

## Hueh Yin (LKK Auto)

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**From:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Sent:** Monday, October 21, 2024 5:18 PM  
**To:** Lucy; SUR; assignments  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205833/SMX5335X/C02/KHONGLH & Your Ref: SNQ7132B

[Internal]

### 'WITHOUT PREJUDICE'

Dear Juliana,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.  
We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.  
Refer to ezclaims.

Vehicle at  
**AXIS88 AUTO PTE LTD**  
**1 Kaki Bukit Ave 6**  
**#01-73 Autobay@Kaki Bukit**  
**Singapore 417883**

Person in Charge - JULIANA (90996204)  
OR to be arranged by workshop as stated.

Thank you

For pre/post repair survey matter, please email to [sur@lkkauto.com](mailto:sur@lkkauto.com)  
For all LOD, please email to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** lucy <claimsaxis1688@gmail.com>  
**Sent:** Monday, 21 October 2024 4:12 pm  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>  
**Subject:** Re: PRE-REPAIR SURVEY-Our Ref: SNM24D205833/SMX5335X/C02/KHONGLH & Your Ref: SNQ7132B

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Dear Lynn

Sorry for the late reply

We are pleased to have LKK - Marcus for the inspection

My boss will call Marcus for the vehicle location.

Best Regards  
Juliana

On Fri, Oct 18, 2024 at 1:29 PM <[donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com)> wrote:

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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