

Hueh Yin (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 24 June 2024 5:37 PM
To: SAMANTHA TAN; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH YP286L & YOUR INSURED GBJ8526X ON 20/06/2024 (SNM24D203583/C02/GBJ8526X/TOHHS)

[Internal]

WITHOUT PREJUDICE

YOUR REF: [YP286L](#)
OUR REF: SNM24D203583/C02/[GBJ8526X](#)/TOHHS

Dear Sirs

We refer to your emails pertaining to the above matter.

As agreed, we shall appoint M/s LKK Auto Consultants Pte Ltd to survey YP286L.

Based on the available information, liability is clear/in favour of your client and we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange for the survey.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: SAMANTHA TAN <sam@sngahtee.com>

Sent: Monday, June 24, 2024 5:06 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; 'Darren Sng' <darren@sngahtee.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH YP286L & YOUR INSURED GBJ8526X ON 20/06/2024 (SNM24D203583/C02/GBJ8526X/TOHHS)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

Please arrange to survey the vehicle on 25/06/2024.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, June 24, 2024 2:13 PM

To: SAMANTHA TAN <sam@sngahtee.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Darren Sng <darren@sngahtee.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH YP286L & YOUR INSURED GBJ8526X ON 20/06/2024 (SNM24D203583/C02/GBJ8526X/TOHHS)

[Internal]

Dear Samantha

Claim number for the above case is [SNM24D203583](#)/C02/GBJ8526X/TOHHS

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: SAMANTHA TAN <sam@sngahtee.com>

Sent: Monday, June 24, 2024 1:19 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH YP286L & YOUR INSURED GBJ8526X ON 20/06/2024

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Dear All,

I had encounter issue when claim creation.

Refer to the message shown below;

[Claim number is not created. Please contact China Taiping for assistance. Notification No. is 24N025100.](#)

Kindly help to assist on it and let us have the claim number.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com



From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, June 24, 2024 10:45 AM
To: SAMANTHA TAN <sam@sngahtee.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Darren Sng <darren@sngahtee.com>
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH YP286L & YOUR INSURED GBJ8526X ON 20/06/2024

[Internal]

WITHOUT PREJUDICE

Dear Samantha

Please let us have your estimates for our consideration on liability/Direct settlement and arrangement of survey.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: SAMANTHA TAN <sam@sngahtee.com>
Sent: Friday, June 21, 2024 5:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING OUR CLIENT'S VEH YP286L & YOUR INSURED GBJ8526X ON 20/06/2024

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Hi All,

We would like to check liability on above vehicle.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457
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