## **Hueh Yin (LKK Auto)**

From: Jenny Lew (CTPIS) < jenny.lew@sg.cntaiping.com>

**Sent:** Wednesday, October 16, 2024 2:56 PM **To:** Linette Cheong; SUR; assignments

**Cc:** claimstatusenquiry

Subject: RE: Direct Settlement (WH) - Accident Involving SFA9771Y & GBC5844J (China Taiping insured ) - DOA: 15/10/2024

## [Confidential]

#### Without Prejudice

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

# Jenny Lew

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Linette Cheong <Linette.Cheong@inchcape.com.sg>

Sent: Wednesday, 16 October 2024 2:47 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jenny Lew (CTPIS) <jenny.lew@sg.cntaiping.com>

**Cc:** claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Re: Direct Settlement (WH) - Accident Involving SFA9771Y & GBC5844J (China Taiping insured) - DOA: 15/10/2024

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Hi Jenny,

### PRE-REPAIR SURVEY-Our Ref: SNM24D205816/GBC5844J/C02/LEWLC & Your Ref: SFA9771Y

We will select:

Mohammed Rasul Bin Mohd Yunus (LKK)

Rgds

Linette Cheong

From: Linette Cheong < Linette.Cheong@inchcape.com.sg >

Sent: Wednesday, October 16, 2024 12:48 PM

**To:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

**Cc:** claimstatusenquiry < <a href="mailto:claimstatusenquiry@borneomotors.com.sg">claimstatusenquiry@borneomotors.com.sg</a>

Subject: Direct Settlement (WH) - Accident Involving SFA9771Y & GBC5844J (China Taiping insured) - DOA: 15/10/2024

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured <b>GBC5844J</b> thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with <b>Car Rental of @ \$XXX per day x no. of days</b> as recommended by your appointed surveyor.
Kindly have your surveyor to contact our Motor Claim Assessor, <b>Ong Wen Hong @ 6631 1506</b> is located at <b>2 Pandan Crescent / Level 4</b> for an appointment to inspect our client's vehicle ( <u>currently vehicle <b>NOT IN</b> workshop</u> ).
As for liability clearance, kindly revert to this email.
Your kind attention into the above is greatly appreciated.
Rgds
Linette Cheong

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