

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 7186 B**
Your Ref : **SMP 5694 B**

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 17.10.2024 @ 0405 hrs along Jalan Besar x Kitchener Road involving vehicles SHA 7186 B, SMP 5694 B and SHC 7878 C

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Lump Sum (With GST)	\$ 10,845.50
2. Loss of Income for 06 Days x \$80/ per day	\$ 480.00
3. Loss of Rental for 06 Days x \$115.95/ per day (With GST)	\$ 695.70
4. LTA/GIA Search fee	\$ 27.25
5. Towing Fee	\$ 80.00
TOTAL	\$ 12,128.45

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostable.com and claims_lts@bifrostable.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 9% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

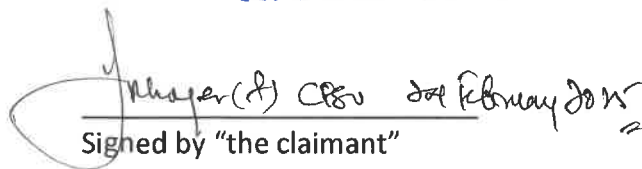
Accident on 17.10.2024 @ 0405 hrs along Jalan Besar x Kitchener Road involving vehicles SHA 7186 B, SMP 5694 B and SHC 7878 C

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 7186 B** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD ("the claimant") of 383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHA 7186 B**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 24 day of 02 (month) 2025 (year)

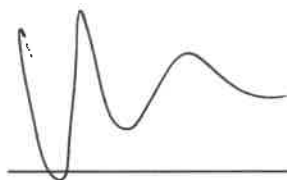
COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R


Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R

The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh



my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2024D0012396

Claimant Ref: SHA7186B

We/I, BIFROST AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 11,880.00 (repair cost), S\$ (loss of document), S\$ (search fee), vehicle no. SHA7186B that was damaged pursuant to the accident which occurred on 17/10/24 (date) at JLN BESAR (location) involving vehicle no. SMP5694B (insured vehicle). This is pursuant to the inspection conducted on 18/10/24 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA7186B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHA7186B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,880.00 to BIFROST AUTO PTE LTD

Dated this 22 day of 02 2025.

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by "the workshop" (with chop)
BIFROST AUTO PTE LTD
201929175W
6001 Beach Road #22-01
Golden Mile Tower Singapore 199589

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:


Signed by appointed Surveyor
LKK Auto Consultants Pte Ltd
199607198R
51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.LT.2503002
Inv. Date : 03-03-2025
Ref : 2024-10-17
Terms : 30 Days
Veh. No. : SHA 7186 B
Make & Model : Toyota / Prius
2019 / CTPL

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$9,950.00	\$9,950.00	\$895.50

Subtotal for invoice : S\$9,950.00
GST (9.0%) : S\$895.50
Total : S\$10,845.50

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

(Customer's Signature and Company Stamp)

(Authorised Signature)



Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT24100300

Date: 06 November 2024



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 17/10/2024 @ 04:05 hrs
ALONG Along Jalan Besar X Kitchener Rd
INVOLVING SMP5694B, SHC7878C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7186B** (the "Taxi"). The Taxi was hired to **NG YANG NAM IC NO SXXXX119F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$115.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
ComfortDelGro Taxi

This is a computer generated letter. No signature is required.

QIA 7186 B

30560 6800

[illegible]

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Oct 2024 / 13:02:51
Receipt Date/Time : 17 Oct 2024 / 13:02:51

Tax Invoice/Receipt

Receipt No. : ITNET-00000-241017-001790
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMP5694B As at 17 Oct 2024/04:05:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMP5694B Enquiry Fee 20241017130149102039	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
552038XXXXXX3793		eNETS Credit Card		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



高 GAO
Express Towing Services
You Call, We Tow - Fast . Secured . Reliable



bizSAFE₃

Car Reviced : _____
Arrival : _____
Complete : _____

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. **2445644**

Date: 11/10/2024

寶號
Messrs: Bifrost Auto P.L.

車號
Vehicle No: SHA #186 B 車型
Model No: PRIVILE

時間(日/夜)
Time (day/night): _____ Contact No: _____

由
Location: Jalan Besar X Kitchener Rd

到
To: Joyang Comfort

Cash \$: 80.00/50 其他
Others: _____

經手人
Authorised By: _____ Tow Truck
Driver Name: [Signature]

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Oct 2024 17:05	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	17 Oct 2024 17:05	Clm Veh Model Changed	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	17 Oct 2024 17:05	Clm Created	Reg No: SHA7186B. Acct Date: 2024/10/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: BIFROST A UTO PTE LTD - LOYANG (HQ)	[A] HOW MEI KWAN
4	17 Oct 2024 17:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Oct 2024 17:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/28	[A] HOW MEI KWAN
6	17 Oct 2024 17:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Oct 2024 17:05	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	17 Oct 2024 17:05	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] HOW MEI KWAN
9	21 Oct 2024 17:47	Clm Dtl Modified	Insured Name: -> ESTEEM PERFORMANCE PTE LTD. Insured ID: -> 200005485N.	[A] HOW MEI KWAN
10	25 Oct 2024 13:53	TP Ins Updated	TPPolNo:[None] -> D-24101861MFCT.	[A] HOW MEI KWAN
11	05 Nov 2024 17:34	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
12	25 Nov 2024 16:32	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
13	25 Nov 2024 16:55	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% - BOLA 28c (3veh chain collision) Remark: Insured beat red light collided on TP sideway caused TP hit on another vehicle which on TP right side.	[A] NA MENG YAN
14	26 Nov 2024 09:21	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/10/28	[I] Priya
15	26 Nov 2024 09:21	Adj Mandate Set	Approved:0.00.	[I] Priya
16	23 Dec 2024 14:29	Video Downloaded	Downloaded Video - Accident	[A] BRYAN TANI
17	11 Feb 2025 13:43	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	11 Feb 2025 13:43	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	11 Feb 2025 13:43	Clm Dtl Modified	JPJ Reg. Date: -> 2019/05/29.	[A] JOANNE LEE KHANG MIN
20	11 Feb 2025 13:43	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	14 Feb 2025 19:27	Adj Mandate Request	Cur.Reg:11888.45:Liability: 100% *Quantum: \$ 11,888.45(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
22	17 Feb 2025 10:00	Adj Mandate Set	Approved:11888.45.	[I] Priya

Date From    Date To    Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3256171	18 Oct 2024 09:12:48	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHA7186B	SMP5694B	12.00
3260640	25 Oct 2024 13:52:02	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHA7186B	HOW MEI KWAN	xx.xx
3329508	11 Feb 2025 13:43:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA7186B	SMP5694B	12.00