

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 22 October 2024 4:33 PM
To: Henry, Irene James; SUR
Cc: Gnoh, Pau Loong
Subject: RE: LIA/EST/SUV \ CMTD2403196/GPL | GBG2519Y-T.HIACE(PRE-INSPECTION) ; YOUR REF YN4178A (SOMPO)-ACCIDENT ON 01/10/2024
Attachments: GBG 2519T mark est.pdf; GBG 2519T Ita.pdf; GBG 2519T preli revised.pdf

Dear Irene,

Enclosed preliminary revised of vehicle GBG 2519Y
Date of survey: 17/10/2024
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 16 October 2024 10:42 AM
To: Henry, Irene James <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: LIA/EST/SUV \ CMTD2403196/GPL | GBG2519Y-T.HIACE(PRE-INSPECTION) ; YOUR REF YN4178A (SOMPO)-ACCIDENT ON 01/10/2024

Dear Irene,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James <irene.henry@sompo.com.sg>
Sent: Tuesday, October 15, 2024 5:19 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; claims@chiaauto.sg
Cc: admin-d <admin-d@lkkauto.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: FW: LIA/EST/SUV \ CMTD2403196/GPL | GBG2519Y-T.HIACE(PRE-INSPECTION) ; YOUR REF YN4178A (SOMPO)-ACCIDENT ON 01/10/2024

Our Reference : CMTD2403196/GPL
Your Reference: GBG2519Y

Without Prejudice

Dear LKK Auto Consultants Pte Ltd,

Kindly assist to make the arrangement below to survey for **GBG 2519Y** on a without prejudice and any admission of liability basis.

Please revert your report to motorsurvey@sompo.com.sg upon completion of survey to my colleague, Mr. Pau Loong.



Irene Henry
Claims Division
50 Raffles Place
#03-03 Singapore Land Tower
Singapore 048623
D: +65 6322 4618
T: +65 6461 6555
E: irene.henry@sompo.com.sg
sompo.com.sg

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From: Claims @ Chia Auto Services <claims@chiaauto.sg>
Sent: Tuesday, October 15, 2024 10:28 AM
To: Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Re: LIA/EST/SUV \ CMTD2403196/GPL | GBG2519Y-T.HIACE(PRE-INSPECTION) ; YOUR REF YN4178A (SOMPO)-ACCIDENT ON 01/10/2024

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Hi All,
we refer below, we would like booking first survey car on 17/10/2024 10:00 (Driver Waiting)

Thank You.

Best Regards,

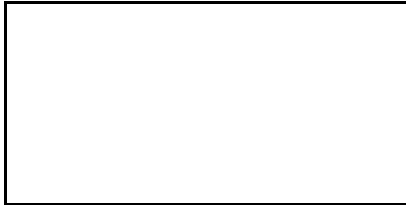
Ms Hong

Chia Auto Services Pte Ltd

E: claims@chiaauto.sg

T: 6243 1373 F: 6243 1376

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933



On Mon, 14 Oct 2024 at 15:48, Choo, Thelma <thelma.choo@sompo.com.sg> wrote:

Dear Sir,

We refer to your email below

Liability appears to be unclear

Thank you



Thelma Choo

Claims Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6322 4681

E: thelma.choo@sompo.com.sg

sompo.com.sg

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From: Claims - Motor Survey

Sent: Friday, October 11, 2024 11:09 AM

To: Claims @ Chia Auto Services <claims@chiaauto.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>

Subject: LIA/EST/SUV \ CMTD2403196/GPL | GBG2519Y-T.HIACE(PRE-INSPECTION) ; YOUR REF YN4178A (SOMPO)-ACCIDENT ON 01/10/2024

Without Prejudice

Our Reference : CMTD2403196/GPL

Your Reference: GBG2519Y

Dear Ms. Hong,

We acknowledged receipt of your Notice of claim.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

Kindly arrange your client to leave the vehicle at your premises for the day.

Please email to us at least **2 days** in advance to MotorSurvey@sompo.com.sg and will arrange our in-house Mr. Teo (98563133) to attend.

Meanwhile, please let us have a copy of the estimate for our perusal.

Aside to Pau Loong,

Please assist on the liability request from **Chia Auto Services Pte Ltd**

***For motor surveys, you can send your emails to motorsurvey@sompo.com.sg.**

***For Letter of Demands/new email correspondences, please direct your emails to claimsreport@sompo.com.sg**



Grace Teo

Claims Division

50 Raffles Place

#03-03 Singapore Land Tower

Singapore 048623

D: +65 6329 5170

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E: grace.teo@sompo.com.sg

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From: Claims @ Chia Auto Services <claims@chiaauto.sg>

Sent: Friday, October 11, 2024 10:45 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: GBG2519Y-T.HIACE(PRE-INSPECTION) ; YOUR REF YN4178A (SOMPO)-ACCIDENT ON 01/10/2024

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Dear Sir/Madam,

**ACCIDENT INVOLVING GBG2519Y & YN4178A ALONG
SUNTEC CITY LOADING BAY ON 01/10/2024 AT ABOUT 15:05**

Video footage.mp4Error! Filename not specified.

HOURS

A copy of the GIA is attached and please arrange for **PRI-Inspection**.

Please kindly let us know the liability of this case and provide us a copy of your insured statement and sketch plan for documentation.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

Workshop: Chia Auto Services Pte Ltd

Address: 23 Kaki Bukit Avenue 4, Vicom Inspection Centre, #04-01 Singapore 415933

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Ms Hong

Chia Auto Services Pte Ltd

E: claims@chiaauto.sg

T: 6243 1373 **F:** 6243 1376

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

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