

## Shiau Chan (LKKAUTO)

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**From:** Nguyen, Duc Thinh <DucThinh.Nguyen@libertyinsurance.com.vn>  
**Sent:** Tuesday, 31 December 2024 12:27 AM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** Report; SUR; Seah, Andy  
**Subject:** RE: SURVEY ASSIGNMENT FOR 21/10/2024 SMW1874M  
**Attachments:** SMW 1874M estimate (marking).pdf

Dear Shiau Chan,

Kindly take note for reverse sensors, all damage photos / testing videos are required.

This time the sensors can be given. However, they are aftermarket parts, kindly revise to \$200 as marking.

The Bootlid logo emblem is not necessary, kindly remove it.

Finally, kindly review the repair days. 7 days of repair is reasonable.

Thank you.

**Best regards,**

**Nguyen Duc Thinh**

Claims - Motor

Mobile/WhatsApp: +84 909 232 062

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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Monday, December 30, 2024 9:46 AM  
**To:** Nguyen, Duc Thinh <DucThinh.Nguyen@libertyinsurance.com.vn>  
**Cc:** Report <report@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** {EXTERNAL} RE: SURVEY ASSIGNMENT FOR 21/10/2024 SMW1874M

Dear Thinh,

We have checked with our surveyor, he forgotten to take the video for REAR BUMPER ULTRASONIC SENSOR LH & RH.

Kindly advise.

**Cheers to a *Wonderful Christmas* and a *Happy New Year 2025!***

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler

Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

**From:** Nguyen, Duc Thinh <[DucThinh.Nguyen@libertyinsurance.com.vn](mailto:DucThinh.Nguyen@libertyinsurance.com.vn)>  
**Sent:** Friday, 27 December 2024 6:42 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Cc:** Report <[report@lkkauto.com](mailto:report@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SURVEY ASSIGNMENT FOR 21/10/2024 SMW1874M

Dear Shiau Chan,

Kindly assist to review the marked estimate as attached.

Thank you,

**Best regards,**

**Nguyen Duc Thinh**  
Claims - Motor  
Mobile/WhatsApp: +84 909 232 062

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**From:** Seah, Andy <[Seah.Andy@libertyinsurance.com.sg](mailto:Seah.Andy@libertyinsurance.com.sg)>  
**Sent:** Thursday, October 24, 2024 3:01 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nguyen, Duc Thinh <[DucThinh.Nguyen@libertyinsurance.com.vn](mailto:DucThinh.Nguyen@libertyinsurance.com.vn)>  
**Cc:** Lim, Stewart <[lim.stewart@libertyinsurance.com.sg](mailto:lim.stewart@libertyinsurance.com.sg)>; Report <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Subject:** RE: SURVEY ASSIGNMENT FOR 21/10/2024 SMW1874M

**Dear Sir/Madam**

This Tutoring case will reassign to Thinh

Kindly forward your final report to him and cc me .

**Aside to Thinh**

Kindly assist to review the report

**Thanks**  
**Best Regards**  
**Andy Seah**  
**Claim Department**

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