

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 July 2024 9:40 AM
To: Monica Johan
Subject: RE: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG
ROUNDAABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

Dear Sirs/Mdm,

We have reviewed the matter and based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, July 2, 2024 3:38 PM
To: 'Monica Johan' <monicajohan@live.com>
Subject: RE: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDAABOUT NEWTON CIRCUS
CIRCLE ON 24/06/2024

Dear Ms Monica,

Thank you for your email.

Please advise when Mr Letty Johan enter into Singapore. Please let us have a copy of entry permit to show his last entry for our review, Thanks.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com

From: Monica Johan <monicajohan@live.com>

Sent: Monday, July 1, 2024 6:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

Dear Hsiao Tong,

Please find attached for your reference.

Should you need any further clarification, please do not hesitate to reach out.

Thank you.

Best regards,
Monica

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, July 1, 2024 2:55 PM

To: monicajohan@live.com <monicajohan@live.com>

Subject: ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

MONICA JOHAN @ MONICA

[By Email Only]

DRIVER: LETTY JOHAN

Dear Sir/Madam,

You Ref: SNL6622L

Our Ref: CD/AIG24060217/Apa3

ACCIDENT INVOLVING SNL6622L(AIG) AND SMQ7536G AT/ALONG ROUNDABOUT NEWTON CIRCUS CIRCLE ON 24/06/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMQ7536G against your insurance policy.

We noted that the driver at the time of accident is Mr Letty Johan. We would like to request for a copy of his driving license or foreign driving license, passport/NRIC/Visitor pass for our necessary action.

Please contact us if you have any question. Thanks.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

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