

Performance Motors

BMW Dealer



MS First Capital Insurance Limited
16 Raffles Quay
#42-01, Hong Leong Building
Singapore 048581

Attn: Motor Claims Dept.

Your ref: **SHC2105H**
Our ref: **DS/SCF588D**

27 February 2025

Without Prejudice

ACCIDENT INVOLVING VEHICLES SCF588D (BMW) & SHC2105H ON 09.10.2024

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair	: \$ 9,262.17 (INCLUDING GST)	Excess	: \$ -
Loss of Use	: \$ 600.00 (\$120.00 X 5 DAYS)	GIA/LTA Search	: \$ -
Loss of Rental	: \$ -	Others	: \$ -
		Total	: \$ 9,862.17

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice / Receipts
2. Copy of GIA / LTA Report
3. Copy of Certificate of Insurance
4. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Bodyshop

Bernard Wan
Head of Bodyshop, Aftersales

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SCF588D **&** SHC2105H **ON** 9.10.2024.

I, Chia Meng Chye owner of Vehicle Registration No. SCF588D hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name : Chia Meng Chye

(Date) 10.10.2024

NRIC No.: SXXXX528G

In the presence of:

Name : Inthiran Thurasamy

(Date) 10.10.2024

NRIC No.: SXXXX374H

DISCHARGE RECEIPT

CLAIM REFERENCE : D24008975MFCT/CTPL/TPD 2
ACCIDENT DATE : 09/10/2024
ACCIDENT LOCATION : JURONG GATEWAY RD SINGAPORE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : KHOO SUWEE HUA
INSURED VEHICLE : SHC2105H
INVOLVED PARTY : SCF588D
SETTLEMENT SUM : \$9,762.17

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **CHALMENG CHYE**

Signature and Date 

09/05/2025

WITNESS :


Inthiran A/L Thurasamy
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159841

Signature and Date : **PERFORMANCE MOTORS LIMITED**

303 Alexandra Road
Sime Darby Performance Centre
Singapore 159841
Tel: 6319 0100 (Sales)
6319 0111 (Aftersales)

09/05/2025

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales)
64796624 (Motorrad)



SERVICE TAX INVOICE

Repair Order No. : B1 1947701	Page No. : 1 of 2
Date IN : 03/02/2025	Invoice Number : 2910664 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 18/02/2025
	Payment Terms : 30 Days From Invoice
	Invoice By : Raymond Yeo Yen Che

- CUSTOMER INFORMATION -

Mr Chia Meng Chye
8 Galistan Avenue

Singapore 669680

- INVOICE TO - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SCF588D	WBAYA62060C994746	14/01/2014	740IA	126902

- - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper panel, rear right light in side panel include making good the rear right fender and carrying out other necessary repairs caused by the accident.	1,700.00
To spray paint rear bumper, rear right fender and rear right wheel rim.	2,518.00
To check electrical wiring system and lighting at the rear section for proper function.	177.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.	177.00
To replace wheel rim including balancing. (1x).	94.00
To check steering geometry and conduct wheel alignment in accordance with BMW specifications. (1x).	531.00
Sundries.	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 09.10.2024. 3RD PARTY CAR : SHC2105H.	
YOUR REF NO : D24008975MFCT.	
VEHICLE SURVEYED BU RASUL FROM LKK ON 29.10.2024.	
AUTHORISED REPAIR BY KARENT FROM MS FIRST ON 18.10.2024.	
PROPOSE LOSS OF USE = \$120X5. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: **5,277.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
RR BUMPER (M-PDC)	1	2,315.60	2,315.60
REAR RH LIGHT IN SIDE PANEL	1	881.80	881.80
DECOUPLING RING PDC TORQUE CONVERTE	4	5.75	23.00

Total Parts : **3,220.40**

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x
Toll-Free Number (1800-2255269)

303, Alexandra Road
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Singapore 159941
Fax: 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**

Repair Order No. : B1 1947701	Page No. : 2 of 2
Date IN : 03/02/2025	Invoice Number : 2910664 / WSB
Motor Claim Advisor: Inthiran A/L Thurasamy	Invoice Date : 18/02/2025
	Payment Terms : 30 Days From Invoice
	Invoice By : Raymond Yeo Yen Che

Labour Charges : 5,197.00	Total Labour & Parts Charges : S\$ 8,497.40
Parts Charges : 3,220.40	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 8,497.40
	GST @ 9% : S\$ 764.77
	Invoice Total Amount Include GST : S\$ 9,262.17

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 9,262.17
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



Yan (LKK Auto)

From: PBSP <pml-pbsp@sime.com>
Sent: Wednesday, May 7, 2025 8:33 PM
To: Yan (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: Re: [DV] RE: <URGENT ACCEPTANCE> RE: <DS LOD> - SCF588D (BMW) & SHC2105H ON 09/10/2024 MSFCIL Ref: D24008975MFCT/CTPL/TPD-2/KT
Attachments: SKM_360i25050720280.pdf

Dear Sirs

We have instructions to accept your offer of settlement, please see attached duly signed DV & LOA.

Company Name	PERFORMANCE MOTORS LIMITED
Company Reg No.	197401559W
Address	303 Alexandra Road, Singapore 159941
Contact No.	6319 0122

Bank Transfer Details

Beneficiary	PERFORMANCE MOTORS LIMITED
Bank Name	Citibank N.A.
Bank Address	8 Marina View #16-01 Asia Square Tower 1 (S) 018960
Bank Code	1
Branch Code	7214
SWIFT Code	CITISGSG
Bank Account No.	0-853124-001
Currency	SGD
Remittance Attention To Email	pml-pbsp@sime.com.sg toh.jing.xuan@sime.com.sg

We look forward to receiving your payment soon.

Thank you.

Regards
Winnie / HM / CT

Aftersales, Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@sime.com

www.bmw.com.sg



Yan (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Wednesday, March 12, 2025 11:47 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Yan (LKK Auto)
Subject: FW: [SEEK MANDATE] -OUR REF: D24008975MFCT/CTPL/TPD2/KT *** LKK REF: CD/FCI24100335/Rua3
Attachments: LKK SURVEY REPORT & PHOTOS_SCF588D.pdf; SCF588D LOD.pdf

Dear Hsiao Tong,

Our mandate as follows:

	Amount Claimed	Amount Revised	MSFC mandate
1. Cost of Repair (with GST)	\$ 14,029.44	\$ 9,262.17 (\$8,497.40 +9%GST) ✓	\$ 9,262.17 (\$8,497.40 +9%GST)
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 600.00 (5days x \$120.00)	\$ 400.00 to 600.00 (5days x \$120.00)
Total	\$ 14,629.44	\$ 9,862.17	\$ 9,662.17 to 9,862.17

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805 | Fax No. : 6223 0541 | Company Regn. No. 195000106C

A Member of **MS&AD INSURANCE GROUP**

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 7, 2025 5:15 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] -OUR REF: D24008975MFCT/CTPL/TPD2/KT *** LKK REF: CD/FCI24100335/Rua3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24008975MFCT/CTPL/TPD2/KT**

Our ref : CD/FCI24100335/Rua3q2(N)(YAN'S CASE)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC2105H(MS FCIL) AND SCF588D(TP) ON 09/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as insured driver hit onto third party stationary vehicle.

We seek your approval to offer repairer "**PERFORMANCE MOTORS LTD**" at **\$9,862.17(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 14,029.44	\$ 9,262.17 (\$8,497.40 +9%GST)
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 600.00 (5days x \$120.00)
Total	\$ 14,629.44	\$ 9,862.17

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/03/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 20 November 2024 2:47 PM

To: Karen Tan

Cc: Admin A ; Hsiao Tong (LKKAuto) ; Caroline Cabrera ; Yan (LKK Auto)

Subject: RE: [request video footage] RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT

*** LKK REF: CD/FCI24100335/Rua3

Hi Karen,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Yan To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Wednesday, 30 October 2024 3:04 PM

To: Yan (LKK Auto) <yan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: RE: [request video footage] RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT

*** LKK REF: CD/FCI24100335/Xua3

Dear Sirs/Madam,

Please find attached the video footage from our insured vehicle SHC2105H.

Please note that the video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6359 1805
| Fax No. : 6223 0541 | Company Regn. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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-----Original Message-----

From: Yan (LKK Auto) <yan@lkkauto.com>

Sent: Wednesday, October 30, 2024 2:36 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [request video footage] RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT ***

LKK REF: CD/FCI24100335/Xua3

Dear Sir/Madam,

We refer to the above matter.

Would appreciate if you could share the video footage of this accident with us for assessment.

Your kind reply & co-operation is much appreciated. Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Monday, October 21, 2024 3:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT *** LKK REF: CD/FCI24100335/Xua3

Dear Mei Kwan,

Attached GIA Report of OI for your reference.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, October 21, 2024 2:57 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT *** LKK REF: CD/FCI24100335/Xua3

Dear Sir / Madam,

No insured report found in the attachment.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Monday, 21 October 2024 2:52 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT *** LKK REF: CD/FCI24100335/Xua3

Dear Mei,

Please refer to our email for your information.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, October 21, 2024 2:49 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Yan (LKK Auto) <yan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT *** LKK REF: CD/FCI24100335/Xua3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Monday, 21 October 2024 12:27 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: RE: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT

Dear Caroline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Friday, October 18, 2024 4:40 PM

To: assignments <assignments@lkkauto.com>

Cc: Karen Tan <karentan@msfirstcapital.com.sg>; PBSP <pml-pbsp@simedarby.com.sg>; Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: NEW SURVEY ASSIGNMENT - OUR REF: D24008975MFCT/CTPL/TPD2/KT

Dear Sir,

Please find attached documents for survey assignment.

Thank you.

Regards,

Caroline Cabrera

Motor Claims Department

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6359 1800 | F: 6223 0541 | Reg. No. 195000106C Website <http://www.msfirstcapital.com.sg>

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

-----Original Message-----

From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>

Sent: Friday, October 18, 2024 4:20 PM

To: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Subject: MT00018354 is Approved

Insured Vehicle No : SHC2105H

TP Vehicle No : SCF588D

Claim No : D24008975MFCT

Workshop Name : PERFORMANCE MOTORS LIMITED

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement (Subject to quantum to be agreed)

Created By : CAROLINE

Verified By : KARENT

Approved By : KARENT

This is a computer generated mail. Do not reply to this mail.