

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 23 October 2024 7:36 AM
To: Wen Hong Ong; SUR
Subject: RE: SMH9299A - OD CLAIM-DOA: 21/10/2024

Dear Wen Hong,

As instructed by our client , please proceed to repair the **insured vehicle SMH 9299A (Excess \$0)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 22 October 2024 10:39 AM
To: Wen Hong Ong <WenHong.Ong@inchcape.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>; Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle_Tan@ecics.com.sg>; Sharon Tan Chow Yen <sharon_tan@ecics.com.sg>
Subject: RE: SMH9299A - OD CLAIM

Dear Sharon/Crystabelle,

Repairer has submitted via merimen.

Kindly assist to assign case to LKK.

Best Regards,

Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wen Hong Ong <WenHong.Ong@inchcape.com.sg>
Sent: Tuesday, 22 October 2024 10:28 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SMH9299A - OD CLAIM

Hi Veron,

Done submit via Merimen.

Thank you.

Regards,
Wen Hong Ong

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, October 22, 2024 10:18 AM
To: Wen Hong Ong <WenHong.Ong@inchcape.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: SMH9299A - OD CLAIM

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Dear Wen Hong/Sow Foong,

Kindly assist assign via merimen.

Best Regards,
Veron Chen | Case Handler
Own Damage & Third Party Property Damage
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wen Hong Ong <WenHong.Ong@inchcape.com.sg>
Sent: Monday, 21 October 2024 5:33 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SMH9299A - OD CLAIM

Hi Rajes,

Survey done, kindly advise the approval status / authorization of this case for our next action.

Thank you.

Regards,
Wen Hong Ong

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Monday, October 21, 2024 3:38 PM
To: Wen Hong Ong <WenHong.Ong@inchcape.com.sg>; ECICS Claims <claims@ecics.com.sg>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SMH9299A - OD CLAIM

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Dear Wen Hong,

Noted with thanks.

Best Regards,
Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wen Hong Ong <WenHong.Ong@inchcape.com.sg>
Sent: Monday, October 21, 2024 2:20 PM
To: ECICS Claims <claims@ecics.com.sg>
Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Rajes (LKK Auto) <rajes@lkkauto.com>
Subject: SMH9299A - OD CLAIM

Hi ECICS,

Please find attached the documents for your perusal.

Beside to LKK,

Kindly arrange for survey, car in workshop.

Thank you.

Regards,
Wen Hong Ong

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