

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 22 November 2024 4:12 PM
To: geraldpo@lonpac.com
Cc: MT_Claim_SG; Admin A
Subject: [SEEK MANDATE] - OUR REF: TBA/GBK5742C Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C(OI) *** LKK REF: CD/LPC24100399/Xpa3
Attachments: TP GIA REPORT_.pdf; LKK SURVEY REPORT & PHOTOS_SGW60Y.pdf; SGW60Y LOD.pdf

Your ref: **24/24/24/VC05/030071**

Our ref : CD/LPC24100399/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBK5742C(LONPAC) AND SGW60Y(TP) ON 21/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he hit onto third party parked vehicle.

We seek your approval to offer repairer **"PROGRESSIVE CAR CARE PTE LTD"** at **\$4,730.60(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 9,901.12	\$ 4,142.00 (\$3,800.00 + 9% GST)
2. Loss of Rental (3days x \$380.00)(with 9%GST)	\$ 1,242.60	\$ 588.60 (3days x \$180.00)(+9% GST)
Total	\$11,143.72	<u>\$ 4,730.60</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 22/11/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpo@lonpac.com>

Sent: Thursday, 14 November 2024 6:45 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: OUR REF: TBA/GBK5742C Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C(OI) ***
LKK REF: CD/LPC24100399/Xpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Our reference is 24/24/24/VC05/030071 and the claim is handled by me.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 14 November 2024 12:10 am

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: TBA/GBK5742C Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C(OI) *** LKK REF: CD/LPC24100399/Xpa3

Lonpac External - General

Hi Eric,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Wednesday, October 23, 2024 4:54 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: TBA/GBK5742C Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C(OI) *** LKK REF: CD/LPC24100399/Xpa3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

Please refer to attached.

Thank you.

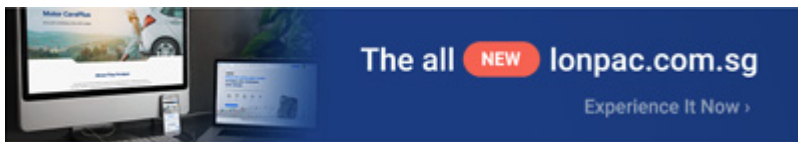
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 23 October 2024 4:29 pm

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: TBA/GBK5742C Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C(OI) *** LKK REF: CD/LPC24100399/Xpa3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Wednesday, 23 October 2024 2:24 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; claims@procarcare.com.sg; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: TBA/GBK5742C Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C(OI)

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Wednesday, October 23, 2024 1:47 PM

To: claims@procarcare.com.sg; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: TBA/GBK5742C Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C(OI)

Lonpac External - General

Lonpac External - General

Without Prejudice

Dear Sir,

We will be appointing LKK for the above survey.

Dear LKK,

Below PRI email FYNA.

Thank you.

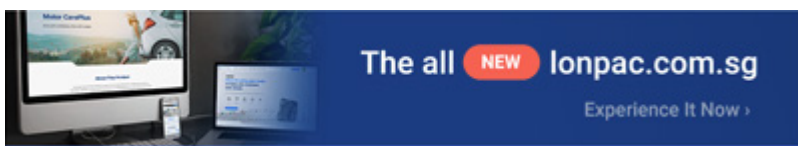
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Claims <claims@procarcare.com.sg>

Sent: Wednesday, 23 October 2024 9:49 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Claims <claims@procarcare.com.sg>

Subject: Arrange for survey - Acc on 21.10.2024 invlg SGW60Y & GBK5742C

Dear sirs

Please refer to attached and arrange for survey

Vehicle not in workshop

Regards,

Siew Chin

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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