

# RE: [SEEK MANDATE] - D24009287MFCT / 2 : 3RD PARTY CLAIM SMA1660D AGAINST SHD7151K \*\*\* LKK REF: CD/FCI24100420/Rpa3

From Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Date Fri 17/1/2025 3:17 PM

To Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc Admin A <admin-a@lkkauto.com>

Dear Hsiao Tong,

Pls offer as per your recommendation:

COR - \$12,842.38 LOR - \$1,199.00 (\$109.00 x 11 days) Gia Search Fee - \$2.18 Total - \$14,043.56

Thank you.

Chris Lim Motor Claims Dept.

MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581

D: 6359 1813 | M: 6359 1800 | F: 6223 0541 Website http://www.msfirstcapital.com.sg A Member of MS&AD INSURANCE GROUP

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 10 January 2025 10:20 am

To: Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - D24009287MFCT / 2: 3RD PARTY CLAIM SMA1660D AGAINST SHD7151K \*\*\* LKK

REF: CD/FCI24100420/Rpa3

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Your ref: **D24009287MFCT / 2** Our ref: CD/FCI24100420/Rpa3q2 Dear Sirs/Mdm.

# ACCIDENT INVOLVING SHD7151K(MS FCIL) AND SMA1660D(TP) ON 21/10/2024

We refer to the above matter.

SKN5115R -> SHD7151K(OI) -> SMA1660D(TP)

This is a 3 vehicles chain collision whereby our insured was the 2<sup>nd</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "CYCLE & CARRIAGE AUTOMOTIVE PTE LTD" at \$14,043.56(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$17,723.40	\$12,842.38 (\$11,782.00 + 9%GST)
2. Loss of Rental (11days x \$120.00) (with GST)	\$ 1,438.80	\$ 1,199.00 (11days x \$100.00) (+9%GST)
3. LTA/GAI Search Fee	\$ 2.18	\$ 2.18
Total	\$19,164.38	<u>\$14,043.56</u>

Surveyor recommended 11days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead Third Party Direct Settlement LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 19 November 2024 3:35 PM

To: Lim Gan Koon (Chris)

Cc: Admin A; Hsiao Tong (LKKAuto)

Subject: RE: D24009287MFCT / 2: 3RD PARTY CLAIM SMA1660D AGAINST SHD7151K \*\*\* LKK REF:

CD/FCI24100420/Rpa3 Dear Sir / Madam.

We refer to the above matter. Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

## **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com > Sent: Thursday, October 24, 2024 11:04 AM

**To:** Harminder Kaur < <a href="mailto:Harminder@msfirstcapital.com.sg">Harminder@msfirstcapital.com.sg</a>; assignments < <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A

Cc: Lim Gan Koon (Chris) < <a href="mailto:ChrisLim@msfirstcapital.com.sg">ChrisLim@msfirstcapital.com.sg</a>>

Subject: RE: D24009287MFCT / 2: 3RD PARTY CLAIM SMA1660D AGAINST SHD7151K

Dear Harminder,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

# **LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Harminder Kaur < Harminder@msfirstcapital.com.sg >

**Sent:** Thursday, October 24, 2024 10:01 AM **To:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>>

Cc: Lim Gan Koon (Chris) < <a href="mailto:ChrisLim@msfirstcapital.com.sg">ChrisLim@msfirstcapital.com.sg</a>; Vikneswaran Naidu Ayavoo

<a href="mailto:subarannaidu.ayavoo@cyclecarriage.com.sg">subarannaidu.ayavoo@cyclecarriage.com.sg</a>; coco.lu@cyclecarriage.com.sg; Lim Teng Keat <a href="mailto:tengkeat.lim@cyclecarriage.com.sg">tengkeat.lim@cyclecarriage.com.sg</a>; Kevin Leong Wai Kit <a href="mailto:kevin.leong@cyclecarriage.com.sg">kevin.leong@cyclecarriage.com.sg</a>; Kevin Leong Wai Kit <a href="mailto:kevin.leong@cyclecarriage.com.sg">kevin.leong@cyclecarriage.com.sg</a>; Kevin Leong Wai Kit <a href="mailto:kevin.leong@cyclecarriage.com.sg">kevin.leong@cyclecarriage.com.sg</a>;

Subject: FW: D24009287MFCT / 2: 3RD PARTY CLAIM SMA1660D AGAINST SHD7151K

Dear Sirs,

Enclosed documents for survey.

Thank You. Best Regards, Harminder Kaur Motor Claims

MS First Capital Insurance Ltd 16 Raffles Quay #42-01 Hong Leong Building

Singapore 048581

TEL: 6359 1800 | FAX: 6223 0541 |

Website <a href="http://www.msfirstcapital.com.sg">http://www.msfirstcapital.com.sg</a>
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From: Vikneswaran Naidu Ayavoo <vikneswarannaidu.ayavoo@cyclecarriage.com.sq>

Sent: Wednesday, 23 October 2024 3:24 pm

To: Motor\_Claims < <a href="Motor-Claims@msfirstcapital.com.sg">Motor\_Claims@msfirstcapital.com.sg</a>>

Cc: Coco Lu Ting < coco.lu@cyclecarriage.com.sg >; Lim Teng Keat < tengkeat.lim@cyclecarriage.com.sg >;

Kevin Leong Wai Kit < kevin.leong@cyclecarriage.com.sg>

Subject: RE: 3RD PARTY CLAIM SMA1660D AGAINST SHD7151K

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Hi Motor Claims,

Above attached 3<sup>rd</sup> party claim submission behalf owner.

Kindly advise don the liability.

Vikneswaran Naidu

Customer Service Advisor

Claim Division Operation Body & Paint Centre

209 Pandan Gardens



# **Exceptional Journeys**

CYCLE & CARRIAGE

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