

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CD/AIG24060217/Apa3 (SNL6622L)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0494/2024/KS

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

7-Nov-2024
1

Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMQ 7536 G - Audi Q5 SPORT 2.0 TFSI QU S-TRONIC
DATE OF LOSS: 24 JUNE, 2024

With reference to the above-mentioned vehicle, no. **SMQ 7536 G**, claimant, **Mr. Srishti Chhabra**, please find the related document per attached.

1. A copy of the Original invoice no. 85020493 – S\$ 11,907.86.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 240.00 (S\$ 60.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.18

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMQ 7536 G

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, SRISHTI CHHABRA (the third party claimant) of 371 HOLLAND ROAD
#13-02, SINGAPORE 278698 (address), owner of SMQ7536G (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMQ7536G that was damaged pursuant to the accident which occurred on 24/6/2024
(date) along NEWTON CIRCUS (location) involving vehicle no/s
SNL6622L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 10 (day) of MAY (month) 2023 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Authorization Letter

PA/TP/0494/2024/NH

17 July 2024

Mr. Srishti Chhabra
371 Holland Road
#13-02
Singapore 278698

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: CD/AIG24060217/Apa3 (SNL6622L)

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMQ 7536 G & SNL 6622 L
AT NEWTON CIRCUS ON 24/06/2024.**

I am the owner of SMQ 7536 G.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Srishti Chhabra

Copy to Norah Khai, Premium Automobiles Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$11,907.86** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **SMQ 7536G** that was damaged pursuant to the accident which occurred on **24/06/2024** (date) at/along **NEWTON CIRCUS** (location) involving vehicle no/s **SNL 6622L**. This is pursuant to the inspection conducted on **28/06/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SRISHTI CHHABRA** (the third party claimant”) of vehicle no. **SMQ 7536G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMQ 7536G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of DEC (month) 20 24 (year)


LKP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 13:07

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85020493 Date : 09/10/2024 Order : SMQ7536G Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
Regn No: SMQ7536G (V 44706)	Regn Date: 29/11/2019	Mileage: 41149	WIP No.: 20613
Model: A3 SPORTSBACK 1.0 TFSI 8VFANG	Chassis: WAUZZZ8V0KA117900	Engine: CHZ C32621	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT CONTROL UNIT AND POWER MODULE.	250.00	1.00	250.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDERS.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	292.00	1.00	292.00
X	A8V0807065R GRU	COVER Less 020%	1.00	2411.00	1,928.80
X	A8V0821106L	FENDER Less 020%	1.00	1016.00	812.80
X	A8V0941774L	HEADLIGHT RIGHT Less 020%	1.00	6647.00	5,317.60
X	AN 0161857	POP-RIVET Less 020%	8.00	4.20	26.88
X	A8V0821136A	SUPPORT-A/P GT Less 020%	1.00	121.50	97.20
X	A8V0821092C	PLATE-A/P GT Less 020%	1.00	76.00	60.80
X	A8V3807184B	003348/(V) (SK)GUIDE- Less 020%	1.00	48.20	38.56

Parts 8,282.64
Labour 0.00
Sublet 2,642.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,924.64

9% GST 983.22

Grand Total 11,907.86



Received by

For & on behalf of
Premium Automobiles Pte Ltd


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SNL6622L

Date of Accident

24/06/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/05/2024 - 25/05/2025**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **24/06/2024 12:07****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 July 2024 9:40 AM
To: Monica Johan
Subject: RE: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG
ROUNDAABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

Dear Sirs/Mdm,

We have reviewed the matter and based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, July 2, 2024 3:38 PM
To: 'Monica Johan' <monicajohan@live.com>
Subject: RE: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDAABOUT NEWTON CIRCUS
CIRCLE ON 24/06/2024

Dear Ms Monica,

Thank you for your email.

Please advise when Mr Letty Johan enter into Singapore. Please let us have a copy of entry permit to show his last entry for our review, Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com

From: Monica Johan <monicajohan@live.com>

Sent: Monday, July 1, 2024 6:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

Dear Hsiao Tong,

Please find attached for your reference.

Should you need any further clarification, please do not hesitate to reach out.

Thank you.

Best regards,
Monica

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, July 1, 2024 2:55 PM

To: monicajohan@live.com <monicajohan@live.com>

Subject: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

MONICA JOHAN @ MONICA

[By Email Only]

DRIVER: LETTY JOHAN

Dear Sir/Madam,

You Ref: SNL6622L

Our Ref: CD/AIG24060217/Apa3

ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMQ7536G against your insurance policy.

We noted that the driver at the time of accident is Mr Letty Johan. We would like to request for a copy of his driving license or foreign driving license, passport/NRIC/Visitor pass for our necessary action.

Please contact us if you have any question. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Jun 2024 19:53	Clm Dtl Modified	Claimant's Name: -> SRISHTI CHHABRA.	[A] HOW MEI KWAN
2	24 Jun 2024 19:53	Clm Veh Model Changed	(205981) AUDI A3 SPORTBACK 999cc TFSI S TRONIC (LED) (A).	[A] HOW MEI KWAN
3	24 Jun 2024 19:53	Clm Created	Reg No: SMQ7536G. Acct Date: 2024/06/24. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	24 Jun 2024 19:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 Jun 2024 19:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/07/03	[A] HOW MEI KWAN
6	24 Jun 2024 19:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 Jun 2024 19:53	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 Jun 2024 19:53	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 Jun 2024 19:53	Label Added	(23):Express.	[A] HOW MEI KWAN
10	24 Jun 2024 19:53	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	01 Jul 2024 16:24	Video Downloaded	Downloaded Video - TP Video 1	[A] HOW MEI KWAN
12	01 Jul 2024 16:25	Video Downloaded	Downloaded Video - TP video 2	[A] HOW MEI KWAN
13	01 Jul 2024 16:27	Video Downloaded	Downloaded Video - TP Video 1	[A] CHEW HSIAO TONG
14	01 Jul 2024 16:27	Video Downloaded	Downloaded Video - TP video 2	[A] CHEW HSIAO TONG
15	08 Jul 2024 11:38	Video Downloaded	Downloaded Video - TP Video 1	[A] CHEW HSIAO TONG
16	08 Jul 2024 11:38	Video Downloaded	Downloaded Video - TP video 2	[A] CHEW HSIAO TONG
17	25 Oct 2024 13:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
18	25 Oct 2024 13:46	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
19	25 Oct 2024 13:46	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	25 Oct 2024 13:46	Clm Dtl Modified	JPJ Reg. Date: -> 2019/11/29.	[A] JOANNE LEE KHANG MIN
21	25 Oct 2024 13:46	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	07 Nov 2024 09:50	Adj Mandate Request	Cur.Req:12150.04:Liability: 100% OID EXITING ROUNDABOUT AT THE INNER LANE AND CHANGED LANE HIT TP. *Quantum: \$12,150.04 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
23	29 Nov 2024 13:53	Video Downloaded	Downloaded Video - TP Video 1	[I] Ng, Hai-Chuan
24	29 Nov 2024 13:53	Video Downloaded	Downloaded Video - TP video 2	[I] Ng, Hai-Chuan
25	29 Nov 2024 13:56	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/12/13	[I] Ng, Hai-Chuan
26	29 Nov 2024 13:56	Adj Mandate Set	Approved:12150.04.	[I] Ng, Hai-Chuan

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	29 Nov 2024 14:38	Video Downloaded	Downloaded Video - TP video 2	[I] Tarnjit Singh, Belveen Singh
28	29 Nov 2024 14:39	Video Downloaded	Downloaded Video - TP Video 1	[I] Tarnjit Singh, Belveen Singh

Date From

Date To

Audit Type

None

Go

ACTIVITY	
[01/07/2024 14:35] CHEW HSIAO TONG: CALLED OI MONICA (8399 3327). NOT PICK UP	
[01/07/2024 14:16] CHEW HSIAO TONG: CALLED OI PRODUDER, SPOKEN TO MS LENA(98719818). SHE WILL CHECK FOR OI CONTACT DETAILS AND GET BACK TO US.	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3188948	25 Jun 2024 14:33:26	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMQ7536G	SNL6622L	12.00
3191243	28 Jun 2024 14:01:58	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMQ7536G	Tarnjit Singh, Belveen Singh	xx.xx
3191244	28 Jun 2024 14:02:14	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMQ7536G	Tarnjit Singh, Belveen Singh	xx.xx
3260637	25 Oct 2024 13:46:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ7536G	SNL6622L	12.00