

Rajes (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Monday, October 21, 2024 4:10 PM
To: assignments
Cc: assessment_ral@bifrostauto.com; Crystabelle Tan Gek Peng; Joseph Koh; Claims Dept
Subject: NR - EL Ref: DMPC2301174H/02/CT - Accident involving SKK 4109 G & SLS 8321 D on 26/12/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE

Dear LKK,

Please refer to below email and arrange PRI.

Note: Adjusted amount \$6000 and above, kindly seek mandate from claim officer.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 21 October 2024 3:53 pm
To: ECICS Claims <claims@ecics.com.sg>
Cc: Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_ral@bifrostauto.com>
Subject: Re: NR - EL Ref: DMPC2301174H/02/CT - Accident involving SKK 4109 G & SLS 8321 D on 26/12/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants to conduct the survey.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 21 Oct 2024 at 15:47, ECICS Claims <claims@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Pei Jia,

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

Sow Foong

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Monday, 21 October 2024 2:37 pm

To: motorsurvey <motorsurvey@ecics.com.sg>

Cc: Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Accident involving SKK 4109 G & SLS 8321 D on 26/12/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, SHENG CHEE KHIANG to notify you of the aforesaid accident involving our client's vehicle SKK4109G and your insured's vehicle SLS8321D on 26/12/2023 at 0915HRS along OPEN SPACE CARPARK NEAR TO ANG MO KIO POLYCLINIC OPPOSITE COURTS

This serves as a **NOTICE** that we are claiming against SLS8321D for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: PEI JIA (88547553)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 21/10/2024

PRS ARRANGEMENT (Date & Time) : 22/10/2024 after 1000hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

PEI JIA

Motor Claims Department

Tel: 88547553

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