## Mei Kwan (LKKAuto)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>

Sent: Sunday, 10 November 2024 11:02 PM

To: Mei Kwan (LKKAuto)

**Cc:** Admin A; Daphne Lee (LKK Auto)

Subject: RE: CTI REF: SNM24D205843/SKV6168P/C02/KHONGLH - LKK REF:

CD/CTI24100354/Kma3, SMG1973U | DOA: 16.10.2024 - TPP DIRECT SETTLEMENT

**Attachments:** SNM24D205843.zip

## [Internal]

Dear LKK,

Please find parties accident reports attached.

Proceed to DS with quantum to be reviewed.

Thank you

Password: DOA in format of ddmmyy

Regards,

#### Lynn Khong

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 22 October 2024 11:40 am

To: Lynn Khong (CTPIS) < lynn.khong@sg.cntaiping.com>; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: CTI REF: SNM24D205843/SKV6168P/C02/KHONGLH - LKK REF: CD/CTI24100354/Kma3, SMG1973U | DOA:

16.10.2024 - TPP DIRECT SETTLEMENT

#### [Internal]

Dear Lynn,

Please refer to the above subject.

Kindly assist LKK Auto on D.S. soonest possible.

Please contact our claims department **Lynn Khong | DID: 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

## \*Kindly quote our claim reference number when replying.

Thank you.

### **Belinder Ng**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 21 October 2024 6:56 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKV6168P (OI: CTI - TBA) AND SMG1973U (TP: LKK REF -

CD/CTI24100354/Kma3) on 16.10.2024

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 1973U at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Daphne.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

# LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)