

Hsiao Tong (LKKAuto)

From: GERALD POH WEE BIN <GERALDPOH@lonpac.com>
Sent: Monday, 10 March 2025 8:22 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG
Subject: OREF: 24/24/24/VC05/030037- [SEEK MANDATE] - SGZ2892J/GBH6466J DIRECT SETTLEMENT *** LKK REF: CD/LPC24100286/Rpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 5 February 2025 2:07 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; Gerald Poh Email Forwarding <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - SGZ2892J/GBH6466J DIRECT SETTLEMENT *** LKK REF: CD/LPC24100286/Rpa3

Your ref: **TBA**

Our ref : CD/LPC24100286/Rpa3(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH6466J(LONPAC) AND SGZ2892J(TP) ON 14/10/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he had encroached into third party's lane while making a left turn.

We seek your approval to offer repairer **"CYCLE & CARRIAGE INDUSTRIES PTE LTD"** at **\$3,092.33(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 5,179.52	\$ 2,348.95 (\$2,155.00 + 9%GST)
2. Loss of RENTAL (5days x \$170.00)(with GST)	\$ 926.50	\$ 741.20 (4days x \$170.00)+ 9%GST
3. LTA/GIA Seach Fee	\$ 2.18	\$ 2.18
Total	\$ 6,108.20	<u>\$ 3,092.33</u>

Surveyor recommended 3days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 1 December 2024 11:48 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT *** LKK REF: CD/LPC24100286/Rpa3

Dear Sir/ Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>

Sent: Monday, 4 November 2024 9:49 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Dear Gerald,

Thank you for the email.

CS Team,

FYNA

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: GERALD POH WEE BIN

Sent: Monday, November 4, 2024 8:52 AM

To: Hueh Yin (LKK Auto) ; Admin A ; assignments

Cc: MT_Claim_SG
Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Lonpac External - General

Dear Hueh Yin,

Attached OI report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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-----Original Message-----

From: Hueh Yin (LKK Auto)
Sent: Wednesday, 16 October 2024 3:23 pm
To: ERIC WOO JUN KIAT ; Admin A ; assignments
Cc: MT_Claim_SG
Subject: RE: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Hueh Yin | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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-----Original Message-----

From: ERIC WOO JUN KIAT

Sent: Wednesday, October 16, 2024 2:42 PM

To: vincent.seah@cyclecarriage.com.sg; Rajes (LKK Auto) ; Admin A ; assignments

Cc: MT_Claim_SG

Subject: OUR REF: TBA/ GBH6466J SGZ2892J/GBH6466J DIRECT SETTLEMENT

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

As you are authorised workshop, we will be appointing LKK for this matter.

Dear Rajes,

Below PRI email FYNA.

Our insured yet to report accident.

Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706

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-----Original Message-----

From: Vincent Seah <vincent.seah@cyclecarriage.com.sg>

Sent: Wednesday, 16 October 2024 12:17 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SGZ2892J/GBH6466J DIRECT SETTLEMENT

TO : LONPAC INS

Accident Claim Dept.

RE: Accident involving motor vehicle nos. SGZ2892J & GBH6466J along NGEE ANN POLY EXIT CARPARK TWDS CLEMENTI RD , Accident date: 14.10.2024

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SGZ2892J), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBH6466J) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at vincent.seah@cyclecarriage.com.sg

Regards

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378
Tel : 83320062 (H/P) DID: 6771 4401
Fax.: 6872 1272

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