

## Shiau Chan (LKKAUTO)

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**From:** Legolas Guo <Legolas.Guo@income.com.sg>  
**Sent:** Tuesday, 21 January 2025 5:06 PM  
**To:** Shiau Chan (LKKAUTO)  
**Cc:** Susan Ting; SUR; Eng Huey Huey  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 15/10/2024 -TP VEHICLE SNS 7535L

Hi Shiau,

Looked through the report, this Porsche Panamera sustained extensive damage to the rear and front portion. Adjustment seems fair and reasonable, within ERV. Please proceed. Thanks

### Legolas Guo

Surveyor  
Consumer GI Operations

T: +65 6430 7880



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**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Tuesday, 21 January 2025 2:51 pm  
**To:** Legolas Guo <Legolas.Guo@income.com.sg>  
**Cc:** Susan Ting <susan.ting@income.com.sg>; SUR <sur@lkkauto.com>; Eng Huey Huey <hueyhuey.eng@income.com.sg>  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 15/10/2024 -TP VEHICLE SNS 7535L

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Legolas,

Enclosed herewith preliminary advice of SNS 7535L.  
Repairer willing to undertake the repair cost at \$37,000.00 on Lump Sum basis.

For your approval.

**Wishing You a Prosperous & Joyful Chinese New Year 2025**

Best Regards,

**Shiau Chan (Ms)** | Senior Case Handler  
Own Damage & Third Party Property Damage

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Sent:** Tuesday, 15 October 2024 4:35 PM

**To:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Subject:** RE: TP CASES FARMED OUT TO LKK ON 15/10/2024

Classification: *Restricted*

Dear LKK,

Re-send with details.

Thank you.

Warmest Regards

**Hazalysa Binte Ibrahim**

Admin Assistant

Consumer GI Operations



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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Tuesday, 15 October 2024 9:52 am

**To:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Seah Hoon Wah <[HoonWah.Seah@income.com.sg](mailto:HoonWah.Seah@income.com.sg)>; Susan Ting <[susan.ting@income.com.sg](mailto:susan.ting@income.com.sg)>

**Subject:** RE: TP CASES FARMED OUT TO LKK ON 15/10/2024

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Hazalysa,

Thank you for the assignment.

Please be informed that **Ms. Shiau Chan** is the handler of this case who can be contacted at 6256 3561/  
[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)

SNS7535L

Please be informed that **Ms. Huey Yon** is the handler of these case who can be contacted at 6256 3561/  
[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)

SJW8244X  
SMX2832Y

Please be informed that **Ms. Veron** is the handler of this case who can be contacted at 6256 3561/  
[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)

GBG1184K  
SDU9898J

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Sent:** Tuesday, October 15, 2024 8:56 AM

**To:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** Seah Hoon Wah <[HoonWah.Seah@income.com.sg](mailto:HoonWah.Seah@income.com.sg)>; Susan Ting <[susan.ting@income.com.sg](mailto:susan.ting@income.com.sg)>; Hazalysa Binte Ibrahim <[hazalysa.ibrahim@income.com.sg](mailto:hazalysa.ibrahim@income.com.sg)>

**Subject:** TP CASES FARMED OUT TO LKK ON 15/10/2024

Classification: *Restricted*

Dear LKK,

Please assist to survey the following vehicles as per Mr Legolas's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	OI VEH	DOA	Additional Remarks
1	Charlotte Chew	MT/1299649-001	SJW8244X	AUTOBACS CAR CARE (SINGAPORE) PTE LTD	8 KAKI BUKIT AVE 4 #08-45/46 PREMIER@KB SINGAPORE 415875	SIM 98440974 /	SKA191X	09/10/2024	
2	Aster Quek	MT/1298953-002	GBG1184K	HD PERFECT AUTOWORK PTE LTD	8 KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT SINGAPORE 415875	IRENE / 8297 9787	XE8956D	08/10/2024	AFTER 10AM
3	Eng Huey Huey	MT/1299718-002	SNS7535L	JL PERFECT AUTOWORK PTE LTD	8 KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT	IRENE / 8297 9787	SJT4979B	12/10/2024	AFTER 10AM

					SINGAPORE 415875				
4	Yee Pei Li	MT/1299108-002	SDU9898J	JL PERFECT AUTOWORK PTE LTD	8 KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT SINGAPORE 415875	Irene / 8297 9787	SLG9754U	10/10/2024	AFTER 10AM
5	Aster Quek	MT/1299279-002	SMX2832Y	TWINCAR AUTOMOTIVE PTE LTD	KAKI BUKIT AUTOHUB @ BLK 2 KAKI BUKIT AVE 2 #01-17	Sandy / 6932 4872	SMS4541A	10/10/2024	

**Please contact workshops.**

Please revert to officer-in-charge after survey.

Warmest Regards

**Hazalya Binte Ibrahim**

Admin Assistant  
Operations, Motor & Personal Lines




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