

## Hueh Yin (LKK Auto)

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**From:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>  
**Sent:** Monday, October 14, 2024 4:11 PM  
**To:** Operation / Info; assignments; SUR  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205729/GBA2165R/C02/XIEXJ & Your Ref: SNT1390X

[Internal]

Dear LKK,

Please survey vehicle.  
Thank you

***Phoebe Xie***

Assistant Manager, Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Operation / Info <operation@tlauto.com.sg>  
**Sent:** Monday, October 14, 2024 4:03 PM  
**To:** Phoebe Xie (CTPIS) <phoebe.xie@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** operation@tlauto.com.sg  
**Subject:** RE: PRE-REPAIR SURVEY-Our Ref: SNM24D205729/GBA2165R/C02/XIEXJ & Your Ref: SNT1390X

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Dear All

We would like to appoint **Kenneth Kong from LKK** to conduct the survey

Thanks & regards,  
Steven



***Tong Luck Auto Pte Ltd***

160 Sin Ming Drive  
#07-01/06 Sin Ming Autocity  
Singapore 575722  
Tel: 6250 0088 Fax: 6250 5545  
Email: [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**From:** [donotreply.claims@sg.cntaiping.com](mailto:donotreply.claims@sg.cntaiping.com) [<mailto:donotreply.claims@sg.cntaiping.com>]

**Sent:** Monday, 14 October, 2024 3:54 PM

**To:** [phoebe.xie@sg.cntaiping.com](mailto:phoebe.xie@sg.cntaiping.com); [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)

**Subject:** PRE-REPAIR SURVEY-Our Ref: SNM24D205729/GBA2165R/C02/XIEXJ & Your Ref: SNT1390X

Dear Sir/Madam,

The attached letter is for your information and necessary action.

Please contact the officer-in-charge in our letter attached your follow up. No hardcopy letter(s) will be sent to you.

If you have any enquiries, you may email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com).

**Please do not reply to this email.**

Best regards,

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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