

Our Ref: CT1024/SHD6801A/KS(st)
Date: 15.11.2024

LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 21.10.2024 INVOLVING SHD6801A & GBE1839R ALONG SIMEI AVE TWDS
PIE/TUAS**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD6801A, which was involved in the captioned accident with your insured vehicle No GBE1839R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,888.50
2. Loss of Rental	5 days x S\$ 155.63	S\$	778.15
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.18
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,068.83
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG**

**MERCEDES E220 SHD6801A , GBE1839R
SIMEI AVE TWDS PIE/TUAS**

ON 21-Oct-24 15:10

I / We

ENG BOON HUA

(Hirer) NRIC No.:

SXXXX305D

and/or

(Relief) NRIC No.:

SXXXX305D

Taxi Number

SHD6801A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

21-Oct-2024

Name of Hirer

ENG BOON HUA

Hirer NRIC

SXXXX305D

Signature :



Address

**299B COMPASSVALE STREET #15-104
542299**

Contact No.

96698129



LONPAC INSURANCE BHD

CLAIM NO : 24/24/VC05/030061
DATE : 09 DECEMBER 2024

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBE1839R the sum of Singapore Dollar Three Thousand Seven Hundred Only (**\$3,700.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHD6801A and GBE1839R on 21/10/2024 along/at SIMEI AVE NEAR 3016 BEDOK NORTH AVE 4.

I/We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ANG EATZ CATERING SERVICES PTE LTD AND/OR LI YANCHENG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"COMFORTDELGRO ENGINEERING PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

10.12.2024

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Name of vehicle owner /Date

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHD6801A

MAKE
MERCEDES BENZ

MODEL
E220CDI (E6)

DATE OF REG
08.04.2016

CHASSIS CODE
WDD2120012B316970

NO/DATE
95907837 08.11.2024

JOB NO.
305607414

ODOMETER READING

JOB TYPE

Description : 3P 21.10.2024

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	2,650.00
Add GST @ 9.000 %	238.50
Total Invoice amount	2,888.50

Issued by : KATHERINETAN 08.11.2024 10:49:37
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT24100365

Date: 04 November 2024



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/10/2024 @ 15:10 hrs
ALONG SIMEI AVE TWDS PIE/TUAS
INVOLVING GBE1839R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD6801A** (the "Taxi"). The Taxi was hired to **ENG BOON HUA IC NO SXXXX305D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$155.63** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.

SHD 68018

[illegible]

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBE1839R

Date of Accident

21/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**
Period of Insurance **28/09/2024 - 27/09/2025**
Requested By **Huang Xiao Yan (COMFORTDEL...**
Requested Date **22/10/2024 08:53**

Payment details

Request Amount: **S\$2**
GST Amount: **S\$0.18**
Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Daphne Lee (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 9 December 2024 9:31 AM
To: Daphne Lee (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: OUR REF: 24/24/24/VC05/030061 -SHD6801A VS GBE1839R (DOA: 21/10/2024)
*** LKK REF: CD/LPC24100387/Ema3

Lonpac External - General

Lonpac External - General

Dear Daphne,

Please proceed to offer a global sum of \$3,900.00 to \$3,918.83

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Sent: Friday, 6 December 2024 4:48 pm
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: 24/24/24/VC05/030061 -SHD6801A VS GBE1839R (DOA: 21/10/2024) *** LKK REF: CD/LPC24100387/Ema3

Lonpac External - General

Dear Eric,

Your Ref: 24/24/24/VC05/030061

We refer to the above matter and your email below.

ACCIDENT INVOLVING SHD 6801A AND GBE 1839R ON 21/10/2024

We have highlighted to your good office on 22/10/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: 27. OID hit onto rear TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 9,233.28	\$ 2,888.50 (L/S) (w/GST)
2. Loss of Rental (5 days x \$155.63)	\$ 778.15	\$ 778.15 (5 days x \$155.63)
3. Loss of Income (5 days x \$80.00)	\$ 400.00	\$ 250.00 (5 days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
Total	\$ 10,413.61	<u>\$ 3,918.83</u>

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 22/10/2024 is only for mandate purpose.

The above is for your approval please.

Thank You

Cheers to a *Wonderful Christmas* and a *Happy New Year 2025* !

Best Regards,

Daphne Lee (Ms) | Case Handler

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | Email: DaphneLee@lkkauto.com

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 24 October 2024 7:20 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: OUR REF: 24/24/24/VC05/030061 PRE REPAIR SURVEY -SHD6801A VS GBE1839R *** LKK REF: CD/LPC24100387/Ema3

Dear Sir / Madam,

We refer to the above matter.