

## Veron Chen (LKKAuto)

---

**From:** Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>  
**Sent:** Wednesday, 23 October 2024 10:48 AM  
**To:** Wong Meiy (VGS - SG/Singapore)  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore); Ong Michelle (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Rajes (LKK Auto); assignments; Anthonidas Christopher (VGS - SG/Singapore); Veron Chen (LKKAuto)  
**Subject:** RE: (OUR REF: D24009164MFCT/CTPL/TPD 2 ) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Meiy

Liability is clear but quantum to be agreed, to proceed with DS.

Thank you.

Emily Tan  
Motor Claims Dept.

**MS First Capital Insurance Ltd**  
16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

A Member of 

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg) for details of PDPA Personal Data Collection Statement.

Confidentiality Notice:

This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>  
**Sent:** Wednesday, October 23, 2024 10:12 AM  
**To:** Rajes (LKK Auto) <rajes@lkkauto.com>; Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>  
**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>  
**Subject:** Re: (OUR REF: D24009164MFCT/CTPL/TPD 2 ) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Dear Claims ,

Please advise shall we proceed for Direct Settlement ,Thank you.

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Main Line: +65 6305 7299

Direct line: +65 6305 7216

Mobile: +65 8121 4681

Main Fax: +65 6474 3643

[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

---

**From:** Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>

**Sent:** Monday, 21 October 2024 2:49 pm

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Ong Michelle (VGS - SG/Singapore) <[michelle.ong@vw.com.sg](mailto:michelle.ong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>; Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Subject:** (OUR REF: D24009164MFCT/CTPL/TPD 2 ) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

Dear Claims ,

Survey is done today ,please advise shall we proceed for Direct Settlement ,Thank you.

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Main Line: +65 6305 7299

Direct line: +65 6305 7216

Mobile: +65 8121 4681

Main Fax: +65 6474 3643

[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. [Think Blue.](#)

---

**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Thursday, 17 October 2024 4:43 pm

**To:** Wong MeiY (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Ong Michelle (VGS - SG/Singapore) <[michelle.ong@vw.com.sg](mailto:michelle.ong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>; Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Subject:** RE: [EXT] NEW ASSIGNMENT (OUR REF: D24009164MFCT/CTPL/TPD 2 ) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

Dear MeiY,

Noted with thanks.

We will arrange accordingly.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>

**Sent:** Thursday, October 17, 2024 3:45 PM

**To:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Ong Michelle (VGS - SG/Singapore) <[michelle.ong@vw.com.sg](mailto:michelle.ong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>; Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>

**Subject:** Re: [EXT] NEW ASSIGNMENT (OUR REF: D24009164MFCT/CTPL/TPD 2 ) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

Dear Jes ,

As spoken, car assessment appointment is confirmed on 21-10-2024 ,2.30pm ( owner waiting) at Alexandra ,Thank you.

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

## Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Main Line: +65 6305 7299

Direct line: +65 6305 7216

Mobile: +65 8121 4681

Main Fax: +65 6474 3643

[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

<https://www.volkswagen.com.sg/>





It's not e-mail, if you print it. [Think Blue.](#)

---

**From:** Betty Wong <[BettyWong@msfirstcapital.com.sg](mailto:BettyWong@msfirstcapital.com.sg)>  
**Sent:** Thursday, 17 October 2024 1:26 pm  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com) <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Ong Michelle (VGS - SG/Singapore) <[michelle.ong@vw.com.sg](mailto:michelle.ong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>; Emily Tan Su Min <[EmilyTan@msfirstcapital.com.sg](mailto:EmilyTan@msfirstcapital.com.sg)>  
**Subject:** [EXT] NEW ASSIGNMENT (OUR REF: D24009164MFCT/CTPL/TPD 2 )

Insured Vehicle No : SHC8113U

TP Vehicle No : SNM8599C

Claim No : D24009164MFCT/CTPL/TPD 2

Workshop Name : VOLKSWAGEN GROUP SINGAPORE PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : BETTYWON

Verified By : EMILYTAN

Approved By : EMILYTAN

This is a computer generated mail. Do not reply to this mail.



Internal

Internal

Internal