



Outlook


Re: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT * LKK REF: CD/LPC24100286/Rpa3**

From Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Date Sun 1/12/2024 11:47 PM

To GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 3 attachments (4 MB)

LKK SURVEY PHOTO.pdf; TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf;

Dear Sir/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 4 November 2024 9:49 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Dear Gerald,

Thank you for the email.

CS Team,

FYNA

Best Regards,
Hueh Yin | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN
Sent: Monday, November 4, 2024 8:52 AM
To: Hueh Yin (LKK Auto) ; Admin A ; assignments
Cc: MT_Claim_SG
Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

Attached OI report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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-----Original Message-----

From: Hueh Yin (LKK Auto)
Sent: Wednesday, 16 October 2024 3:23 pm

To: ERIC WOO JUN KIAT ; Admin A ; assignments

Cc: MT_Claim_SG

Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: ERIC WOO JUN KIAT

Sent: Wednesday, October 16, 2024 2:42 PM

To: vincent.seah@cyclecarriage.com.sg; Rajes (LKK Auto) ; Admin A ; assignments

Cc: MT_Claim_SG

Subject: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

As you are authorised workshop, we will be appointing LKK for this matter.

Dear Rajes,

Below PRI email FYNA.

Our insured yet to report accident.

Thank you.

Best Regards

Eric Woo
Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706

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-----Original Message-----

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>
Sent: Wednesday, 16 October 2024 12:17 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SGZ2892J/GBH6466J DIRECT SETTLEMENT

TO : LONPAC INS

Accident Claim Dept.

RE: Accident involving motor vehicle nos. SGZ2892J & GBH6466J along NGEE ANN POLY EXIT CARPARK TWDS CLEMENTI RD , Accident date: 14.10.2024

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGZ2892J), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBH6466J) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at vincent.seah@cyclecarriage.com.sg

Regards

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

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