

Daphne Lee (LKK Auto)

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Tuesday, 23 July 2024 12:58 PM
To: CS A Team; SUR; Admin A
Subject: LONPAC INSURED: GBB89K OUR REF: SMY7833G DOA: 22.06.24
Attachments: Invoice SMY7833G.pdf; receipt-20240624-133023.pdf; Car rental.pdf; LOA.pdf

Dear Claims Team,

We refer to the above mentioned.

Attached is the repair invoice, LTA receipt, car rental, LOA and below are the items our client wishes to claim from Lonpac Insurance.

1. Repair costs	\$2,725.00
2. Car rental	780.00
3. LTA search	27.25
	\$3,532.25

We look forward to an early settlement.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

LETTER OF AUTHORISATION

To: **THIAM HENG HUAT PTE LTD**

RE: ACCIDENT ON 22-06-24 INVOLVING SMY7833G AND GBB 89K

ALONG/AT JALAN FUNOS

I/We AIZUDDIN BIN AHMAD NRIC/UDEN NO: S8728185Z

OF BLK 612A TAMPINES NORTH DRIVE 1 # 09-230 S'PORE 521612

1. The owner of motor vehicle no: SMY7833G hereby authorize **Thiam Heng Huat Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agreed to assign the whole proceeds my/our third party claim to **Thiam Heng Huat Pte Ltd**. My/our solicitors (to be appointed by **Thiam Heng Huat Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Thiam Heng Huat Pte Ltd** after deduction of their cost on a solicitors & client basis. I /We undertake to co-operate fully with **Thiam Heng Huat Pte Ltd** and/or solicitors also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear all costs incurred.
2. I/We authorize **Thiam Heng Huat Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claims.
3. In the event that third party insurer issued the Agreed Settlement Cheque to me/us, I/We undertake to either give the said cheque to **Thiam Heng Huat Pte Ltd** or bank into our account and re-issue the cheque amount to **Thiam Heng Huat Pte Ltd**.

DATES THIS 24 DAY OF Jun 2024

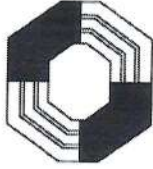
x 

SIGNATURE OF OWNER



SIGNATURE OF WITNESS

NAME: Ngoh Shun Wai



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/029429
DATE : 27 SEPTEMBER 2024

DISCHARGE VOUCHER

I/We, AIZUDDIN BIN AHMAD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB89K the sum of Singapore Dollar Three Thousand Fifty Only (**\$3,050.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMY7833G and GBB89K on 22/06/2024 along/at JALAN EUNOS.

I/We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ THE GROOMING GALLERY PTE LTD AND/OR KESOH KUMAR S/O RAJAGOPAL**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"THIAM HENG HUAT PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

28.09.24

.....
Signature of vehicle owner/Date

AIZUDDIN BIN AHMAD
.....
Name of vehicle owner /Date

VEHICLE DAMAGE DISCHARGE ONLY

My execution of this Discharge Voucher is in relation to my vehicle damage claim only and is without prejudice to any other rights or claim that I have arising from the same accident.

THIAM HENG HUAT PTE LTD

176 Sin Ming Drive
#05-14 Sin Ming AutoCare
Singapore 575721
Phone 82636295
GST registration number: 201605960N

Bill To:

AIZUDDIN BIN AHMAD
c/o 176 Sin Ming Drive
#05-14 Sin Ming Autocare
Singapore 575721

TAX INVOICE

DATE 22-Jul-24
Invoice No THH240742
Vehicle No SMY7833G
Make/Model Nissan Xtrail
Date of Accident 22-Jun-24

NO	DESCRIPTION	AMOUNT
	Lump sum repair costs	2,500.00
	(Surveyor recommended repair days : 3 days)	
		2,500.00
	9% GST	225.00
		\$ 2,725.00
TOTAL		\$ 2,725.00

THIAM HENG HUAT PTE LTD



168 AUTO SERVICES PTE LTD

Co Reg No: 201934944C

176 SIN MING DRIVE, #05-14 SIN MING AUTOCARE, SINGAPORE 575721

Tel: 8263 6295 Fax : 6266 2881

Bill To : AIZUDDIN BIN AHMAD
BLK 612A TAMPINES NORTH DR 1
#09-230
SINGAPORE 521612
HP:+65-92365843

Your Ref : **SMY7833G**
Nissan X-TRAIL

Invoice No : R2024-07-0002

Due Date : 6 JULY 2024

Payment Term: 7days from last rental date

DESCRIPTION	AMOUNT
RENTAL VEHICLE NO: SNA5740T Model : CITREON Ref .Vehicle Rental Agreement No. RA24-0116 dated 24.6.2024 Being rental from 24.6.2024 to 29.6.2024 6 Days X \$130/day	S\$780.00
Singapore Dollars SEVEN HUNDRED AND EIGHTY ONLY	S\$780.00

Cheque is to be crossed and made payable to : 168 AUTO SERVICES PTE LTD
Interest @ 7% per annum is chargeable from overdue payment date.

Authorised Signature



168 AUTO SERVICES PTE LTD

168 AUTO SERVICES PTE LTD

UEN : 201934944C

Blk 176 Sin Ming Drive

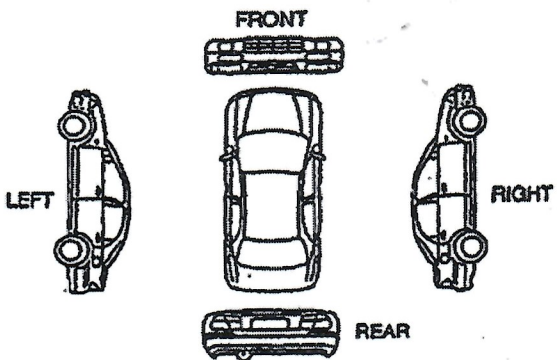
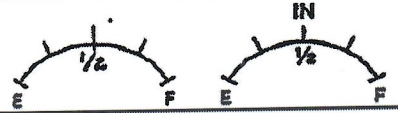

#05-14 Autocare

Singapore 575721

Steven (Hp : 8263 6295)

VEHICLE RENTAL AGREEMENT

No:


HIRER'S PARTICULAR Name : (as in I/C) <u>AIZUDDIN BIN AHMAD</u> NRIC / PASSPORT No : <u>S 8728185Z</u> Address (Res) : <u>BLK 612A TAMPINES NORTH</u> <u>DR 1 #09-230 SC521612</u> Name & Address of Employer : _____ Occupation : _____ Driving Exp : _____ D/L No : _____ D/L Type : Local/International Pass Date : _____ Date of Birth : _____ Tel: (O) _____ (R) _____ HP: <u>92365843</u>		Replace Veh No : <u>SMY78236</u> Mileage Out : _____ Make & Model : _____ Auto / Manual : _____ Out Date : <u>24.06.24</u> Out Time : <u>12.54pm</u>	
ADDITIONAL DRIVER'S PARTICULARS Name : (as in I/C) _____ NRIC / PASSPORT No : _____ Pass Date : _____ Date of Birth : _____ Address (Res) : _____ HP : _____		RENTAL CHARGES Daily @ \$ _____ Weekly @ \$ _____ Monthly @ \$ _____ Hours @ \$ _____ Lease Period : _____ CDW @ \$ _____ PAI @ \$ _____ Delivery Service _____ SUB-TOTAL \$ _____	
Refundable Deposit : Cash/Nets/Cheque/VISA/MC Cards No : _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="text-align: center;"></div>		<div style="text-align: center;"></div> EXTENSION Collection Service _____ Misc _____ ESTIMATED TOTAL RENTAL \$ _____	
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM		Sales Person Code : _____ Hirer is responsible in accordance to the insurance policy excess for collision/damage to first part (i.e.) YONG FA CAR RENTAL & SVC PTE LTD Vehicle (including windscreen) and also excess for collision/damage to third party's vehicle for each and every accident/damage. X Hirer's Signature 	

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

*** IMPORTANT**

- ONLY PERSONS ABOVE 21 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner)
 - shall report to the police within 24 hours from the occurrence, the following types of accidents :-
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy. Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE: THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>24/6/24</u>	<u>12pm</u>					

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 24 Jun 2024 / 13:30:23

Receipt Date/Time : 24 Jun 2024 / 13:29:59

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240624-002335

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBB89K As at 22 Jun 2024/12:16:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBB89K			
	Enquiry Fee	25.00	2.25	27.25
	20240624132932125321			
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
	DICNV20240624132932549180	SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Daphne Lee (LKK Auto)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Sent: Friday, 27 September 2024 9:40 AM
To: Daphne Lee (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: OUR REF: 24/24/24/VC05/029429 LKK REF: CD/LPC24060230/Kma3

Lonpac External - General

Lonpac External - General

Dear Daphne,

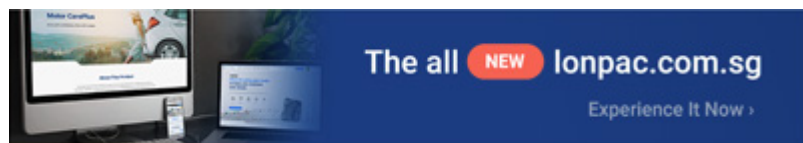
You have our mandate to settle as follow.

Cost of repair	\$2,725.00
Loss of use	\$360.00 - \$520.00
GIA fee	\$27.25
Total	\$3,112.25 - \$3,272.25

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Tuesday, 10 September 2024 2:06 pm
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: REF: 24/24/24/VC05/029429- REQUEST FOR PRS - SMY7833G YOUR INSURED: GBB89K DOA: 22.06.24
*** LKK REF: CD/LPC24060230/Kma3

Lonpac External - General

Dear Charmaine,

Your Ref: 24/24/24/VC05/029429

We refer to the above matter and your email below.

ACCIDENT INVOLVING SMY 7833G AND GBB 89K ON 22/06/2024

We have highlighted to your good office on 25/06/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: 27. OI hit onto rear TP.

Basing on the report of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **THIAM HENG HUAT PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 11,612.92	\$ 2,725.00 (L/S) (w/GST)
2. Loss of Rental (6 days x \$130.00)	\$ 780.00	\$ 600.00 (5 days x \$120.00)
3. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$ 12,420.17	<u>\$ 3,352.25</u>

*3 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 25/07/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, 2 July 2024 5:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>