

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, November 19, 2024 3:48 PM  
**To:** ERIC WOO JUN KIAT  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24 \*\*\* LKK REF: CD/LPC24100281/Rpa3  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK SURVEY PHOTO.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Friday, October 18, 2024 10:30 AM  
**To:** ERIC WOO JUN KIAT <ERICWOO@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

Dear Eric,

Attached scene photos from third party.

Please advise if insured had reported. If so, kindly let us have a copy of insured's GIA report for our necessary action as third party is chasing for update. Thanks.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) [huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)

**Sent:** Wednesday, 16 October 2024 4:48 PM

**To:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ERIC WOO JUN KIAT <[ERICWOO@lonpac.com](mailto:ERICWOO@lonpac.com)>

**Sent:** Wednesday, October 16, 2024 4:38 PM

**To:** [menglee@nova.com.sg](mailto:menglee@nova.com.sg); Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

**Lonpac External - General**

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Sir,

Since you are authorised workshop, we will be appointing LKK for this matter.

Dear LKK,

PRI email FYNA.

Insured yet to report accident.

Thank you.

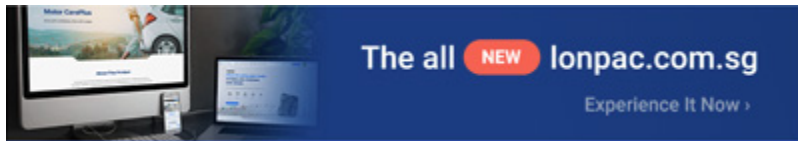
Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9240 | Fax: (65) 6296 2706



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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** [menglee@mova.com.sg](mailto:menglee@mova.com.sg) <[menglee@mova.com.sg](mailto:menglee@mova.com.sg)>

**Sent:** Wednesday, 16 October 2024 3:58 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'Brian Eng' <[brian.eng@mova.com.sg](mailto:brian.eng@mova.com.sg)>; [Yiling@mova.com.sg](mailto:Yiling@mova.com.sg)

**Subject:** TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

Dear Sir/Madam,

Please kindly assign officer in-charge and surveyor for the above-mentioned case.

Thank you.

**Best Regards,**

*Meng Lee*

**MOVA Automotive Pte Ltd**

15 Fan Yoong Road

Singapore 629792

Tel: +65 6262 3377

Fax: +65 6264 3151



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.