Huey Yon (LKKAuto)

From: JOEY TAY <joeytay@uoi.com.sg>
Sent: Thursday, 17 October 2024 1:56 PM

To: Huey Yon (LKKAuto)

Cc: SUR

Subject: RE: DHOM110162271803 / SFF6263R

Dear Huey Yon,

Pls proceed

Thank you

Joey Tay

Senior Executive, Claims
DID (65) 6490 9916 | Fax (65) 6327 3872 | Email joeytay@uoi.com.sg



Member of the UOB Group

United Overseas Insurance Limited

146 Robinson Road, #02-01 UOI Building, Singapore 068909

www.uoi.com.sg

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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Thursday, October 17, 2024 1:51 PM **To:** JOEY TAY <joeytay@uoi.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: DHOM110162271803 / SFF6263R

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Dear Joey,

enclosed herewith preliminary advice SFF 6263R. The vehicle repair on part by parts basis. We have not authorise repair.

Kindly let us have your approval.

Best Regards, Huey Yon | Case Handler LKK Auto Consultants phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com Sent: Thursday, 17 October 2024 8:40 AM

To: JOEY TAY <joeytay@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: DHOM110162271803 / SFF6263R

Dear Joey,

Thank you for the assignment.

Please be informed that **Ms. Huey Yon** is the handler of this case who can be contacted at 6256 3561/ hueyyon@lkkauto.com

Best Regards, **Rajes** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JOEY TAY <<u>joeytay@uoi.com.sg</u>>
Sent: Wednesday, October 16, 2024 5:23 PM
To: assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; deborah.lai@laihuat.com.sg

Subject: DHOM110162271803 / SFF6263R

Importance: High

Hi Team,

Pls assist to arrange for OD survey for the vehicle SFF6263R.

Thank you

Joey Tay

Senior Executive, Claims

DID (65) 6490 9916 | Fax (65) 6327 3872 | Email joeytay@uoi.com.sg



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From: LEE KATIE < katielee@uoi.com.sg>
Sent: Wednesday, October 16, 2024 5:12 PM
To: Deborah Lai < deborah.lai@laihuat.com.sg>

Cc: JOEY TAY < joeytay@uoi.com.sg>; DARREN ONG JIN WEE < DarrenOng@uoi.com.sg>

Subject: RE: DHOM110162271803 / SFF6263R

Importance: High

Hi Deborah,

Thanks.

Joey, please assist to appoint surveyor for this new OD claim.

Katie Lee

Senior Manager, Claims Division
DID (65) 6490 9318 | Fax (65) 6327 3872 | Email katielee@uoi.com.sq



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From: Deborah Lai < deborah.lai@laihuat.com.sg> Sent: Wednesday, October 16, 2024 5:04 PM

To: LEE KATIE < katielee@uoi.com.sg>
Subject: DHOM110162271803 / SFF6263R

Importance: High

You don't often get email from deborah.lai@laihuat.com.sg. Learn why this is important

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Hello Katie

Please find enclosed our estimate and supporting documents for your reference.

Please can you arrange for survey of Mr Chan's car that is currently in our workshop?

I understand that Mr Chan will be back on Friday 18/10/2024 so Jason is hoping to expedite repairs prior to his return.

Thank you so much.

Kind regards.

Deborah Lai LAI HUAT (MENG KEE) MOTOR PTE LTD 160 Sin Ming Drive #04-01, #04-02 & #07-03 Sin Ming Autocity Singapore 575722

Tel: 64538110 Fax: 64596267

From: LEE KATIE < katielee@uoi.com.sg Sent: Wednesday, 16 October 2024 1:23 pm

To: Deborah Lai (Lai Huat) < deborah.lai@laihuat.com.sg>

Subject: DHOM110162271803 / SFF6263R

Hi Deborah,

As spoken this morning, Mr Chan's daughter met a car accident. Kindly assist to file an accident report and inform us. A copy of the policy schedule is attached for your information.

Katie Lee

Senior Manager, Claims Division
DID (65) 6490 9318 | Fax (65) 6327 3872 | Email <u>katielee@uoi.com.sg</u>



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