

## Daphne Lee (LKK Auto)

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**From:** Daphne Lee (LKK Auto)  
**Sent:** Tuesday, 5 November 2024 4:56 PM  
**To:** quanv3@yahoo.com.sg  
**Cc:** Admin A  
**Subject:** Accident Involving PC 7133Z & SNL 3444D (DOA: 08/10/2024) \*\*\*LKK Ref: CD/AIG24100270/Uma3

Dear Sir/ Madam,

Refer to the above matter

Based on our insured video footage, the video shows and clearly that our insured was staying in his own lane while making left turning from traffic junction and your client's driver encroach lane hit onto insured's vehicle.

We regret to inform you that we are unable look into your claim.

Thank you

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

## Daphne Lee (LKK Auto)

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**From:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Sent:** Friday, 1 November 2024 4:50 PM  
**To:** Daphne Lee (LKK Auto)  
**Subject:** RE: Accident Involving PC 7133Z & SNL 3444D (DOA: 08/10/2024) AIG Ref: 6862314216SG \*\*\*LKK Ref: CD/AIG24100270/Uma3

Dear Daphane,

Please proceed to reject TP's claim.

Thank you

**Norsiah MdNoor**

Claims Adjuster, Auto Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1606  
[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com) | [www.AIG.sg](http://www.AIG.sg)

*If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.*

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**From:** Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>  
**Sent:** Tuesday, October 22, 2024 9:50 AM  
**To:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>  
**Subject:** [EXTERNAL] Accident Involving PC 7133Z & SNL 3444D (DOA: 08/10/2024) AIG Ref: 6862314216SG \*\*\*LKK Ref: CD/AIG24100270/Uma3

**This message is from an external sender; be cautious with links and attachments.**

Dear Norsiah,

Refer to the above matter

Based on OI accident video footage, we are of the view that liability is in our insured favour. The video shows and clearly that our insured staying in his own lane while making left turning from traffic junction and TP encroach lane hit onto insured's vehicle.

We are seeking for your approval to reject TP claim.

Please let us have your advise/ instruction.

Thank you

Best Regards,

**Daphne Lee (Ms)** | Case Handler

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | Email: [DaphneLee@lkkauto.com](mailto:DaphneLee@lkkauto.com)

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