

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 24 October 2024 1:04 PM
To: Emily Tan Su Min
Cc: SUR
Subject: RE: [EXT] RE: (OUR REF: D24009164MFCT/CTPL/TPD 2) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024
Attachments: SNM 8599C preli revised.pdf

Dear Emily,

Enclosed preliminary revised of vehicle SNM 8599C
Date of survey: 21/10/2024
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Wednesday, 23 October 2024 11:08 AM

To: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: Re: [EXT] RE: (OUR REF: D24009164MFCT/CTPL/TPD 2) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

Dear Emily,

ok and noted with Thanks

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Main Line: +65 6305 7299

Direct line: +65 6305 7216

Mobile: +65 8121 4681

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

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From: Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>
Sent: Wednesday, 23 October 2024 10:47 am
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: [EXT] RE: (OUR REF: D24009164MFCT/CTPL/TPD 2) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear MeiY

Liability is clear but quantum to be agreed, to proceed with DS.

Thank you.

Emily Tan
Motor Claims Dept.

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Website <http://www.msfirstcapital.com.sg>

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Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Wednesday, October 23, 2024 10:12 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>
Subject: Re: (OUR REF: D24009164MFCT/CTPL/TPD 2) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

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Dear Claims ,

Please advise shall we proceed for Direct Settlement ,Thank you.

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

Main Line: +65 6305 7299

Direct line: +65 6305 7216

Mobile: +65 8121 4681

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Monday, 21 October 2024 2:49 pm

To: Rajes (LKK Auto) <rajes@lkkauto.com>; Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: (OUR REF: D24009164MFCT/CTPL/TPD 2) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

Dear Claims ,

Survey is done today ,please advise shall we proceed for Direct Settlement ,Thank you.

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

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From: Rajes (LKK Auto) <rajes@lkkauto.com>

Sent: Thursday, 17 October 2024 4:43 pm

To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: RE: [EXT] NEW ASSIGNMENT (OUR REF: D24009164MFCT/CTPL/TPD 2) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

Dear MeiY,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Thursday, October 17, 2024 3:45 PM

To: Betty Wong <BettyWong@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>

Subject: Re: [EXT] NEW ASSIGNMENT (OUR REF: D24009164MFCT/CTPL/TPD 2) REQUEST FOR DIRECT SETTLEMENT FOR VEHICLE INVOLVING SNM8599C & SHC8113U ON 16-10-2024

Dear Jes ,

As spoken, car assessment appointment is confirmed on 21-10-2024 ,2.30pm (owner waiting) at Alexandra ,Thank you.

Thanks and Best Regards,

Meiy Wong

Insurance Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd

247 Alexandra Road

Singapore 159934

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Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

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From: Betty Wong <BettyWong@msfirstcapital.com.sg>
Sent: Thursday, 17 October 2024 1:26 pm
To: assignments@lkkauto.com <assignments@lkkauto.com>
Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Ong Michelle (VGS - SG/Singapore) <michelle.ong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Emily Tan Su Min <EmilyTan@msfirstcapital.com.sg>
Subject: [EXT] NEW ASSIGNMENT (OUR REF: D24009164MFCT/CTPL/TPD 2)

Insured Vehicle No : SHC8113U

TP Vehicle No : SNM8599C

Claim No : D24009164MFCT/CTPL/TPD 2

Workshop Name : VOLKSWAGEN GROUP SINGAPORE PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Without Prejudice

Created By : BETTYWON

Verified By : EMILYTAN

Approved By : EMILYTAN

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