS with the third party claimant.

Thank you.

Regards,
Jacqueline Tan
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 5 November 2024 3:00 pm
To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Confidential]

Dear Jacqueline,

Please see attached email from insured for your easy reference.

- Rental Agreement – [No rental agreement as the driver is the employee.](#)
- Driver's NRIC and Driver's License – [See attached.](#)
- Clarification on the number of vehicles involved in the accident. – [Total 3 vehicles involved.](#)

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please advise if we may proceed DS. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 29 October 2024 5:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

[Confidential]

Hi Hsiao Tong,

Attached is OI's SAS report for your necessary action.

Before agreeing to the DS, please obtain the following:

- Rental Agreement
- Driver's NRIC and Driver's License
- Clarification on the number of vehicles involved in the accident

Additionally, please advise Insured to amend the SAS report if it involves a chain collision.

Thank you for your assistance.

**** Note: Password for the attachment would be sent to you with separate email.**

Regards,

Jacqueline Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

**For survey matter, please email to claimsdept@sg.cntaiping.com*

**For all LOD, please email to claimsdept@sg.cntaiping.com*

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 25 October 2024 4:39 pm

To: Jacqueline Tan (CTPIS) <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: CTI REF: SNM24D206004/SNF2699Z/C02/TANCHC - LKK REF: CD/CTI24100451/Epa3, SLC1824A | DOA: 23/10/2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Jacqueline Tan | DID: 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 25 October 2024 2:13 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SNF2699Z (OI : CTI - TBA) AND SLC1824A (TP : LKK REF - CD/CTI24100451/Epa3) on 23/10/2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s City Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)