

## Yan (LKK Auto)

---

**From:** Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>  
**Sent:** Sunday, March 16, 2025 11:36 PM  
**To:** Yan (LKK Auto)  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** RE: [SEEK MANDATE] RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please proceed to offer repairer “OPTIMA WERKZ PTE LTD” at \$12,826.35(all-in).

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Yan (LKK Auto) <yan@lkkauto.com>  
**Sent:** Friday, 7 February 2025 5:14 pm  
**To:** Irene Tay (CTPIS) <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** [SEEK MANDATE] RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Your ref: SNM24D205956/SGF738R/C02/TAYHP

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGF738R(CHINA TAIPING) / SNS9206Z(TP)/ OTHERS ON 23/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he rear ended third party vehicle.

We seek your approval to offer repairer "OPTIMA WERKZ PTE LTD" at \$12,826.35(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$11,142.12	\$ 7,633.17 (\$7,002.92 + 9%GST)
2. Loss of Use (43days x \$120.00)	\$ 5,160.00	\$ 5,160.00 (43days x \$120.00)
3. LTA/ GIA SEARCH FEE	\$ 33.18	\$ 33.18
<b>Total</b>	\$16,335.30	<b><u>\$ 12,826.35</u></b>

Surveyor recommended 5days for repair + 38days period of waiting for the parts = 43DAYS .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Wishing You a Prosperous & Joyful Chinese New Year 2025!

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**

Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay (CTPIS)  
**Sent:** Friday, October 25, 2024 3:30 PM  
**To:** Mei Kwan (LKKAuto) ; Claims Dept of CTI  
**Cc:** Admin A ; Yan (LKK Auto)  
**Subject:** RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

SGF738R

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 25 October 2024 3:26 pm  
**To:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Hi Irene,

Password?

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Friday, 25 October 2024 3:13 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear Sir/Mdm,

Enclosed herewith a copy of insured SAS REPORT .

Regards,

Irene Tay

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 25 October 2024 2:57 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>  
**Subject:** RE: CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Internal]

Dear Sir / Madam,

Please see attached TP video footage and accident photo.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 25 October 2024 11:01 AM

**To:** Irene Tay (CTPIS) <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** CTI REF: SNM24D205956/SGF738R/C02/TAYHP - LKK REF: CD/CTI24100430/Kua3, SNS9206Z | DOA: 23.10.2024 - TPP DIRECT SETTLEMENT

[Internal]

Dear [Irene](#),

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Irene Tay | DID: 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

Thank you.

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 24 October 2024 5:34 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Yan (LKK Auto) <[yan@lkkauto.com](mailto:yan@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SGF738R (OI : CTI - TBA) and SNS9206Z (TP : LKK REF - CD/CTI24100430/Kua3) on 23.10.2024

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SNS 9206Z at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Yan.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)