

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 21 October 2024 9:36 AM
To: SUR; Lynn Khong
Cc: claimsdept@sg.cntaiping.com
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205795/SFP8668R/C02/KHONGLH & Your Ref: SJQ1528E

Dear Lynn,

According to surveyor, damages are consistent to the nature of the accident. No aggravated damage.

Best Regards,

Veron Chen | Case Handler

Own Damage & Third Party Property Damage

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: sur@lkkauto.com fax:6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Friday, 18 October 2024 10:14 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: PRE-REPAIR SURVEY-Our Ref: SNM24D205795/SFP8668R/C02/KHONGLH & Your Ref: SJQ1528E

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, October 16, 2024 9:34 AM
To: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205795/SFP8668R/C02/KHONGLH & Your Ref: SJQ1528E

[Internal]

Dear Hueh Yin,

Please find both parties accident statement attached.
Kindly note insured potential feedback on consistency as reported.
Please comment further on consistency.

Kindly also note that we are pending policy clarification.
No liability and finalisation advice at this juncture.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Wednesday, 16 October 2024 9:21 am
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205795/SFP8668R/C02/KHONGLH & Your Ref: SJQ1528E

[Internal]

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[Internal]

Dear Lynn,

Thank you for the assignment.

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/
veronchen@lkkauto.com

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

From: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, October 15, 2024 4:51 PM
To: [info@carsmith.Biz](mailto:info@carsmith.biz); SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205795/SFP8668R/C02/KHONGLH & Your Ref: SJQ1528E

[Internal]

'WITHOUT PREJUDICE'

Dear Susian,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Our driver has not reported.

Please let us have your client's accident statement for reference.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Refer to ezclaims.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: [info@carsmith.Biz](mailto:info@carsmith.biz) <info@carsmith.biz>
Sent: Tuesday, 15 October 2024 2:33 pm
To: Lynn Khong (CTPIS) <lynn.khong@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRE-REPAIR SURVEY-Our Ref: SNM24D205795/SFP8668R/C02/KHONGLH & Your Ref: SJQ1528E

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"WITHOUT PREJUDICE"

Dear Sir/Madam,

We would like to appoint **Marcus Chua Kang Seng (LKK)** to survey our vehicle

Vehicle already in for survey.

Thank you.

Regards

Susian

On 15-Oct-24 2:05 PM, donotreply.claims@sg.cntaiping.com wrote:

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at claimsdept@sg.cntaiping.com.

Please do not reply to this email.

Best regards,

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <https://checkpoint.url-protection.com/v1/r02?url?o=www.sg.cntaipng.com&g=ODM1MzE2ZjE1NmMwN2ViNg==&h=ZWYxZjEwOWVlYTM3MTZlY2U5ZmJmYmZlMmU2ZmMwMjQwODZjNmNkNDZhYTdmNzljZTg5Zjk3NTcyNmRjYjBhMA==&p=YzJlOmN0aXNnOmM6bzo5YjM5NmM3Mzk2ZDlmMGI3MjQyZGZhZDEyYjAzYjQxNDo3OnQ6VA==> | FB: <https://checkpoint.url-protection.com/v1/r02?url?o=www.facebook.com/chinataipingsg/&g=Y2I3Y2E3ZGQzMjdhZGY0Mg==&h=MTU2ZTIiZjBjMzQ4NzA4MTEzMDBmMGExYzc3YTc3NzcyMzJkZWE3NWMyNTdiNjZhOTFkMWZiMmNkY2YyMGRiYw==&p=YzJlOmN0aXNnOmM6bzo5YjM5NmM3Mzk2ZDlmMGI3MjQyZGZhZDEyYjAzYjQxNDo3OnQ6VA==> | WeChat: 太平獅城 Taiping SG

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