

Rajes (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, October 22, 2024 3:09 PM
To: assignments; Rajes (LKK Auto)
Cc: MTPRI; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus); Tan Wei Teck (StridesASvcs/Ins & Claims/Bus); Esther Lim; Rachel Wu; jaimetay@msfirstcapital.com.sg
Subject: FW: PRI for SLT3714G - Our Insured: SG5160B on 9.10.2024 (OUR REF: D24009009MFBP/SMRT/TPD 2)

Ref: BUS/10/24/5014

Dear Rajes,

Kindly survey on “ Without Prejudice ” basis.

TP: SLT3714G
Insured: SG5160B
Workshop: HD Perfect Autowork Pte. Ltd.

Thank you.

Regards,

Hua Yen
Claim Department

Strides Premier Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, 22 October 2024 2:58 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Aini Binte <Aini@msfirstcapital.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>

Subject: Re: PRI for SLT3714G - Our Insured: SG5160B on 9.10.2024 (OUR REF: D24009009MFBP/SMRT/TPD 2)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear All,

Please update on the survey arrangement for this vehicle SLT3714G.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Oct 16, 2024 at 4:25 PM HD Perfect Autowork <hdperfectautowork@gmail.com> wrote:

Dear Ana,

Please arrange M/s LKK Adrian Ling Wai Ping to conduct the survey for vehicle SLT3714G.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Oct 16, 2024 at 4:19 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Our Ref: BUS/10/24/5014

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SG5160B as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 6 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

🌐 www.stridespremier.com.sg 📱📘📷 Stridespremier

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Wednesday, 16 October 2024 4:14 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Aini Binte <Aini@msfirstcapital.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH) <HuaYen.Ong@stridespremier.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>; Karen Chan Siau Chin (StridesASvcs/Ins & Claims/Bus) <SiauChin.Chan@stridespremier.com.sg>; Tan Wei Teck (StridesASvcs/Ins & Claims/Bus) <WeiTeck.Tan@stridespremier.com.sg>
Subject: Re: PRI for SLT3714G - Our Insured: SG5160B on 9.10.2024 (OUR REF: D24009009MFBP/SMRT/TPD 2)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear All,

Attached the GIA REport for your kind attention.

Please let us have the surveyor list soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Oct 16, 2024 at 3:50 PM MTPRI <MTPRI@smrt.com.sg> wrote:

Dear Irene,

Please let us have a copy of your client's report.

Thanks & Best Regards,

Ana Magnaye

Claims Department

Strides Premier Automotive Services Pte Ltd

Address: | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421

STRIDESPREMIER

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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Wednesday, 16 October 2024 3:29 pm

To: Aini Binte <Aini@msfirstcapital.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ong Hua Yen (StridesASvcs/Ins & Claims/Tx,RAC&PH)

<HuaYen.Ong@stridespremier.com.sg>; Jaime Tay Su Peng <JaimeTay@msfirstcapital.com.sg>

Subject: Re: PRI for SLT3714G - Our Insured: SG5160B on 9.10.2024 (OUR REF: D24009009MFBP/SMRT/TPD 2)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear All,

Please assist on the survey arrangement.

Kindly note the car is in our workshop and ready for survey.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Oct 16, 2024 at 12:44 PM Aini Binte <Aini@msfirstcapital.com.sg> wrote:

Dear Hua Yen

For PRI.

Thanks & Regards

Aini

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

Website <http://www.msfirstcapital.com.sg>

A member of **MS&AD** INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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and notify the sender immediately by return e-mail.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, October 15, 2024 3:21 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor Claims
<MotorClaims@msfirstcapital.com.sg>

Subject: PRE REPAIR INSPECTIONS - OUR VEHICLE : SLT3714G / YOUR VEHICLE : SG5160B / DOA : 09.10.2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Sir / Madam,

We are instructed by **Goh Ah Lye** to notify you of a road traffic accident on **09.10.2024** at about **15:05 hours** at/along **Jurong Town Hall Road towards Jurong East** involving our client's/customer's vehicle registration number **SLT3714G** and vehicle registration number **SG5610B** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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