

Daphne Lee (LKK Auto)

From: Terence Tan <terence2088@gmail.com>
Sent: Tuesday, 30 December 2025 6:10 PM
To: Daphne Lee (LKK Auto)
Subject: Re: ACCIDENT INVOLVING SNL 2088E (AIG) AND SHF 253K AT/ALONG CLAYMORE ROAD ON 03/06/2024

I still maintained that there was minimal to no damages as his bumper was already badly scratched. It is evidenced from the lack of any scratch on my car. But do what you have to do.

Thanks.

Terence.

On Tue, 30 Dec 2025 at 5:57 PM, Daphne Lee (LKK Auto) <daphnelee@lkkauto.com> wrote:

Dear Terence,

After reviewed on this matter, we had conducted our surveyor to verified third-party's vehicle damages. As third-party's vehicle sustained there was some damages scratches on rear bumper portion. Our surveyor had recommended for spray painting on rear bumper and replaced 1pc of rear bumper lower guard (cannot be repair original black plastic) to minimise cost.

We are of the view that we do not have good defense towards the claim submitted by SHF253K. As your GIA report statement also stated that your vehicle slow rolled and slight touch onto third-party.

Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Terence Tan <terence2088@gmail.com>

Sent: Friday, 28 November 2025 7:20 PM

To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SNL 2088E (AIG) AND SHF 253K AT/ALONG CLAYMORE ROAD ON 03/06/2024

Hi Daphne,

Ok, I remember now. The taxi I think rolled back at the traffic light or something and it was so light and no damage done we did not report. The taxi already had multiple scratches to his car unlike mine which is in good condition, and this incident did not produce new scratches to mine. Feel free to call me at 96332088 so I can understand better what is being claimed on me. This was not even something I remembered as there was literally no damage done.

Terence

On 28 Nov 2025, at 5:58 PM, Daphne Lee (LKK Auto) <daphnelee@lkkauto.com> wrote:

Dear Terence,

Refer to the above mentioned

The accident was on 03/06/2024 at Claymore Road.

Please see the attached scene photos as attachment on your accident report.

Thank you

For future correspondence, please remove meikwan@lkkauto.com and admin-a@lkkauto.com in your email. Thanks.

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Terence Tan <terence2088@gmail.com>

Sent: Thursday, 27 November 2025 1:37 PM

To: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SNL 2088E (AIG) AND SHF 253K AT/ALONG CLAYMORE ROAD ON 03/06/2024

I think you got a wrong person. This car was never in an accident.

Terence

On 27 Nov 2025, at 10:40 AM, Daphne Lee (LKK Auto) <daphnelee@lkkauto.com> wrote:

Our Ref: CD/AIG24060023/Tma3(N)

AIG Ref: 7535269695SG

Dear TERENCE TAN ENG CHUAN,

**ACCIDENT INVOLVING SNL 2088E (AIG) AND SHF 253K AT/ALONG
CLAYMORE ROAD ON 03/06/2024**

We refer to the subject matter which we are handling on behalf of your motor insurer, AIG ASIA PACIFIC INSURANCE PTE. LTD.

We have received a notification for property damage claim for losses arising from the above-mentioned accident.

Having reviewed the circumstances surrounding the accident, we regret to advise that liability is not in our favour. As such, we will proceed to negotiate and resolve the claim on the best possible terms.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

For enquires pertaining to your motor policy / No Claim Discount, please do not hesitate to call AIG hotline at 6419 3000 or leave a comment via <https://www.aig.sg/aboutus/contactus>.

Thank you for your kind attention and understanding.

Thank you

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

<Photo1.PNG>

<Photo2.PNG>