

Our Ref : SNS9206Z / TP#2681
Your Ref : SGF738R / CD/CTI24100430/Kua3

WITHOUT PREJUDICE

Date : 27th December 2024

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNS9206Z & SGF738R ON 23/10/2024
ALONG SCOTTS ROAD**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	7,633.17	
- Loss of Use	S\$	5,160.00	(\$120.00 X 43 Days)
- TP GIA Report (SGF738R)	S\$	31.00	
- LTA / GIA Search Fee	S\$	2.18	

Grand Total S\$ 12,826.35

If you have any enquiries, please contact our representative, Mr Joseph
at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd**.

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

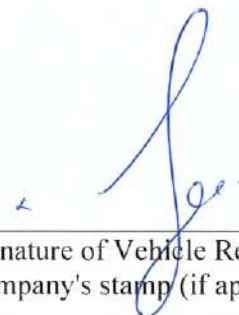
TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) Tan Jian An, Kenny ('the third-party claimant') of
(Address) 402A Northshore Drive #13-36 S(821402) registered owner of
(Vehicle Number) SNS 9206Z hereby authorize ('the vehicle repairer workshop')
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or
rental and/or loss of use for my/our vehicle number SNS 9206Z that was
damaged pursuant to the accident which occurred on 23/10/2024 along
Scotts Road, Singapore involving vehicle number SGF 738R.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 23 day of 10 year 2024.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN00077802400 Claim No : SNM24D205956/SGF738R/C02/TAYHP
Claimant : TAN JIAN AN, KENNY
Amount : **S\$11,106.35**
SINGAPORE DOLLARS ELEVEN THOUSAND ONE HUNDRED SIX AND CENTS
THIRTY-FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNS 9206Z
Insured Vehicle No. : SGF 738R

Date of Loss : 23/10/2024
Place of Accident : SCOTTS ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN PUI TAK
Driver Name : CHAN PUI TAK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	7,633.17
(3) Loss of Use/Rental/Earning	S\$	3,440.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	33.18
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 11,106.35

Claimant Name : Tan Jian An, Kenny NRIC No : SXXXXX301F

Signature :  Date : 20/03/25

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322303531
INVOICE DATE : 26/12/2024
REF : TP#2681
VEH NO. : SNS9206Z
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : NG WEI HAO, JONATHAN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
RR BOOT	1	PCS	SR	804.26	804.24
RR BOOT INNER TRIM BOARD	1	PCS	SR	38.72	38.72
RR BOOT TESLA EMBLEM	1	PCS	SR	37.23	37.23
RR BOOT LOCK ASSY	1	PCS	SR	48.78	48.78
RR WEATHERSTRIP	1	PCS	SR	111.70	111.70
RR BUMPER	1	PCS	SR	626.54	626.54
RR BUMPER SIDE RETAINER - LH & RH	1	PCS	SR	12.80	12.80
RR BUMPER CTR RETAINER	1	PCS	SR	44.53	44.53
RR LOWER BUMPER	1	PCS	SR	193.93	193.93
RR LOWER BUMPER SIDE LAMP ASSY - LH & RH	1	PCS	SR	641.47	641.47
RR BUMPER UNDERCOVER	1	PCS	SR	155.64	155.64
RR REINFORCEMENT BAR	1	PCS	SR	243.93	243.93
RR END PANEL	1	PCS	SR	394.68	394.68
RR LICENCE PLATE GARNISH	1	PCS	SR	3.72	3.72
RR BUMPER CLIPS	1	PCS	SR	50.00	50.00
RR UNDERCOVER CLIPS	1	PCS	SR	50.00	50.00
RR BOOT INNER TRIM BOARD CLIPS	1	PCS	SR	50.00	50.00
RR END PANEL SEALANT	1	PCS	SR	30.00	30.00
RR NO. PLATE W/HOLDER	1	PCS	SR	45.00	45.00
WRAP	1	PCS	SR	2,000.00	2,000.00
LABOUR CHARGES TO REMOVE, REPLACE, REPAIR, READJUST , REFIX RR AFFECTED AREAS	1	JOB	SR	600.00	600.00
TO PERFORM WIRING CHECKS ON ELECTRICAL SYSTEMS	1	JOB	SR	20.00	20.00
LABOUR CHARGES TO REMOVE, PUTTY, REPAIR, SAND & RESPRAY AFFECTED AREAS	1	JOB	SR	680.00	680.00
LABOUR CHARGES TO REMOVE, REPLACE & REINSTALL BOOTLID INNER MECHANISM	1	JOB	SR	30.00	30.00
TO REMOVE INTERIOR UPHOLDSTERY	1	JOB	SR	60.00	60.00
TO PERFORM TUFF COAT / UNDERSEAL ON AFFECTED AREAS	1	JOB	SR	30.00	30.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05/06, Singapore 568047

Tel: (+65) 6481 1522

Co Reg & GST No: 201212455W

TAX INVOICE

To: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Tel: 63896116
Fax: 62221033

INV NO. : 322303531
INVOICE DATE : 26/12/2024
REF : TP#2681
VEH NO. : SNS9206Z
MAKE : TESLA
CAR MODEL : MODEL 3
CURRENT MILEAGE:
ADVISOR : NG WEI HAO, JONATHAN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 23/10/2024 @ 09:45HRS
CLAIMANT: TAN JIAN AN, KENNY
TP VEHICLE: SGF738R

Singapore Dollars: Seven Thousand Six Hundred Thirty-Three And Cent Seventeen Only

SUB TOTAL	SGD	7,002.91
GST 9.00%	SGD	630.26
TOTAL	SGD	7,633.17
OUTSTANDING	SGD	7,633.17

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR 7,002.91
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- Optima Werkz guarantees new parts and labour for one (1) year or up to 30,000km, whichever occurs first. For recon parts, the warranty period is six (6) months or up to 10,000km, whichever comes first.
- Warranty claims must be submitted within the warranty period, starting from the date of invoice issued and are subject to verification and inspection by Optima Werkz.
- Warranty claims are only valid when there are no outstanding dues.
- Payment must be made upon completion of repairs and services. A monthly late interest fee of 2% will be applied to any outstanding balance.
- All goods and services sold are considered final and non-refundable.
- Deposits paid for the order of parts are non-refundable.



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B

Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 24/10/2024

Your Ref No: SNS9206Z

Dear Sir/Madam,

Date of Accident: 23/10/2024 10:00 (SGT)

Vehicle No: SNS9206Z

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SGF738R	Singapore	(31.00)	1	(28.44)
GST Amount				(2.56)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SGF738R

Date of Accident

23/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 12/07/2024 - 11/07/2025

Requested By MOHAMED NASHIK (OPTIMA W...

Requested Date 23/10/2024 10:42

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, October 28, 2024 11:15 AM
To: puitakchan@gmail.com
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SGF738R(CHINA TAIPING) AND SNS9206Z AT/ ALONG CLEMENCEAU AVE/SCOTTS ROAD ON 23/10/2024

CHAN PUI TAK

Dear Sir/Madam,

You Ref: SGF738R

Our Ref: CD/CTI24100430/Kua3

ACCIDENT INVOLVING SGF738R(CHINA TAIPING) AND SNS9206Z AT/ ALONG CLEMENCEAU AVE/SCOTTS ROAD ON 23/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SNS9206Z against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Yan (LKK Auto)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Sunday, March 16, 2025 11:36 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [SEEK MANDATE] RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer “OPTIMA WERKZ PTE LTD” at \$12,826.35(all-in).

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Yan (LKK Auto) <yan@lkkauto.com>
Sent: Friday, 7 February 2025 5:14 pm
To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [SEEK MANDATE] RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

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Your ref: SNM24D205956/SGF738R/C02/TAYHP

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGF738R(CHINA TAIPING) / SNS9206Z(TP)/ OTHERS ON 23/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at \$12,826.35(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$11,142.12	\$ 7,633.17 (\$7,002.92 + 9%GST)
2. Loss of Use (43days x \$120.00)	\$ 5,160.00	\$ 5,160.00 (43days x \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 33.18	\$ 33.18
Total	\$16,335.30	<u>\$ 12,826.35</u>

Surveyor recommended 5days for repair + 38days period of waiting for the parts = 43DAYS .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay (CTPIS)
Sent: Friday, October 25, 2024 3:30 PM
To: Mei Kwan (LKKAuto) ; Claims Dept of CTI
Cc: Admin A ; Yan (LKK Auto)
Subject: RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

SGF738R

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 25 October 2024 3:26 pm
To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

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[Internal]

Hi Irene,

Password?

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Sent: Friday, 25 October 2024 3:13 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Sir/Mdm,

Enclosed herewith a copy of insured SAS REPORT .

Regards,

Irene Tay

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 25 October 2024 2:57 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>
Subject: RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Dear Sir / Madam,

Please see attached TP video footage and accident photo.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: Meikwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 25 October 2024 11:01 AM

To: Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Irene](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Irene Tay | DID: 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Thank you.

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 October 2024 5:34 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Yan (LKK Auto) <yan@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGF738R (OI : CTI - TBA) and SNS9206Z (TP : LKK REF - CD/CTI24100430/Kua3) on 23.10.2024

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNS 9206Z at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Yan.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)