

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 30 October 2024 9:49 AM  
**To:** Sherini Pillai  
**Cc:** Admin A  
**Subject:** RE: [EXTERNAL] - NOA - ACCIDENT INVOLVING VEHICLE NO.: SMZ1054Y & SLK6922A ON 15/10/2024 @ 17:45 HRS CLEMENTI ROAD

Dear Sherini,

According to third party repairer, insured driver had settled their payment on 28/10/2024. We are unable to collect our fee from insured driver.

In view of this, we will proceed to submit WP report & invoice to your good office. Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>  
**Sent:** Tuesday, 29 October 2024 11:36 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] - NOA - ACCIDENT INVOLVING VEHICLE NO.: SMZ1054Y & SLK6922A ON 15/10/2024 @ 17:45 HRS CLEMENTI ROAD

Hi Hsiao Tong,

Can you please inform insured to settle your bill as well since PS done so we won't have any payout from the policy

Tks.

Best Regards,

[Sherini Pillai](#)

**Motor & Work Injury Claims Department**

6 Raffles Quay #22-00, Singapore 048580

DID: 6347 6128

Company Registration No. 198703792K



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 29 October 2024 11:31 am

**To:** Sherini Pillai <[sherini@iii.com.sg](mailto:sherini@iii.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - NOA - ACCIDENT INVOLVING VEHICLE NO.: SMZ1054Y & SLK6922A ON 15/10/2024 @ 17:45 HRS CLEMENTI ROAD

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**III REF: MFL2024D0012513**

Dear Sherini,

Please be informed that insured driver will proceed private settlement with third party. See attached email from third party for your easy reference.

In view of this, we will proceed to close file and submit WP report + LKK invoice to your good office. Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Wednesday, 23 October 2024 12:40 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXTERNAL] - NOA - ACCIDENT INVOLVING VEHICLE NO.: SMZ1054Y & SLK6922A ON 15/10/2024 @ 17:45 HRS CLEMENTI ROAD

Dear Jacelyn,

Thank you for the assingment.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Sent:** Wednesday, October 23, 2024 11:08 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Cc: 'Operation / Info' <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Subject:** RE: [EXTERNAL] - NOA - ACCIDENT INVOLVING VEHICLE NO.: SMZ1054Y & SLK6922A ON 15/10/2024 @ 17:45 HRS CLEMENTI ROAD

Dear Surveyor,

Please conduct a survey on TP vehicle **SMZ1054Y** and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

**Jacelyn Loh**

Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
6 Raffles Quay, #22-00,  
Singapore 048580  
Tel: 6347 6100 (EXT 246)  
Email: [jacelyn.lohCL@III.COM.SG](mailto:jacelyn.lohCL@III.COM.SG)  
Co. Reg Number: 198703792K

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**From:** Operation / Info <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Sent:** Wednesday, 23 October 2024 10:46 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Cc:** [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**Subject:** RE: [EXTERNAL] - NOA - ACCIDENT INVOLVING VEHICLE NO.: SMZ1054Y & SLK6922A ON 15/10/2024 @ 17:45 HRS CLEMENTI ROAD

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Dear Sirs/Madam

We would like to appoint LKK auto Consultants's surveyor to conduct PRI survey.

Thanks & regards,  
Steven



**Tong Luck Auto Pte Ltd**

160 Sin Ming Drive  
#07-01/06 Sin Ming Autocity  
Singapore 575722  
Tel: 6250 0088 Fax: 6250 5545

Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

**Sent:** Wednesday, 23 October, 2024 10:38 AM

**To:** 'Operation / Info' <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Subject:** RE: [EXTERNAL] - NOA - ACCIDENT INVOLVING VEHICLE NO.: SMZ1054Y & SLK6922A ON 15/10/2024 @ 17:45 HRS CLEMENTI ROAD

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Autolyst Pte Ltd
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- LKK Auto Consultants Pte Ltd
- Perfect Automobile Appraisal Services

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thanks

**Jacelyn Loh**

Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
6 Raffles Quay, #22-00,  
Singapore 048580  
Tel: 6347 6100 (EXT 246)  
Email: [Jacelyn.lohCL@III.COM.SG](mailto:Jacelyn.lohCL@III.COM.SG)  
Co. Reg Number: 198703792K

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**From:** Operation / Info <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Sent:** Wednesday, 23 October 2024 9:46 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

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Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your attention and necessary action

The vehicle is now garage at our workshop

Kindly let us have your surveyor list and arrange for the vehicle to be inspect at an earlier date

Thanks & regards,  
Steven



**Tong Luck Auto Pte Ltd**

160 Sin Ming Drive  
#07-01/06 Sin Ming Autocity  
Singapore 575722  
Tel: 6250 0088 Fax: 6250 5545  
Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

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