

DATE : 5/11/24  
OUR REF : SVOR-2024-01359

YOUR REF: —

**WITHOUT PREJUDICE**

M/S : ALG Asia Pacific Insurance Pte Ltd  
ALG Building  
78 Shenton Way level 10  
Singapore 079120

DEAR SIR,MDM

**ACCIDENT INVOLVING** SNE6599H1 & SKP4274K on West Coast Food Centre Carpark Area  
WE ENCLOSED THE FOLLOWING DOCUMENTS FOR YOUR PERUSAL: at 29/7/24

ORIGINAL SURVEY REPORT BILL /	ORIGINAL COPIES OF PHOTOGRAPHS /
ORIGINAL TAX INVOICE NO /	ORIGINAL RENTAL INVOICE NO /
GIA REPORT/POLICE REPORT OF /	POLICE RESULT
CERTIFICATE OF INSURANCE /	LTA SEARCH AND RECEIPT OF /
ORIGINAL MEDICAL BILL/RECEIPT	DRIVER'S LETTER OF AUTHORITY /
SATISFACTION CUM DISCHARGE VOUCHER /	OTHERS
SURVEY UNDER INSURANCE INSTRUCTION / INDEPENDENT SURVEYOR	

WE WOULD LIKE TO CLAIM ALL THE FOLLOWING LOSSES ON BEHALF OF OUR CLIENT:

1)	COST OF REPAIR (INCLUSIVE GST)	\$ 2883-92
2)	SURVEYOR FEES (WITH/WITHOUT GST)	\$ —
3)	RENTAL FEES/LOSS OF USE FOR 9 DAYS AT \$120 PER DAYS	\$ 1177-20
4)	LTA/GIA/POLICE FEES	\$ 2-18
5)	MEDICAL FEES	\$ —
	<b>TOTAL CLAIM</b>	<b>\$ 4063-30</b>

IF YOU AGREE TO THE ABOVE, PLEASE FORWARD YOUR SETTLEMENT DIRECTLY TO

**TTS EUROCARS PTE LTD**

YOUR PROMPT ACTION IS MOST APPRECIATED.

YOURS TRULY



YVONNE WONG



 **TTS EUROCARS** pte ltd  
A member of the TTS Motor Group

Company Reg. No: 200413930H  
GST No: 200413930H

Main Office & Showroom: 2 Chang Charn Road Singapore 159631 Main Line: +65 6842 2222 Sales: +65 6287 3355 Admin: +65 6757 0122 Fax: +65 6741 1626

Branch: 272 Macpherson Road Singapore 348597 Tel: +65 6462 1111 Fax: +6518 4820

Workshop: 2 Defu South Street 1 #04-04 JTC Defu Industrial City Singapore 533755 Tel: +65 6757 2622

For corporate, fleet & leasing enquiries, please contact +65 6842 2222

24-Hour Emergency Assistance: +65 6475 2722

Website: www.tts.com.sg

 Like us on Facebook



TTS EUROCARS pte ltd

A member of the TTS Motor  
Group

Company Reg. No: 200413930H

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SNE6599H & SKP427415 ON 29/7/24

I, Han Ming Shan owner of Vehicle Registration No. SNE6599H

Hereby authorize TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident. I further authorize TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my above claim.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by TTS Eurocars Pte Ltd/ TTS Motor Group Pte Ltd of the settlement amount in respect of such claim shall constitute the full discharge of the claim in respect of such loss and damage.

Signed By:

Name Han Ming Shan  
NRIC No: S9417207A

In the presence of:

Name Yume  
NRIC No: SXXXX076H





**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TTS EUROCARS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,540.00** (Global Sum) for vehicle no. **SNE6599H** that was damaged pursuant to the accident which occurred on **29/07/2024** (date) along **CARPARK NEXT TO WEST COAST MARKET** (location) involving vehicle no/s **SKP4274K** This is pursuant to the inspection conducted on **25/10/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **HAN MING SHAN** (the third party claimant”) of vehicle no. **SNE6599H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNE6599H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of January (month) 2025 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY LEVEL 10  
AIG BUILDING  
SINGAPORE 079120

ATTN:

INVOICE : TTSTP11-00100

INV DATE : 5/11/2024  
VEHICLE NO: SNE6599H  
MODEL : TOYOTA YARIS CROSS  
TERMS : 2 WEEKS  
OUR REF : SVOR-2024-01359  
YOUR REF :

S/N	PARTICULAR	QUANTILY	AMOUNT S\$
1	TO REPAIR PARTS BY PARTS	1.00	\$ 2,645.80
			<hr/>
			\$ 2,645.80
ADD 9% GST			\$ 238.12
			<hr/>
			\$ 2,883.92

DOLLARS:TWO THOUSAND EIGHT HUNDRED EIGHTY-THREE AND CENTS NINETY-TWO ONLY.

\$ 2,883.92



TTS EUROCARS PTE LTD

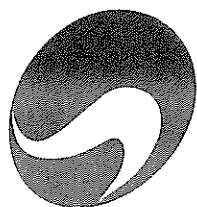
Cheques should be made payable to TTS EUROCARS PTE LTD



Company Reg. No: 200413930H  
GST No: 200413930H

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Website: www.tts.com.sg





**TTS EUROCARS** pte ltd  
A member of the TTS Motor Group

## Leasing & Rental Agreement

TTSEC 23 - 0186

HIRER'S PARTICULARS		VEHICLE DETAILS
Name: <i>Han Ming Shan</i>	NRIC No/ Passport No: <i>S9417207A</i>	Vehicle Registration No: <i>SMS 2177D</i>
Address: <i>114 Depot Road</i> <i>#11-1035 5100114</i>	Telephone (Home): Mobile No: <i>90286295</i>	Make / Model: <i>Volkswagen Golf</i> Colour:
The hirer is to bear excess of the first \$3,500.00 on the damage to TTS's car (customer to acknowledge) <i>[Signature]</i>		
Collision Damage Waiver : Yes / No	Date Hired from:	Rental Amount :\$ <i>120/Day</i>
Excess waiver to :		CDW :\$
Estimated Date of Return :	No. of Days :	Refundable deposit :\$
Remarks: <i>Car Accident Claim SNE 6599H</i>		Total :\$ <i>1086-00</i>
		Amount Paid :\$ <i>1177-20</i>

Collection of Vehicle			Return of Vehicle		
Out Date / Time <i>24/10/24</i>	Mileage Out <i>86127</i>	Fuel Level 	In Date / Time <i>2/11/24</i>	Mileage In <i>86846</i>	Fuel Level 
Check out by: <i>1200HRS</i> <i>Yume</i>			Check In by: <i>1830</i> <i>Yume</i>		

All terms and conditions shall be governed by and construed in accordance to the laws of the Republic of Singapore. I acknowledge and agree to the above terms and conditions of the rental Agreement contract:

*[Signature]*

Hirer Signature

*[Signature]*

TTS EUROCARS PTE LTD

Refund Deposit to Customer: \$

Date:

Customer's Signature:

INSURER  
ENQUIRY

Find  
insurer

Vehicle reg.  
no.

SKP4274K

Date of  
Accident

29/07/2024

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **10/09/2023 - 09/09/2024**

Requested By ..... **Kavi (TTS EUROCARS PTE LTD)**

Requested Date ..... **14/10/2024 18:09**

#### Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST  
Inclusive): **S\$2.18**

#### General Insurance

**Association**

Records Management Centre

GST Registration

No: **M400017735**

## Daphne Lee (LKK Auto)

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Friday, 25 October 2024 4:09 PM  
**To:** joytan@mceducation.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKP 4274K(AIG) AND SNE 6599H AT/ALONG CARPARK NEXT TO WEST COAST MARKET ON 29/07/2024

Our Ref: CD/AIG24100423/Uma3  
AIG Ref: 1484772756SG

Dear TAN LI JOY,

### **ACCIDENT INVOLVING SKP 4274K(AIG) AND SNE 6599H AT/ALONG CARPARK NEXT TO WEST COAST MARKET ON 29/07/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNE 6599H** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com|

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Oct 2024 16:54	Clm Dtl Modified	Claimant's Name: -> HAN MING SHAN. Claimant's ID: -> S9417207A.	[A] HOW MEI KWAN
2	24 Oct 2024 16:54	Clm Veh Model Changed	(206073) MITSUBISHI ECLIPSE CROSS 1.5 CVT (A).	[A] HOW MEI KWAN
3	24 Oct 2024 16:54	Clm Created	Reg No: SNE6599H. Acct Date: 2024/07/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (HQ). Workshop: TTS Eurocars Pte Ltd (Defu)	[A] HOW MEI KWAN
4	24 Oct 2024 16:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Oct 2024 16:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/05	[A] HOW MEI KWAN
6	24 Oct 2024 16:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Oct 2024 16:54	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Oct 2024 16:54	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 Oct 2024 16:54	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	24 Oct 2024 16:54	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	03 Dec 2024 11:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	03 Dec 2024 11:35	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
13	03 Dec 2024 11:35	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	03 Dec 2024 11:35	Clm Dtl Modified	JPJ Reg. Date: -> 2022/03/30.	[A] JOANNE LEE KHANG MIN
15	03 Dec 2024 11:35	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	06 Dec 2024 15:52	Adj Mandate Request	Cur.Req:3758.10:Liability: 100% (BOLA 24) *Quantum: \$3,758.10(all-in). Please refer to a djuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
17	06 Dec 2024 16:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/11/05. Mandate Remarks: Mandate approved at \$3,758.10 subj to all docs made available and verified	[I] Tarnjit Singh, Belveen Singh
18	06 Dec 2024 16:02	Adj Mandate Set	Approved:3758.10:Mandate approved at \$3,758.10 subj to all docs made available and verified	[I] Tarnjit Singh, Belveen Singh

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3260414	25 Oct 2024 10:21:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNE6599H	SKP4274K	12.00
3284474	03 Dec 2024 11:35:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNE6599H	SKP4274K	12.00