

Our Ref: CT1024/SHA4257A/KS(st)  
Date: 13.11.2024

LONPAC INSURANCE BERHAD  
300 BEACH ROAD #17-04/07  
Singapore 199555

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 17.10.2024 INVOLVING SHA4257A & YM 9302E ALONG Along Moulmein Rd > Balestier before j**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA4257A, which was involved in the captioned accident with your insured vehicle No YM 9302E.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,834.00
2. Loss of Rental	7.5 days x S\$ 114.97	S\$	862.28
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.18
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	7.5 days x S\$ 80.00	S\$	600.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>4,298.46</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SHA4257A , YM9302E  
Along Moulmein Rd > Balestier before junction****ON 17-Oct-24 19:15**

I / We

**ONG KAH TEK**

(Hirer) NRIC No.:

**SXXXX932C**

and/or

(Relief) NRIC No.:

**SXXXX932C**

Taxi Number

**SHA4257A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**18-Oct-2024**

Name of Hirer

**ONG KAH TEK**

Hirer NRIC

**SXXXX932C**

Signature :



Address

**230 COMPASSVALE WALK #13-418  
540230**

Contact No.

**96918498**



# LONPAC INSURANCE BHD

CLAIM NO : 23/24/24/VC05/030049  
DATE : 21 JANUARY 2025

## DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YM9302E the sum of Singapore Dollar Three Thousand Nine Hundred Fifty Only (\$3,950.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHA4257A and YM9302E on 17/10/2024 along/at MOULMEIN ROAD.

I/We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SEAH KHENG HOCK**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**COMFORTDELGRO ENGINEERING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
50 BOYANG DRIVE  
SINGAPORE 508969 21/01/25

Signature of vehicle owner/Date

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Name of vehicle owner /Date

Please forward your cheque made payable to  
**COMFORTDELGRO ENGINEERING PTE LTD**

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document!

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

COMPANY REG. NO.: 199506048  
Page: 1

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO  
SHA4257A

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
23.12.2016

CHASSIS CODE  
JTDKB3FU403539086

NO/DATE  
95907559 06.11.2024

JOB NO.  
305606806

ODOMETER READING

JOB TYPE :

Description : 3P 17.10.2024

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		2,600.00
Add GST @ 9.000 %		234.00
Total Invoice amount		2,834.00

Issued by : CHEWBEELENG 06.11.2024 10:56:46  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT24100312

Date: 06 November 2024



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    17/10/2024    @   19:15 hrs  
ALONG                            Along Moulmein Rd > Balestier before junction  
INVOLVING                    YM9302E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4257A** (the "Taxi"). The Taxi was hired to **ONG KAH TEK IC NO SXXXX932C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.97** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team  
ComfortDelGro Taxi

This is a computer generated letter. No signature is required.

SHA 4257A.

[illegible]

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

YM9302E

Date of Accident

17/10/2024 📅

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **09/11/2023 - 08/11/2024**Requested By ..... **Por Moy Juan (COMFORTDELG...**Requested Date ..... **18/10/2024 12:49****Payment details**Request Amount: **\$S2**GST Amount: **\$S0.18**Total Amount Due (GST Inclusive): **\$S2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SNA 4257A

## Daphne Lee (LKK Auto)

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**From:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Sent:** Monday, 20 January 2025 4:45 PM  
**To:** Daphne Lee (LKK Auto)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: OUR REF: 23/24/24/VC05/030049 ACCIDENT INVOLVING SHA4257A AND YM 9302E(OI) ON 17.10.24 \*\*\* LKK REF: CD/LPC24100329/Ema3

## Lonpac External - General

## Lonpac External - General

Dear Daphne,

You have our mandate to settle as follow.

Cost of repair	\$2,834.00
Loss of rental	\$527.40 – \$738.36
GIA fee	\$2.18
Loss of income	\$250.00 – \$420.00
Total	\$3,613.58 – \$3,994.54

Thank you.

Best Regards

Eric Woo  
Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9240 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>  
**Sent:** Friday, 29 November 2024 12:46 pm  
**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>



**Subject:** RE: OUR REF: 23/24/24/VC05/030049 SHA4257A AND YM 9302E ON 17.10.24 \*\*\* LKK REF: CD/LPC24100329/Ema3

## Lonpac External - General

Dear Eric,

Your Ref: 23/24/24/VC05/030049

We refer to the above matter and your email below.

### **ACCIDENT INVOLVING SHA 4257A AND YM 9302E ON 17/10/2024**

We have highlighted to your good office on 18/10/2024 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA: NIL. OID encroach lane hit onto TP within own lane.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **COMFORTDELGRO ENGINEERING PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 6,515.53	\$ 2,834.00 (L/S) (w/GST)
2. Loss of Rental (7.5 days x \$114.97)	\$ 862.28	\$ 862.28 (7.5 days x \$114.97)
3. Loss of Income (7.5 days x \$80.00)	\$ 600.00	\$ 375.00 (7.5 days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.18	\$ 2.18
<b>Total</b>	<b>\$ 7,979.99</b>	<b><u>\$ 4,073.46</u></b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 21/11/2024 is only for mandate purpose.

**The above is for your approval please.**

Thank You

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

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