

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 17 October 2024 4:29 PM
To: Henry, Irene James; assignments; SUR
Subject: RE: SOMPO REF:CMTD2403347/GPL - RE: Our Ref: TK.RA.SKL5855Z; Your insured veh: YQ328U (SOMPO); DOA: 14/10/2024 - PRI Notice

Dear Irene,

Please be informed that we have inspected the vehicle SKL 5855Z on 16/10/2024.

We are pending estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Senior Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 16 October 2024 2:07 PM
To: Henry, Irene James <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SOMPO REF:CMTD2403347/GPL - RE: Our Ref: TK.RA.SKL5855Z; Your insured veh: YQ328U (SOMPO); DOA: 14/10/2024 - PRI Notice

Dear Irene,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/
siewsc@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Wednesday, October 16, 2024 12:35 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: RE: SOMPO REF:CMTD2403347/GPL - RE: Our Ref: TK.RA.SKL5855Z; Your insured veh: YQ328U (SOMPO); DOA: 14/10/2024 - PRI Notice

Our Reference : CMTD2403347/GPL
Your Reference: SKL5855Z

Without Prejudice

Dear LKK Auto Consultants Pte Ltd,

Please make the arrangement for **Mr. Kenneth Kong** as the agreed appointed "SJE" to survey for **SKL 5855Z** on a without prejudice and any admission of liability basis.

Please revert your report to motorsurvey@sompo.com.sg upon completion of survey to my colleague, Mr. Pau Loong.

Both parties' SAS reports and location of third party workshop below as attached.

Thank you.



Irene Henry

Claims Division
50 Raffles Place
#03-03 Singapore Land Tower
Singapore 048623
D: +65 6322 4618
T: +65 6461 6555
E: irene.henry@sompo.com.sg
sompo.com.sg

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From: Hui Ting Tang <huiting@crossbordersllc.com>
Sent: Wednesday, October 16, 2024 11:40 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>

Subject: RE: SOMPO REF:CMTD2403347/GPL - RE: Our Ref: TK.RA.SKL5855Z; Your insured veh: YQ328U (SOMPO); DOA: 14/10/2024 - PRI Notice

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WITHOUT PREJUDICE

Dear Sirs/Madam

1. We refer to your email attached below.
2. We are instructed that our client has confirmed **Kenneth Kong from LKK Auto Consultants** as single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: RC AUTO
Address: 160 Sin Ming Drive
#06-20 Sin Ming Autocity
Singapore 575722
Contact: Mr. Tan (9761 9383)

4. Please liaise with the above workshop directly.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006
CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Henry, Irene James <irene.henry@sompo.com.sg>

Sent: Wednesday, October 16, 2024 10:53 AM

To: Hui Ting Tang <huiting@crossborderllc.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Corene Chong <corene@crossborderllc.com>

Subject: SOMPO REF:CMTD2403347/GPL - RE: Our Ref: TK.RA.SKL5855Z; Your insured veh: YQ328U (SOMPO); DOA: 14/10/2024 - PRI Notice

Our Reference : CMTD2403347/GPL

Your Reference: TK.RA.SKL5855Z

Date: 14.10.2024

Without Prejudice

EMAIL ONLY

REPLY VIA EMAIL (motorsurvey@sompo.com.sg)

Attention:

M/S CROSSBORDER LLC

ACCIDENT INVOLVING YQ328U & SKL5855Z ALONG COLLEGE AVE WEST SINGAPORE ON 14.10.2024.

Dear Sirs,

We refer to your Notice of Accident dated 16.10.2024.

Please be informed that Mr. Pau Loong is the handler of this case who can be contacted at 6329 5217 / pauloong.gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FORMTEAM Consultancy	Gary Soon
		Chow Bo Xiong
		You Jing Feng
	In-house surveyor	Teo See Ling
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

Thank you.



Irene Henry

Claims Division
50 Raffles Place
#03-03 Singapore Land Tower
Singapore 048623
D: +65 6322 4618
T: +65 6461 6555
E: irene.henry@sompo.com.sg
sompo.com.sg

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From: Hui Ting Tang <huiting@crossborderllc.com>
Sent: Wednesday, October 16, 2024 9:20 AM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Corene Chong <corene@crossborderllc.com>
Subject: Our Ref: TK.RA.SKL5855Z; Your insured veh: YQ328U (SOMPO); DOA: 14/10/2024 - PRI Notice
Importance: High

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VERY URGENT

TO: Sompo Insurance Singapore Pte Ltd

Dear Sirs/Madam

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION

CLAIMANT: TEO KOK LEONG

TRAFFIC ACCIDENT ON 14/10/2024 AT 13:50 HRS ALONG COLLEGE AVENUE WEST INVOLVING VEHICLES NO. SKL5855Z & YQ328U

We are instructed by **TEO KOK LEONG** to notify you of a road accident on **14/10/2024** at about **13:50** hrs along **COLLEGE AVENUE WEST** involving our client's vehicle registration number **SKL5855Z** and vehicle registration number **YQ328U** driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: RC AUTO
Address: 160 Sin Ming Drive
#06-20 Sin Ming Autocity
Singapore 575722
Contact: Mr. Tan (9761 9383)

Please revert accordingly.

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006
CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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