

## Veron Chen (LKKAuto)

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**From:** Cecilia Lee (CTPIS) <cecilia.lee@sg.cntaiping.com>  
**Sent:** Monday, 28 October 2024 9:28 AM  
**To:** KY AUTO; assignments; SUR  
**Cc:** kyclaimsg@outlook.sg  
**Subject:** RE: ACCIDENT FOR SNS7599C ON 16/10/2024 - OD CLAIM - SNM24D205964/C01

[Confidential]

Hi Raymond

Please assist to let us have the vehicle purchase invoice.

Thanks & Best Regards,  
Cecilia Lee  
Claims Department

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**From:** Cecilia Lee (CTPIS)  
**Sent:** Friday, 25 October 2024 9:42 am  
**To:** KY AUTO <kyautosg@gmail.com>; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** kyclaimsg@outlook.sg  
**Subject:** RE: ACCIDENT FOR SNS7599C ON 16/10/2024 - OD CLAIM - SNM24D205964/C01

### Without Prejudice

Dear Sir/Madam

We will arrange survey on without prejudice basis.

Dear LKK

Please arrange to survey the vehicle: SNS7599C

Workshop: KY AUTO PTE LTD

DOA: 16/10/2024 00:30

Excess: \$2,000.00

OSP: No

VDL: Yes

Best Regards,  
Cecilia Lee  
Claims Department

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**From:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>  
**Sent:** Thursday, 24 October 2024 6:07 pm  
**To:** Cecilia Lee (CTPIS) <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** [kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)  
**Subject:** Re: ACCIDENT FOR SNS7599C ON 16/10/2024 - OD CLAIM - SNM24D205964/C01  
**Importance:** High

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Without Prejudice

Hi Cecilia,

Refer to the photo attached, this vehicle **beyond economical repair** due to extensive damage.

To avoid any confusion regarding the items listed in the report, please let us know total loss amount so we can advise our client accordingly.

Let me know if you need any further adjustments.

We look forward to hearing from you soon.

Thank you.

**Best Regards,**

***Raymond***

**KY AUTO PTE. LTD.**

**25 KAKI BUKIT ROAD 4**

**#05-23 SYNERGY@KB**

**SINGAPORE 417800**

**Tel: +65 80288693**

**From:** Cecilia Lee (CTPIS) <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Thursday, October 24, 2024 10:37 AM  
**To:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>  
**Cc:** [kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg) <[kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)>  
**Subject:** RE: ACCIDENT FOR SNS7599C ON 16/10/2024 - OD CLAIM - SNM24D205964/C01

[Confidential]

Hi Raymond

Claim no: SNM24D205964

Please forward us the repair estimate once available.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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**From:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>  
**Sent:** Wednesday, 23 October 2024 6:19 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)  
**Subject:** Re: ACCIDENT FOR SNS7599C ON 16/10/2024 - OD CLAIM  
**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear All,

Kindly refer to the addendum GIA report attach.

Thank you.

**Best Regards,**

***Raymond***

**KY AUTO PTE. LTD.**

**25 KAKI BUKIT ROAD 4**

**#05-23 SYNERGY@KB**

**SINGAPORE 417800**

**Tel: +65 80288693**

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**From:** KY AUTO <[kyautosg@gmail.com](mailto:kyautosg@gmail.com)>  
**Sent:** Saturday, October 19, 2024 10:00 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg) <[kyclaimsg@outlook.sg](mailto:kyclaimsg@outlook.sg)>  
**Subject:** ACCIDENT FOR SNS7599C ON 16/10/2024 - OD CLAIM

Dear All,

We would like to submit own damage claim behalf of our client.

Kindly refer to the GIA report attach.

We would like to arrange survey for this vehicle.

Please let us know who is the officer in-charge in this case so we can liaise with them accordingly.

We'll submit the estimate accordingly once available.

Thank you.

**Best Regards,**

***Raymond***

**KY AUTO PTE. LTD.**

**25 KAKI BUKIT ROAD 4**

**#05-23 SYNERGY@KB**

**SINGAPORE 417800**

**Tel: +65 80288693**