

## Rajes (LKK Auto)

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**From:** Rajes (LKK Auto)  
**Sent:** Friday, November 29, 2024 11:36 AM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); assignments  
**Subject:** RE: ERGO REF. CDMPG24002715 - ACCIDENT INVOLVING SKZ6416C AND SJL57E ALONG 77 JALAN SERAMPANG TAMAN SRI TEBRAU ON 18/10/2024

Dear Pauline,

As spoken to the repairer, owner withdraw the claim.

No survey was done for this vehicle.

We will close this file at our end without billing.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, October 22, 2024 4:42 PM  
**To:** John Tee <ktmotorwerk@hotmail.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Subject:** RE: ERGO REF. CDMPG24002715 - ACCIDENT INVOLVING SKZ6416C AND SJL57E ALONG 77 JALAN SERAMPANG TAMAN SRI TEBRAU ON 18/10/2024

Please use this email for future correspondence, thank you.

Hi LKK,

Officer-in-Charge : Ivy Yong

Kindly input Officer-in-Charge and Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

**Pauline Soh** | Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ [pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)



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Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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**From:** John Tee <[ktmotorwerk@hotmail.com](mailto:ktmotorwerk@hotmail.com)>

**Sent:** Tuesday, 22 October 2024 3:45 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Re: ERGO REF. CDMPG24002715 - ACCIDENT INVOLVING SKZ6416C AND SJL57E ALONG 77 JALAN SERAMPANG TAMAN SRI TEBRAU ON 18/10/2024

Dear Team,

We would like to appoint LKK.

Kindly advise the liability before we proceed?

Thank you.

Sent from my iPhone

On 22 Oct 2024, at 3:42 PM, ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Please use this email for future correspondence, thank you.

Dear John

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
LKK	Bryan/Andrew
VP Appraisal	Victor
Priority	Jeffrey Ong
Precise	Anthony Lim

**Pauline Soh | Executive**

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard | #04-01 Suntec Tower Three | Singapore 038988

✉ [pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO Singapore Pte. Ltd. is rated A+ by A.M. Best.

[AM Best Upgrades Credit Ratings of ERGO Insurance Pte. Ltd.](#)

<image001.jpg>

[www.ergo.com.sg](http://www.ergo.com.sg)

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Thank you.

<https://forms.gle/HspFNLhk7WcjPxcZ8>

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<image003.png>

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**From:** John Tee <[ktmotorwerk@hotmail.com](mailto:ktmotorwerk@hotmail.com)>

**Sent:** Monday, 21 October 2024 5:45 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** ACCIDENT INVOLVING SKZ6416C AND SJL57E ALONG 77 JALAN SERAMPANG TAMAN SRI  
TEBRAU ON 18/10/2024

To the officer in charge,

We are the appointed workshop for SKZ6416C. The other party SJL57E (ERGO)

Please arrange for inspection at the following address:

KT MOTORWERK

ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

Once the date and time is firm, please inform us and look for John Tee, 98287487 during the inspection.

Please advice on the liability.

Regards,  
John Tee,  
HP:98287487  
**KT MOTORWERK**

ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

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