

Rajes (LKK Auto)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Wednesday, October 16, 2024 1:55 PM
To: assignments
Cc: ECICS Claims; Joseph Koh; Ms Lim; claims_ltv@bifrostable.com; Claims Dept; Crystabelle Tan Gek Peng
Subject: RE: EL REF : DMPC2401380H/02/CT PRS for our client's vehicle SH 7378 Y and your insured's vehicle SLC 3277 R on 12.10.2024

WITHOUT PREJUDICE

Dear Sirs,

Please refer to below email and arrange PRI.

Note: Adjusted amount \$6000 and above, kindly seek mandate from claim officer.

Best regards
ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Claims Dept <claims_ltv@bifrostable.com>
Sent: Wednesday, 16 October 2024 11:07 am
To: Christine Yow Jia Chei <christine_yow@ecics.com.sg>
Cc: ECICS Claims <claims@ecics.com.sg>; Joseph Koh <joseph.koh@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; claims_ltv@bifrostable.com; Crystabelle Tan Gek Peng <Crystabelle_Tan@ecics.com.sg>
Subject: Re: EL REF : DMPC2401380H/02/CT PRS for our client's vehicle SH 7378 Y and your insured's vehicle SLC 3277 R on 12.10.2024

Without Prejudice

Dear Christine,

We would like to appoint LKK Auto Consultants to conduct our PRS.

Thank you & Best Regards
Ms Janice
Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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On Tue, 15 Oct 2024 at 17:23, Christine Yow Jia Chei <christine_yow@ecics.com.sg> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam

Thank you for your email.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. Ajax Inspection Services Pte Ltd
2. Infiniti Appraisal Services
3. L.B.S. Auto Consultants Pte Ltd
4. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards

ChristineYow

Claims Assistant



Tel (65) 6337 4779

Email claims@ecics.com.sg **Web** www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

From: Assessment Dept <assessment_ltc@bifrotauto.com>
Sent: Monday, 14 October 2024 3:17 pm
To: ECICS Claims <claims@ecics.com.sg>
Cc: claims_lts@bifrotauto.com; Claims Dept <claims_ltr@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Joseph Koh <joseph.koh@bifrotauto.com>; claims_ltv@bifrotauto.com
Subject: PRS for our client's vehicle SH 7378 Y and your insured's vehicle SLC 3277 R on 12.10.2024

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Kwek Cheng Hwa, to notify you of the aforesaid accident involving our client's vehicle SH 7378 Y and your insured's vehicle SLC 3277 R on 12.10.2024.

Please find enclosed our client's Police report, Towing Sheet and LTA Search. We will follow with SAS Report once avail.

This serves as a **NOTICE** that we are claiming against SLC 3277 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 59 Loyang Drive Level 4 Room 7 Singapore 508969

Contact Person: Mr Yee / Janice

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **12.10.2024 @ 1813 hrs**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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