

Daphne Lee (LKK Auto)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 16 December 2025 3:38 PM
To: Daphne Lee (LKK Auto)
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D205738/GBJ417E/C02/TAYHP - LKK REF: CD/CTI24100436/Aua3, GBL8377Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer "JL PERFECT AUTOWORK PTE LTD" at **\$7,458.00(all-in).**

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Wednesday, 10 December 2025 3:01 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Subject: FW: [SEEK MANDATE] RE: CTI REF: SNM24D205738/GBJ417E/C02/TAYHP - LKK REF: CD/CTI24100436/Aua3, GBL8377Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Dear Irene,

Refer to the email dated on 12/09/2025.

We are pending mandate for your approval. TP repairer chasing for settlement.

Thank you



Merry Christmas & Happy New Year 2026!



For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Friday, 12 September 2025 9:10 PM

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>

Subject: [SEEK MANDATE] RE: CTI REF: SNM24D205738/GBJ417E/C02/TAYHP - LKK REF: CD/CTI24100436/Aua3, GBL8377Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

Your ref: **SNM24D205738/GBJ417E/C02/TAYHP**

LKK ref : CD/CTI24100436/Aua3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ 417E(CHINA TAIPING) / GBL 8377Z(TP)/ OTHERS ON 11/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle.

We seek your approval to offer repairer "JL PERFECT AUTOWORK PTE LTD" at **\$7,458.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$16,340.65	\$6,867.00 (\$6,300.00 + 9%GST)
2. Loss of Use (7days x \$180.00)	\$ 1,260.00	\$ 560.00 (7days x \$80.00)
3. LTA/ GIA SEARCH FEE	\$ 31.00	\$ 31.00
Total	\$17,631.65	<u>\$7,458.00</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/07/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>

Sent: Thursday, 21 November 2024 16:36

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: RE: CTI REF: SNM24D205738/GBJ417E/C02/TAYHP - LKK REF: CD/CTI24100436/Aua3, GBL8377Z | DOA: 11.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Sir/Mdm,

Enclosed herewith a copy of insured SAS report.

Regards,

Irene Tay