

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <GERALDPOH@lonpac.com>
Sent: Friday, 21 February 2025 2:26 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: OREF: 24/24/24/VC05/030041 [SEEK MANDATE] - OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24 *** LKK REF: CD/LPC24100281/Rpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

For Loss of Use, we propose the sum of \$360.00 up to \$600.00 with the remaining items unchanged.

Best Regards

GERALD POH
CLAIMS EXECUTIVE
300 BEACH ROAD #17-04/06 THE CONCOURSE
SINGAPORE 195555
TEL NO. 62507388 ext- 255

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, 20 February 2025 8:30 am
To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24 *** LKK REF: CD/LPC24100281/Rpa3

Lonpac External - General

Your ref: **TBA**

Our ref : CD/LPC24100281/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD7136R(LONPAC) AND YP9630S(TP) ON 15/10/2024

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**MOVA AUTOMOTIVE PTE LTD**" at **\$9,976.18(all-in)**.

The summary is as follows: -

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	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 15,807.45	\$ 9,374.00 (\$8,600.00 + 9%GST)
2. Loss of Use (4days x \$220.00)	\$ 880.00	\$ 600.00 (4days x \$150.00)
3. LTA/GIA Seach Fee	\$ 2.18	\$ 2.18
Total	\$ 16,689.63	<u>\$ 9,976.18</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 19/02/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 19 November 2024 3:48 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24 *** LKK REF: CD/LPC24100281/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please note that our officer in charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, October 18, 2024 10:30 AM

To: ERIC WOO JUN KIAT

Cc: MT_Claim_SG ; Admin A ; assignments

Subject: RE: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

Dear Eric,

Attached scene photos from third party.

Please advise if insured had reported. If so, kindly let us have a copy of insured's GIA report for our necessary action as third party is chasing for update. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) huehyin@lkkauto.com

Sent: Wednesday, 16 October 2024 4:48 PM

To: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

Dear Eric,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT <ERICWOO@lonpac.com>

Sent: Wednesday, October 16, 2024 4:38 PM

To: menglee@nova.com.sg; Rajes (LKK Auto) <rajes@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: OUR REF: TBA/XD7136R TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sir,

Since you are authorised workshop, we will be appointing LKK for this matter.

Dear LKK,

PRI email FYNA.

Insured yet to report accident.

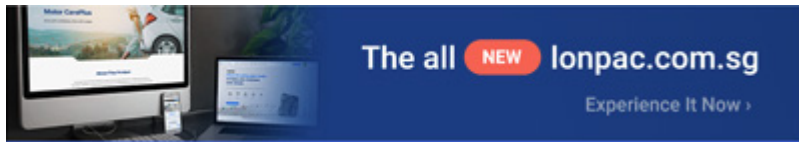
Thank you.

Best Regards

Eric Woo

Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9240 | Fax: (65) 6296 2706



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From: menglee@mova.com.sg <menglee@mova.com.sg>
Sent: Wednesday, 16 October 2024 3:58 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: 'Brian Eng' <brian.eng@mova.com.sg>; Yiling@mova.com.sg
Subject: TP CLAIMS - YP9630S AGAINST XD7136R DOA: 15/10/24

Dear Sir/Madam,

Please kindly assign officer in-charge and surveyor for the above-mentioned case.

Thank you.

Best Regards,

Meng Lee

MOVA Automotive Pte Ltd

15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



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