



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6744 4986 / 6744 4165

(GST Reg. No. 201427944N)

Date : 26/02/2025

Your Ref : **SMQ4969K**

To : **AIG ASIA PACIFIC INSURANCE PTE LTD**

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SME4578T & SMQ4969K ON 20/10/2024
AT ALONG CTE TOWARDS PIE BEFORE UPPER SERANGOON ROAD EXIT.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No. **258024 @ S\$19,402.00 (Inclusive of 9% GST)**
- 2) Loss of Use @ **S\$2,400.00 (12 Days x S\$200)**
- 3) LTA Search @ **S\$27.25**
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : JEAN CHOO MUN MUN

Address : APT BIK 173A SENGKANG

EAST DRIVE #05-204

SINGAPORE 541173

Contact No : _____

TO: ALG ASIA PACIFIC INSURANCE PTE. LTD.

Dear Sirs,

ACCIDENT INVOLVING SME 4578T AND SMQ 4969K ON 20/10/2024

AT/ALONG CTE TOWARDS PIE BEFORE UPPER SERAGOON ROAD EXIT

I/we, Jean choo mun mun, am/are the
registered owner of motor car no. SME 4578T

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you.



Signature of Claimant



Witness By

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, MG SOLUTION PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$20,150.00 (Global Sum) for vehicle no. SME 4578T at was damaged pursuant to the accident which occurred on 20/10/2024 (date) along CTE TOWARDS PIE (location) involving vehicle no/s SMQ 4969K.

This is pursuant to the inspection conducted on 21/10/2024 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner JEAN CHOO MUN MUN (the third party claimant”) of vehicle no. SME 4578T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME 4578T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of 5 (month) 2025 (year)


LKK

Signed by appointed surveyor


MG

Signed by “the workshop” (with chop)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

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TAX INVOICE

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 259031

PB No : 258024

Date : 25-April-2025

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SME 4578T

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 17,800.00
SUB-TOTAL		17,800.00
GST 9%		1,602.00
TOTAL		\$ 19,402.00

Payment Details:

Cheque should be made payable to **MG SOLUTION PTE LTD**

Bank Transfer: OCBC A/C No. 608-006425-001

PayNow: UEN No. 201427944N



Co's stamp & Authorised Signature



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 21 Oct 2024 / 09:39:15
Receipt Date/Time : 21 Oct 2024 / 09:39:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241021-000731

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMQ4969K As at 20 Oct 2024/12:45:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMQ4969K Enquiry Fee 20241021093808174903	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
523682XXXXXX8079		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Friday, February 28, 2025 4:04 PM
To: lbhben@yahoo.com.sg
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMQ 4969K(AIG) AND SME 4578T AT/ALONG CTE BRADDELL ROAD EXIT ON 20/10/2024

Our Ref: CD/AIG24100333/Aua3
AIG Ref: 4633967000SG

28 FEBRUARY 2025

CAI MENG
DRIVER : LIM BENG HUAT

ACCIDENT INVOLVING SMQ 4969K(AIG) AND SME 4578T AT/ALONG CTE BRADDELL ROAD EXIT ON 20/10/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SME 4578T** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Oct 2024 14:21	Clm Dtl Modified	Claimant's Name: -> JEAN CHOO MUN MUN. Claimant's ID: -> S9627004F.	[A] HOW MEI KWAN
2	21 Oct 2024 14:21	Clm Veh Model Changed	(206131) AUDI Q2 SPORT 1.4 TFSI COD S-TRONIC (A).	[A] HOW MEI KWAN
3	21 Oct 2024 14:21	Clm Created	Reg No: SME4578T. Acct Date: 2024/10/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: MG Solution Pte Ltd (HQ)	[A] HOW MEI KWAN
4	21 Oct 2024 14:21	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	21 Oct 2024 14:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/30	[A] HOW MEI KWAN
6	21 Oct 2024 14:21	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	21 Oct 2024 14:21	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	21 Oct 2024 14:21	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	21 Oct 2024 14:21	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	21 Oct 2024 14:21	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	22 Oct 2024 10:36	Clm Registration Modified	Acct Time:12:00:00->12:30:00.	[I] AIG OneClaim Integration User
12	22 Oct 2024 11:28	Clm Registration Modified	Acct Time:12:30:00->12:00:00. Pol No:1900247920-05->1900247920.	[I] Wan Zaki, Wan Fatimatul Najibah
13	07 Feb 2025 10:00	Video Downloaded	Downloaded TP (2nd veh) Front Camera	[A] NA MENG YAN
14	26 Feb 2025 10:04	Video Downloaded	Downloaded TP (2nd veh) Front Camera	[I] Marhoum, Firman
15	27 Feb 2025 09:52	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	27 Feb 2025 09:52	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
17	27 Feb 2025 09:52	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1553. Driver Name: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	27 Feb 2025 09:52	Clm Dtl Modified	JPJ Reg. Date: -> 2018/09/28.	[A] JOANNE LEE KHANG MIN
19	27 Feb 2025 09:52	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	28 Feb 2025 16:03	Video Downloaded	Downloaded TP (2nd veh) Front Camera	[A] NA MENG YAN
21	28 Feb 2025 16:06	Adj Mandate Request	Cur.Req:20389.25:Liability: 100% (BOLA 28, ASS:100%) *Quantum: \$ 20,389.25(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
22	24 Apr 2025 17:43	Video Downloaded	Downloaded TP (2nd veh) Front Camera	[I] Marhoum, Firman
23	24 Apr 2025 18:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/30. Mandate Remarks: Please proceed with settlement @ \$20,389.25 [COR- \$19,402 (w/ GST), LOU-\$960 (\$80 X 12 DAYS), LTA-\$27.25] ** subject to final repair bill & ATA.	[I] Marhoum, Firman

AUDIT TRAIL

No.	On	Audit	Remarks	By
24 Apr 24 2025 18:29		Adj Mandate Set	Approved:20389.25:Please proceed with settlement @ \$20,389.25 [COR- \$19,402 (w/ GST), LOU-\$960 (\$80 X 12 DAYS), LTA-\$27.25] ** subject to final repair bill & ATA.	[I] Marhoum, Firman

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3257415	21 Oct 2024 14:30:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SME4578T	SMQ4969K	12.00
3327179	07 Feb 2025 08:33:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SME4578T	Marhoum, Firman	xx.xx
3339406	27 Feb 2025 09:52:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SME4578T	SMQ4969K	12.00