

Our ref:
Your ref:

DS295/24/VS

6BH 6466J

SGZ 2892J

C3/LPC 24100286/xps3

Date:

- 5 FEB 2025

Direct Settlement

To:

Loapac

Singapore

Attn:

Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SGZ 2892J & 6BH 6466J
At/Along Ngee Ann Poly Exit On 14/10/20 09:16
Copied to Clement: N/A
I am the owner of vehicle no. SGZ 2892J that was involved in an accident with your
insured vehicle no. 6BH 6466J of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$	2,348.95
2. Loss of Use / Rental (<u>5</u> days @ \$ <u>185.30</u> per day)	\$	926.50
3. LTA/GIA Search Fee	\$	2.18
4. GIA Report Fee	\$	
5. Others	\$	
Total:		\$ 3,277.63

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714401 (Mr Vincent Seah) / 67714304 (Ms Amanda Ang).

I hereby give full authority to **CYCLE & CARRIAGE INDUSTRIES PTE LTD** and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully

Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Vincent Seah/ Ms Amanda Ang
E-mail: vincent.seah@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383

LETTER OF AUTHORIZATION

To: Lawyer

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING 562 2892 J (OWNER'S
VEHICLE NO.) AND BBH 6466 J (3RD PARTY'S VEHICLE NO.)
ON 14/10/2024 (DATE) AT 09:16 (TIME)
AT/ALONG Ng ee Amply Exit Corridor (ROAD) to Clementi Rd.

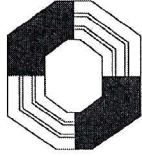
I am the registered owner of 562 2892 J (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.

Chu Rena
Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)
Name : Chu Rena
NRIC No. : S3142
Date : 18/11/2024



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/030037

DATE : 21 MARCH 2025

DISCHARGE VOUCHER

I/We, CHU RENA confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBH6466J the sum of Singapore Dollar Three Thousand Ninety Two and Cents Thirty Three Only (**\$3,092.33**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGZ2892J and GBH6466J on 14/10/2024 along/at Ngee Ann Poly Exit Carpark to Clementi Road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LEE SING ENGINEERING PTE LTD AND/OR KEITH LOH JIN XIANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
CHU RENA 10/04/2025
Name of vehicle owner /Date



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address		Owner Name & Vehicle Info	
LONPAC INSURANCE BHD		Cust No/Name	WCV03344/Chu Rena
MOTOR CLAIM DEPARTMENT		Reg No/Reg Date	SGZ2892J / 24/06/2024
300 BEACH ROAD		Date In/Mileage	18/11/2024/ 7383
#17-04/07 THE CONCOURSE		Chassis No	W1K2140502A0387231
SINGAPORE 199555		Engine No	254920V0529497
Contact No	62507388	Make/Model	MB/E 200 SEDAN
		Colour/Trim	021 197 Obsidian Bl/ 041 104 ARTICO Tonk

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WL001605	Credit	16/01/2025/ 18:25	VS	356 / Vincent Seah	21521	28204624

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
Z REQUEST			
Customer Request			
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :7240091729//14.10.2024			
DRIVE IN/EXCESS : 16.10.2024 // TP CAR NO.: GBH6466J= LONPAC			
DATE IN/DATE SURVEY:18.11.2024 // 18.11.2024 RASUL-LKK 13:10PM			
DIRECT SETTLEMENT: CHEW HSIAO TONG-LKK			
M BPNSUN			
SUNDRIES			15.00
A BPILAB			
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO IDENTIFICATION STANDARD. NETT	0.10		380.00
A BPILAB			
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.			960.00
A BPIRES			
RESPRAY ON FRONT BUMPER AND ACCIDENT AFFECTED AREA	0.05		800.00

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	0.00			
Labour	2,140.00			
Standard Menu	0.00	9% GST on	2155.00	2,155.00
Specialist Job	0.00			193.95
Diagnostics Job	0.00			
Sundry/Others	15.00			
Total(w/o GST)	2,155.00			
		Total Payable		2,348.95
		Paid		0.00
		Total Due		2,348.95

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



and Mercedes-Benz are trademarks of Mercedes-Benz Group AG

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Tax Invoice

chan's

www.chans.com.sg

CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:
INV1101692024-11

Dated:
November 23, 2024

Rental Agreement No:
RA 017098 2024-11

Terms of Payment:
Due upon receipt

Customer Reference:
SGZ2892J (Lonpac)

Notes:
SGZ2892J (Lonpac)

Customer Details

CHU RENA

NO.66 LORONG PISANG EMAS Singapore 597883

Executive Name:C&C VINCENT

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMM2450Z	Subaru Impreza 2.0 (A) - Chu Rena	18-11-2024	23-11-2024	5 Days	170.00	850.00
							850.00

GST 9% (9%)

76.50

Amount in words :

Nine Hundred Twenty Six and Fifty Cents Singapore Dollar (SGD)

Total (SGD)

926.50

Declaration:

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
No signature is required.**

Income Terms

Terms

RENTAL AGREEMENT

RA 017098 2024-11

Hirer's Name Chan Renha		Date of Birth 03.11.1976	Passport/ Nric No. S76133142	Nationality Indonesian
Address 647 Lor Pisang Emas		Occupation	Driving Licence No.	Date of Expiry 1. Dec
Postal Code 597883		Contact No.	Mobile Phone No. 97596472	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 18.11.24	Time 9.40 am	Mileage 1 KM	E 1/4 1/2 3/4 F
Date 23.11.24	Time 10 am	Mileage 10 KM	Remarks Low Price

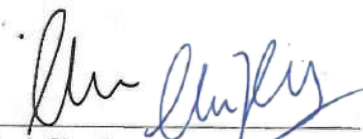
CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	5	@ 170 + gst	850
DISCOUNT			
GST @ 9.1.			76.50
TOTAL			926.50
EXTENSION		Inv 110	169 2024-11
DEPOSIT (refundable) S\$	140		
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.


 Hirer's Signature

Joint Hirer's/ Guarantor's Signature


 for CHAN'S & SONS ENTERPRISE

VEHICLE NO. Sm 24507	MODEL subaru impreza 2.0 (A)
FROM	RETURN *Estimate Date. For actual return see CHECK IN

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBH6466J

Date of Accident

14/10/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **16/08/2024 - 15/08/2025**Requested By **VINCENT SEAH (CYCLE & CARR...**Requested Date **16/10/2024 09:32****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <GERALDPOH@lonpac.com>
Sent: Monday, 10 March 2025 8:22 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG
Subject: OREF: 24/24/24/VC05/030037- [SEEK MANDATE] - SGZ2892J/GBH6466J DIRECT SETTLEMENT *** LKK REF: CD/LPC24100286/Rpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 5 February 2025 2:07 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; Gerald Poh Email Forwarding <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SGZ2892J/GBH6466J DIRECT SETTLEMENT *** LKK REF: CD/LPC24100286/Rpa3

Your ref: **TBA**

Our ref : CD/LPC24100286/Rpa3(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH6466J(LONPAC) AND SGZ2892J(TP) ON 14/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he had encroached into third party's lane while making a left turn.

We seek your approval to offer repairer **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"** at **\$3,092.33(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 5,179.52	\$ 2,348.95 (\$2,155.00 + 9%GST)
2. Loss of RENTAL (5days x \$170.00)(with GST)	\$ 926.50	\$ 741.20 (4days x \$170.00)+ 9%GST
3. LTA/GIA Seach Fee	\$ 2.18	\$ 2.18
Total	\$ 6,108.20	<u>\$ 3,092.33</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 1 December 2024 11:48 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT *** LKK REF: CD/LPC24100286/Rpa3

Dear Sir/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 4 November 2024 9:49 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Dear Gerald,

Thank you for the email.

CS Team,

FYNA

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN

Sent: Monday, November 4, 2024 8:52 AM

To: Hueh Yin (LKK Auto) ; Admin A ; assignments

Cc: MT_Claim_SG
Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

Attached OI report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Hueh Yin (LKK Auto)
Sent: Wednesday, 16 October 2024 3:23 pm
To: ERIC WOO JUN KIAT ; Admin A ; assignments
Cc: MT_Claim_SG
Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Hueh Yin | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: ERIC WOO JUN KIAT

Sent: Wednesday, October 16, 2024 2:42 PM

To: vincent.seah@cyclecarriage.com.sg; Rajes (LKK Auto) ; Admin A ; assignments

Cc: MT_Claim_SG

Subject: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

As you are authorised workshop, we will be appointing LKK for this matter.

Dear Rajes,

Below PRI email FYNA.

Our insured yet to report accident.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706

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-----Original Message-----

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Wednesday, 16 October 2024 12:17 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SGZ2892J/GBH6466J DIRECT SETTLEMENT

TO : LONPAC INS

Accident Claim Dept.

RE: Accident involving motor vehicle nos. SGZ2892J & GBH6466J along NGEE ANN POLY EXIT CARPARK TWDS CLEMENTI RD , Accident date: 14.10.2024

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGZ2892J), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBH6466J) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at vincent.seah@cyclecarriage.com.sg

Regards

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

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